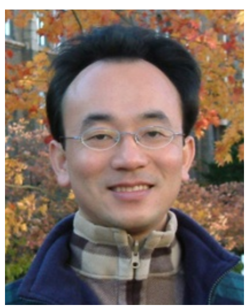
Tamkang University
淡江大學

Tamkang
University

商業智慧實務
Practices of Business Intelligence

人工智慧、大數據與雲端運算
(ABC: AI, Big Data, and Cloud Computing)

1071BI03
MI4 (M2084) (2888)
Wed, 7, 8 (14:10-16:00) (B217)



Min-Yuh Day
戴敏育
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2018-09-26

課程大綱 (Syllabus)

週次 (Week) 日期 (Date) 內容(Subject/Topics)

1 2018/09/12 商業智慧實務課程介紹
(Course Orientation for Practices of Business Intelligence)

2 2018/09/19 商業智慧、分析與資料科學
(Business Intelligence, Analytics, and Data Science)

3 2018/09/26 人工智慧、大數據與雲端運算
(ABC: AI, Big Data, and Cloud Computing)

4 2018/10/03 描述性分析I：數據的性質、統計模型與可視化
(Descriptive Analytics I: Nature of Data, Statistical Modeling, and Visualization)

5 2018/10/10 國慶紀念日 (放假一天) (National Day) (Day off)

6 2018/10/17 描述性分析II：商業智慧與資料倉儲
(Descriptive Analytics II: Business Intelligence and Data Warehousing)

課程大綱 (Syllabus)

週次 (Week)　日期 (Date)　內容(Subject/Topics)

7 2018/10/24 預測性分析I：資料探勘流程、方法與演算法
(Predictive Analytics I: Data Mining Process,
Methods, and Algorithms)

8 2018/10/31 預測性分析II：文本、網路與社群媒體分析
(Predictive Analytics II: Text, Web, and
Social Media Analytics)

9 2018/11/07 期中報告 (Midterm Project Report)

10 2018/11/14 期中考試 (Midterm Exam)

11 2018/11/21 處方性分析：最佳化與模擬
(Prescriptive Analytics: Optimization and Simulation)

12 2018/11/28 社會網絡分析
(Social Network Analysis)

課程大綱 (Syllabus)

週次 (Week)　日期 (Date)　內容(Subject/Topics)

13　2018/12/05　機器學習與深度學習 (Machine Learning and Deep Learning)

14　2018/12/12　自然語言處理 (Natural Language Processing)

15　2018/12/19　AI交談機器人與對話式商務 (AI Chatbots and Conversational Commerce)

16　2018/12/26　商業分析的未來趨勢、隱私與管理考量 (Future Trends, Privacy and Managerial Considerations in Analytics)

17　2019/01/02　期末報告 (Final Project Presentation)

18　2019/01/09　期末考試 (Final Exam)

Business Intelligence (BI)

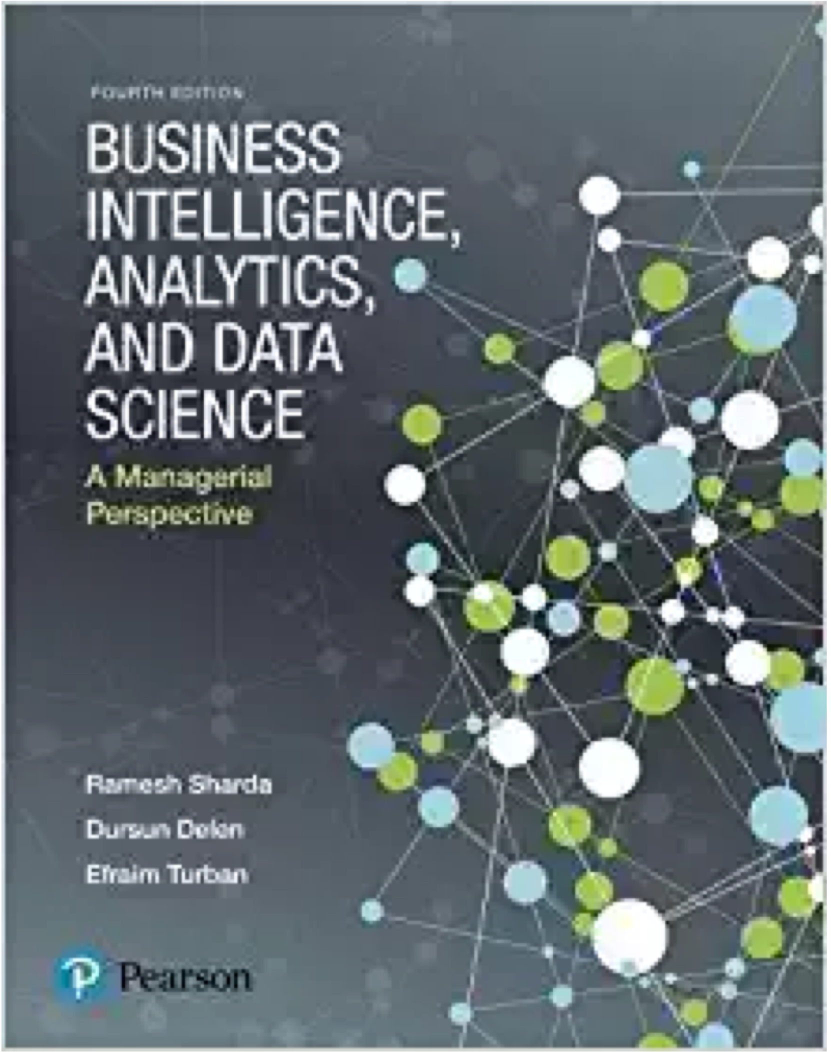
1. Introduction to BI and Data Science
2. Descriptive Analytics
3. Predictive Analytics
4. Prescriptive Analytics
5. Big Data Analytics
6. Future Trends

ABC:
AI,
Big Data,
Cloud Computing

Outline

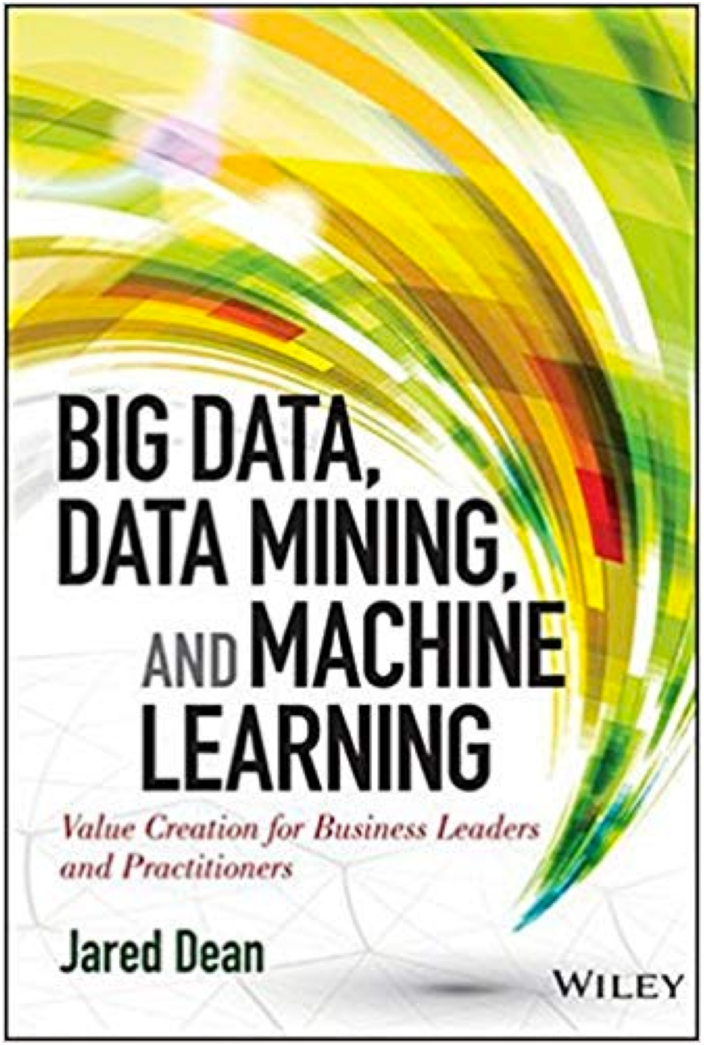
- AI
- Big Data
- Cloud Computing

Business Intelligence, Analytics, and Data Science: A Managerial Perspective, 4th Edition, Ramesh Sharda, Dursun Delen, and Efraim Turban, Pearson, 2017.



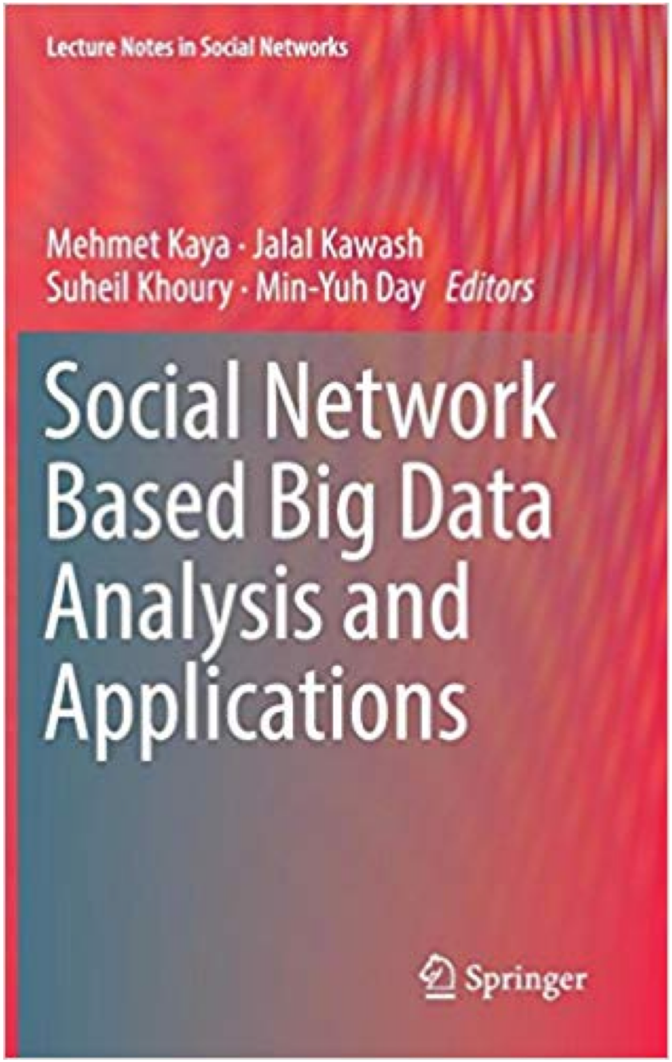
Source: https://www.amazon.com/Business-Intelligence-Analytics-Data-Science/dp/0134633288

Big Data, Data Mining, and Machine Learning: Value Creation for Business Leaders and Practitioners, Jared Dean, Wiley, 2014.



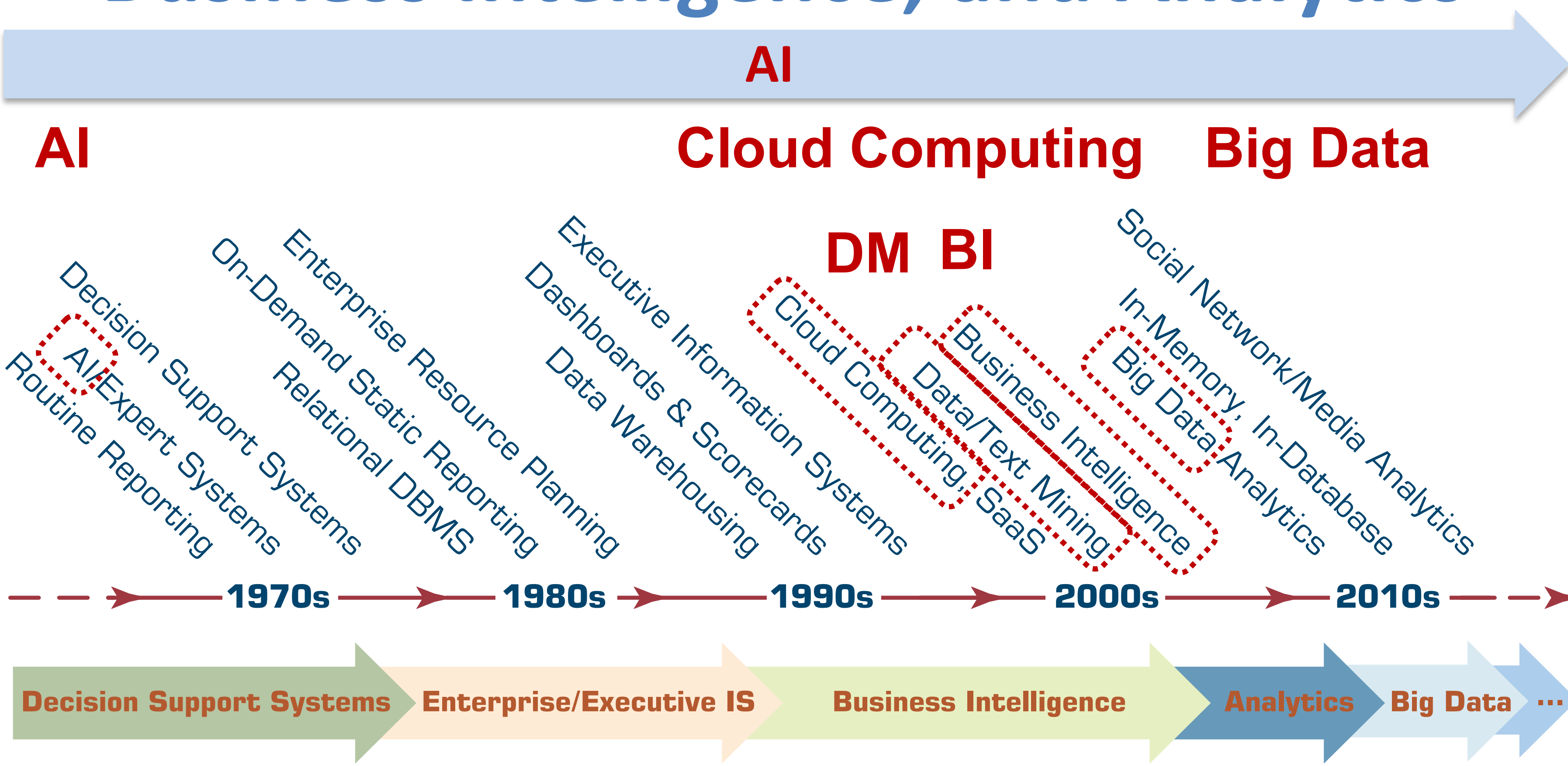
Source: https://www.amazon.com/Data-Mining-Machine-Learning-Practitioners/dp/1118618041

Social Network Based Big Data Analysis and Applications, Lecture Notes in Social Networks, Mehmet Kaya, Jalal Kawash, Suheil Khoury, Min-Yuh Day, Springer International Publishing, 2018.



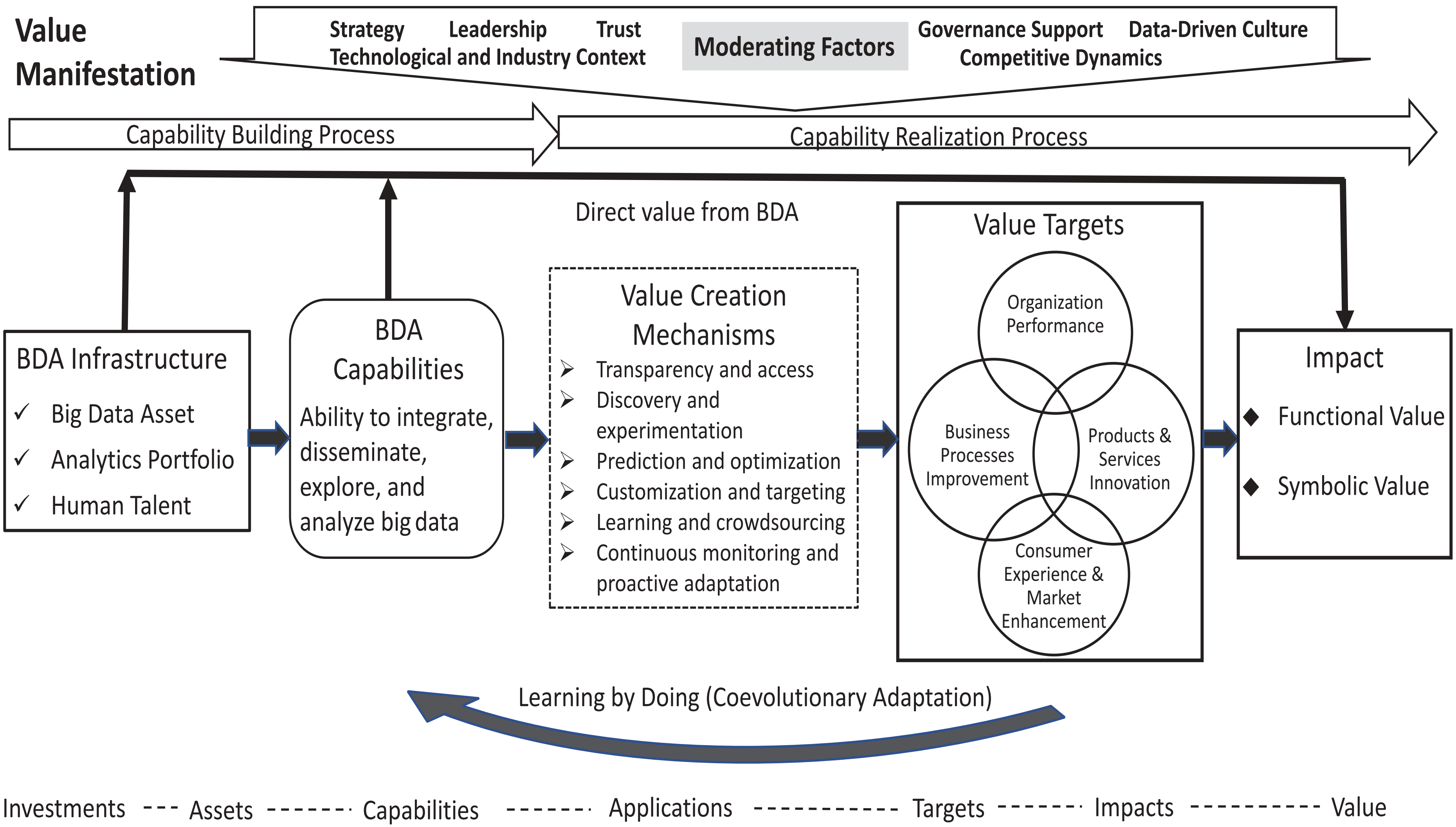
Source: https://www.amazon.com/Network-Analysis-Applications-Lecture-Networks/dp/3319781952

AI, Big Data, Cloud Computing
Evolution of Decision Support, Business Intelligence, and Analytics



Source: Ramesh Sharda, Dursun Delen, and Efraim Turban (2017),
Business Intelligence, Analytics, and Data Science: A Managerial Perspective, 4th Edition, Pearson

Value Creation by Big Data Analytics
(Grover et al., 2018)



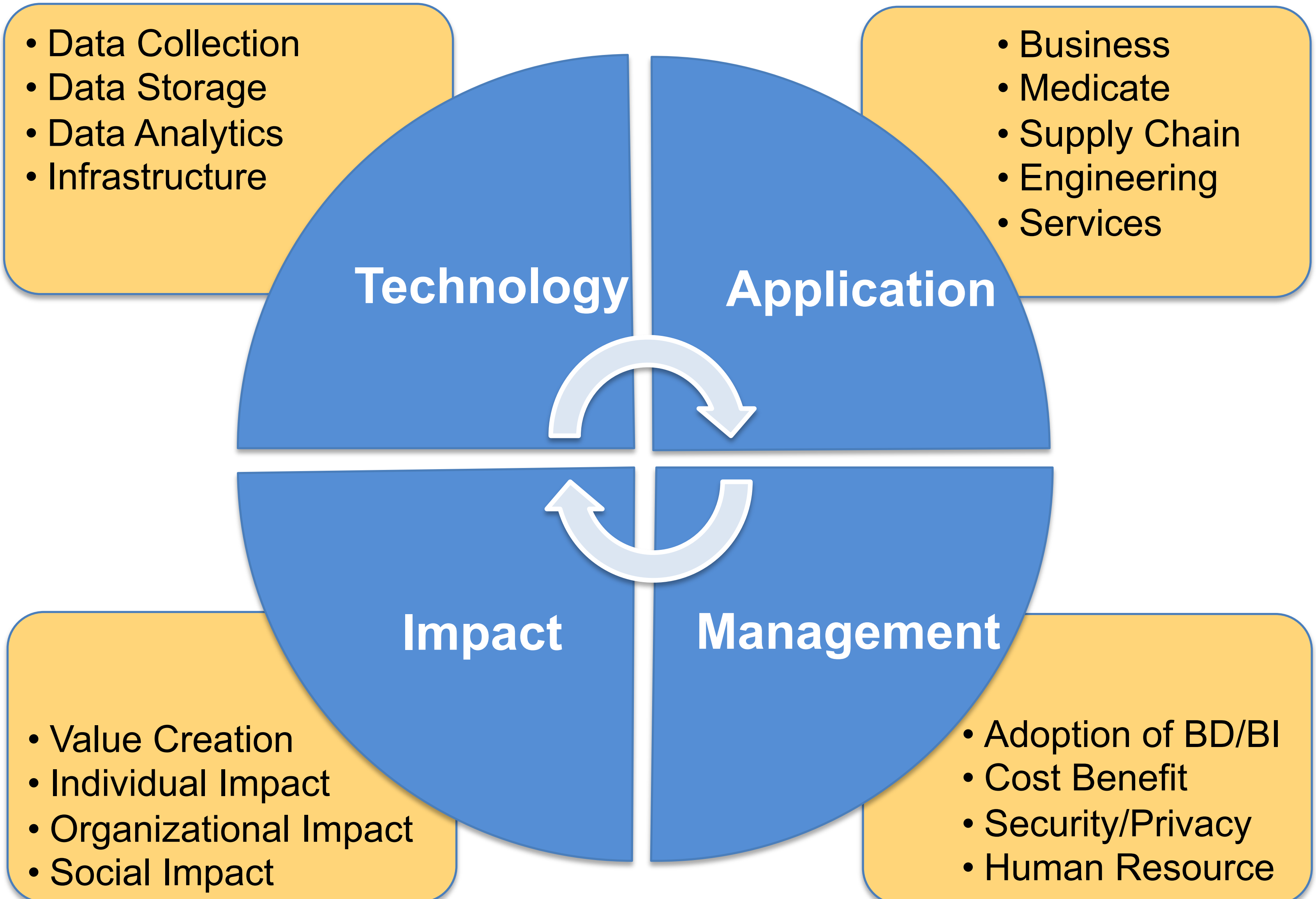
Source: Varun Grover, Roger HL Chiang, Ting-Peng Liang, and Dongsong Zhang (2018), "Creating Strategic Business Value from Big Data Analytics: A Research Framework", Journal of Management Information Systems, 35, no. 2, pp. 388-423.

Evolution of top keywords in "BD & BI" publications

2014	2015	2016	2017
• Management • Text Mining • Data Mining • Data Science	• Big Data Analytics • Social Media • Business Analytics • Information System	• Cloud Computing • Data Warehouse	• Knowledge Management

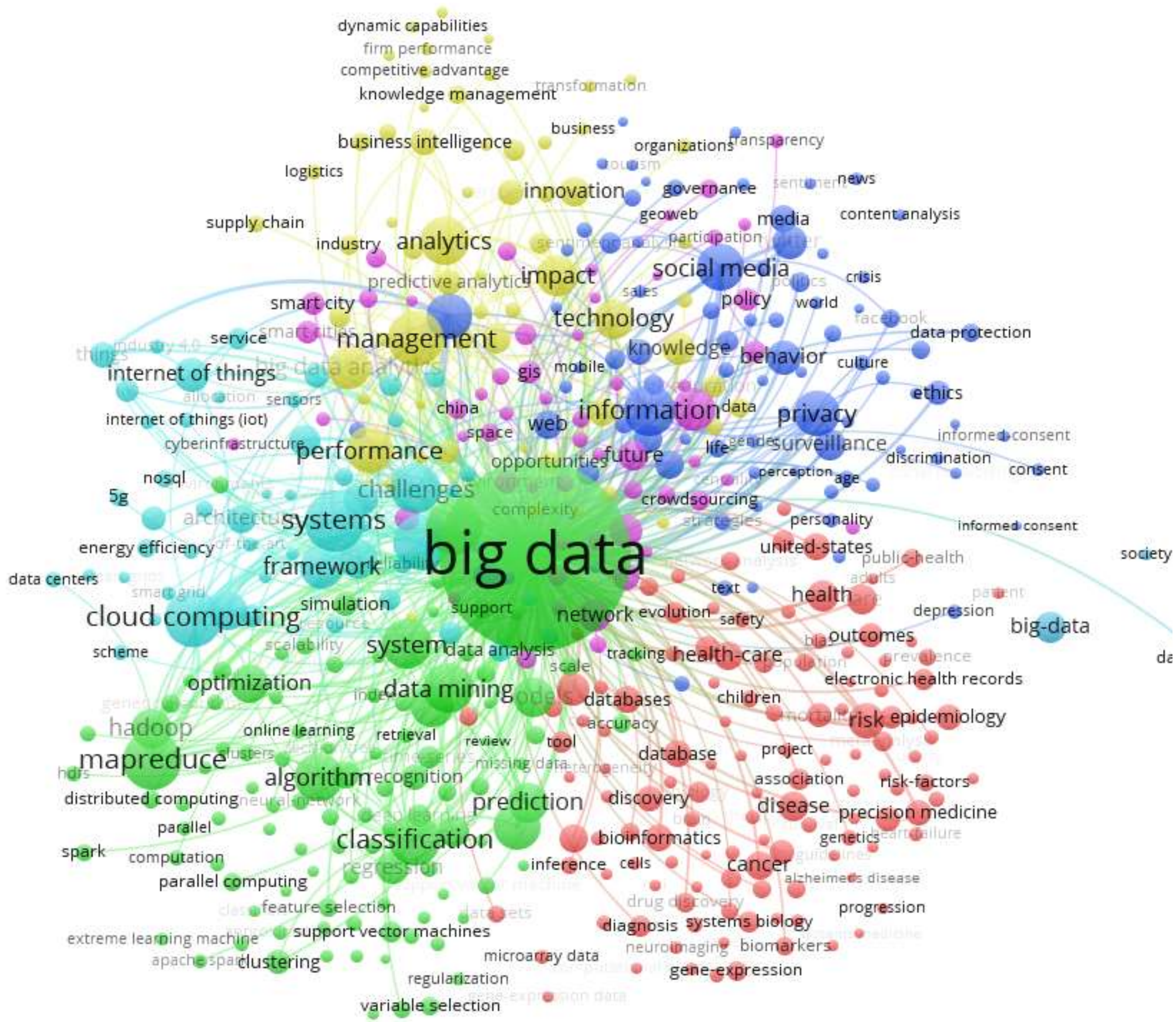
Source: Ting-Peng Liang and Yu-Hsi Liu (2018), "Research Landscape of Business Intelligence and Big Data analytics: A bibliometrics study", Expert Systems with Applications, Volume 111, 30, 2018, pp. 2-10

Framework for BD and BI Research



Source: Ting-Peng Liang and Yu-Hsi Liu (2018), "Research Landscape of Business Intelligence and Big Data analytics: A bibliometrics study", Expert Systems with Applications, Volume 111, 30, 2018, pp. 2-10

Business Intelligence and Big Data analytics



Source: Ting-Peng Liang and Yu-Hsi Liu (2018), "Research Landscape of Business Intelligence and Big Data analytics: A bibliometrics study", Expert Systems with Applications, Volume 111, 30, 2018, pp. 2-10

AI

Definition
of
Artificial Intelligence
(A.I.)

Artificial Intelligence

“… the science and
engineering
of
making
intelligent machines”

(John McCarthy, 1955)

Source: https://digitalintelligencetoday.com/artificial-intelligence-defined-useful-list-of-popular-definitions-from-business-and-science/

Artificial Intelligence

"… technology that thinks and acts like humans"

Source: https://digitalintelligencetoday.com/artificial-intelligence-defined-useful-list-of-popular-definitions-from-business-and-science/

Artificial Intelligence

"… intelligence exhibited by machines or software"

Source: https://digitalintelligencetoday.com/artificial-intelligence-defined-useful-list-of-popular-definitions-from-business-and-science/

4 Approaches of AI

Thinking Humanly	**Thinking Rationally**
Acting Humanly	**Acting Rationally**

Source: Stuart Russell and Peter Norvig (2016) , Artificial Intelligence: A Modern Approach, 3rd Edition, Pearson International

4 Approaches of AI

2. Thinking Humanly: The Cognitive Modeling Approach	**3. Thinking Rationally: The “Laws of Thought” Approach**
1. Acting Humanly: The Turing Test Approach (1950)	**4. Acting Rationally: The Rational Agent Approach**

Source: Stuart Russell and Peter Norvig (2016) , Artificial Intelligence: A Modern Approach, 3rd Edition, Pearson International

AI Acting Humanly: The Turing Test Approach
(Alan Turing, 1950)

- Natural Language Processing (NLP)
- Knowledge Representation
- Automated Reasoning
- Machine Learning (ML)
- Computer Vision
- Robotics

Source: Stuart Russell and Peter Norvig (2016) , Artificial Intelligence: A Modern Approach, 3rd Edition, Pearson International

Boston Dynamics: Atlas

#13 ON TRENDING

What's new, Atlas?

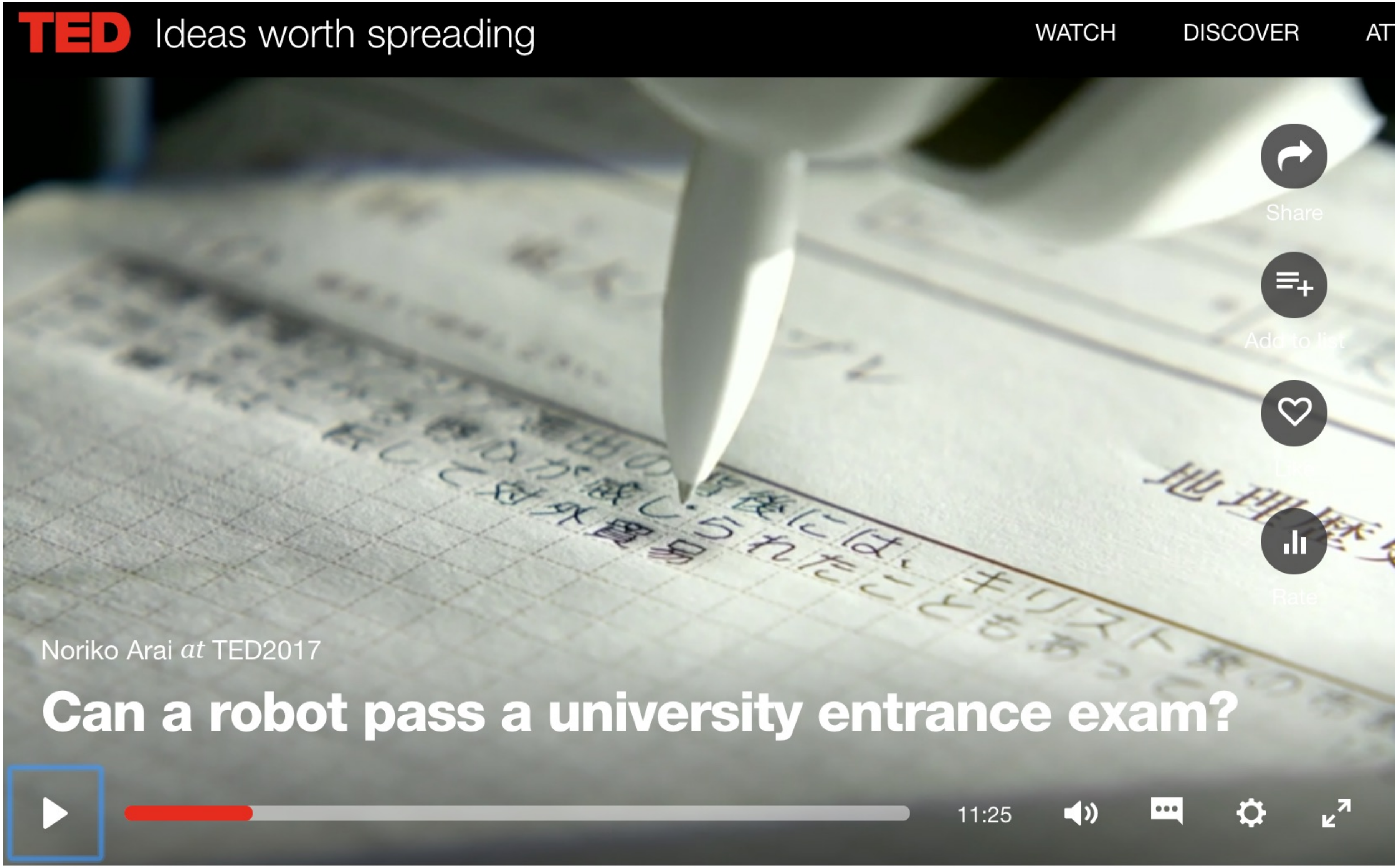
https://www.youtube.com/watch?v=fRj34o4hN4I

Humanoid Robot: Sophia

https://www.youtube.com/watch?v=S5t6K9iwcdw

Can a robot pass a university entrance exam?

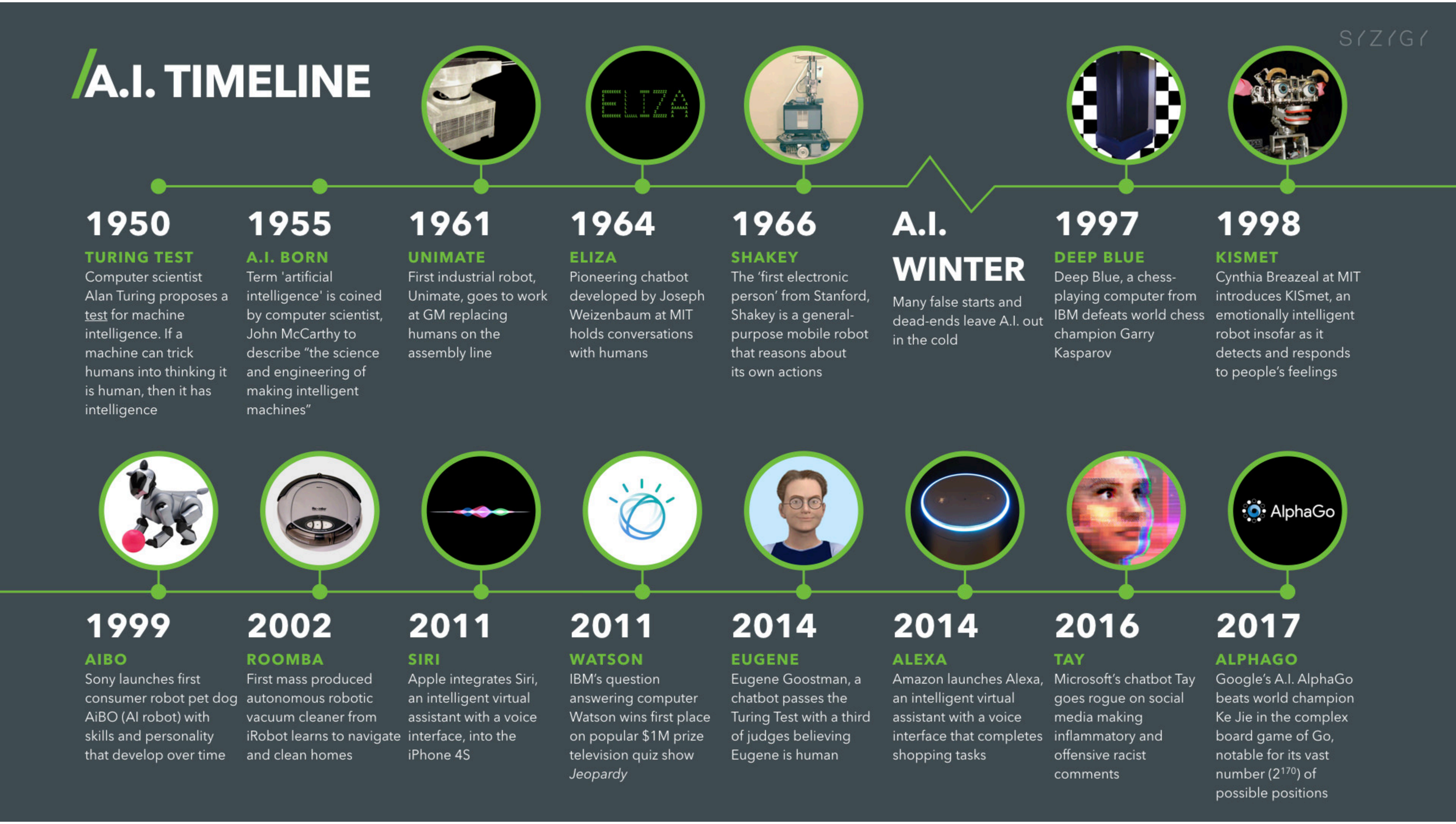
Noriko Arai at TED2017



https://www.ted.com/talks/noriko_arai_can_a_robot_pass_a_university_entrance_exam

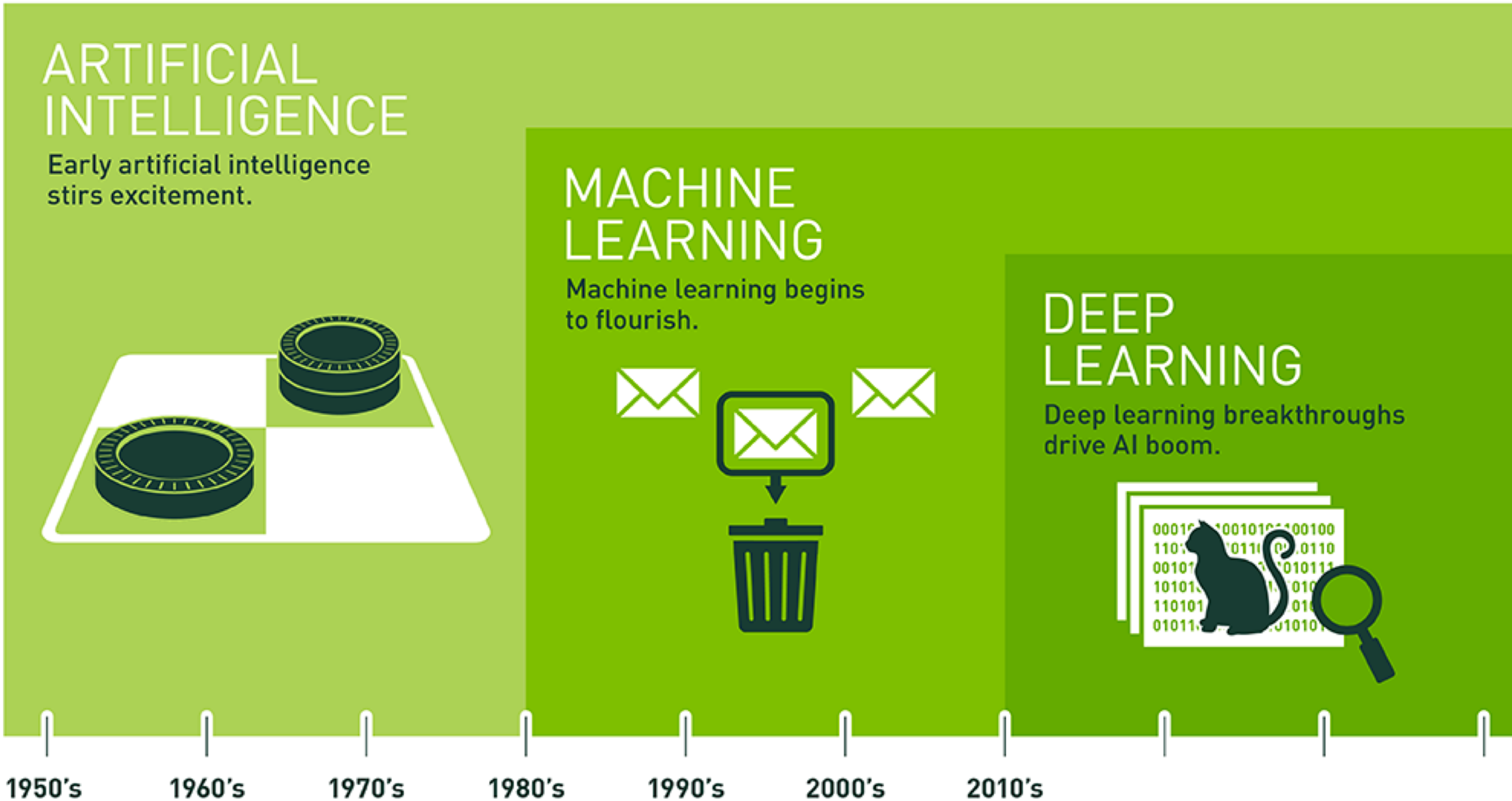
https://www.youtube.com/watch?v=XQZjkPyJ8KU

Artificial Intelligence (A.I.) Timeline



Source: https://digitalintelligencetoday.com/artificial-intelligence-timeline-infographic-from-eliza-to-tay-and-beyond/

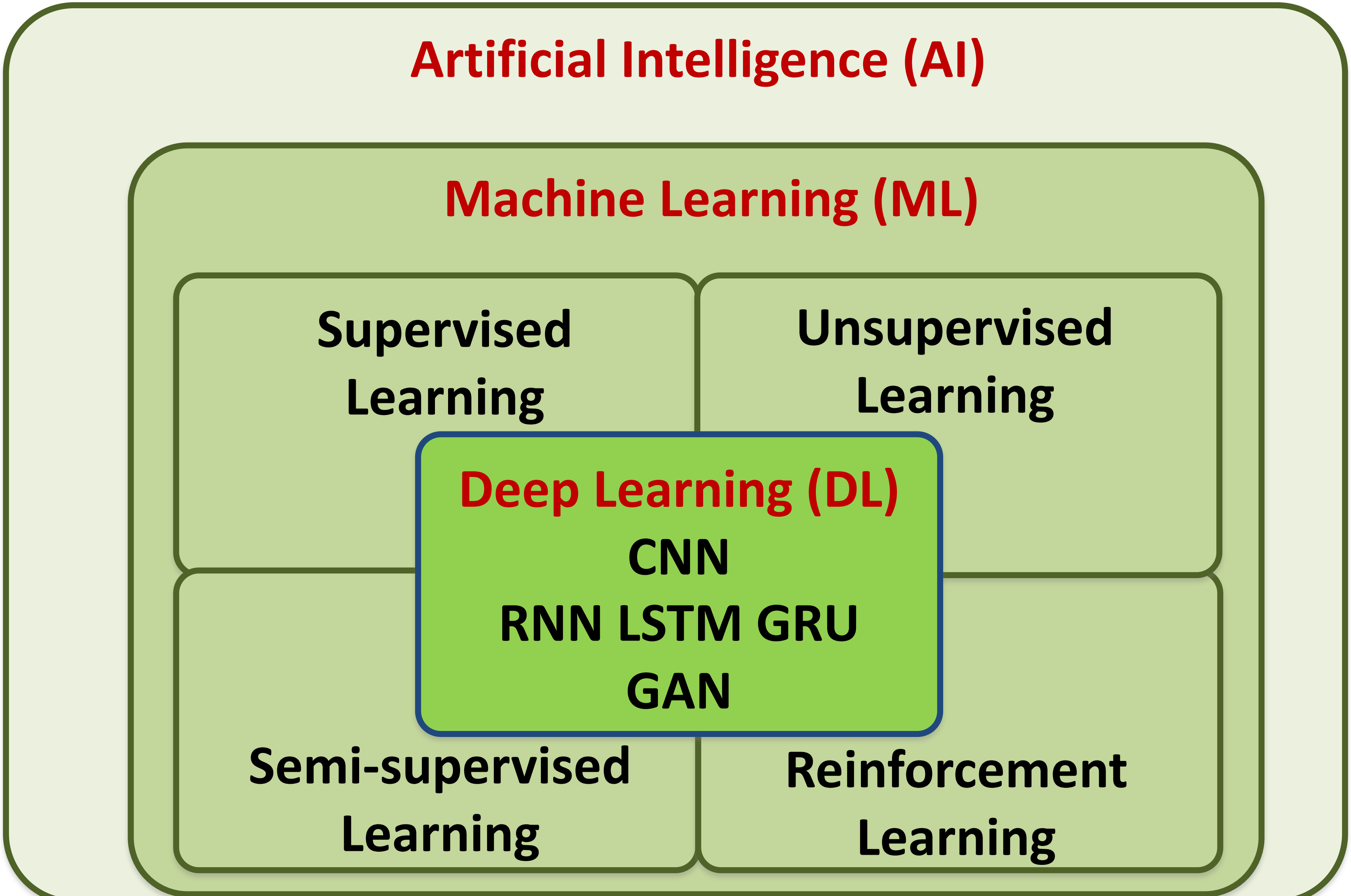
Artificial Intelligence
Machine Learning & Deep Learning



Since an early flush of optimism in the 1950s, smaller subsets of artificial intelligence – first machine learning, then deep learning, a subset of machine learning – have created ever larger disruptions.

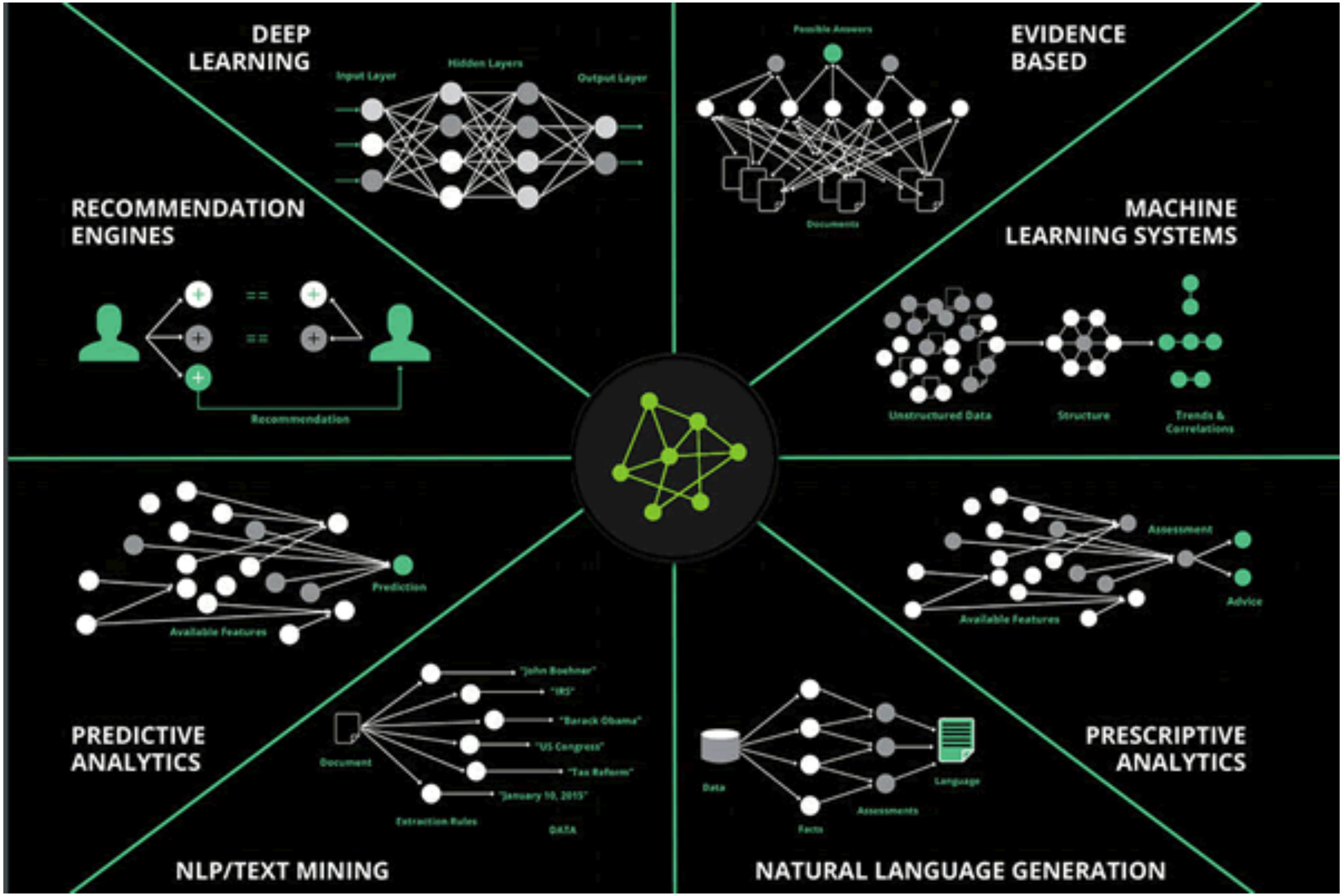
Source: https://blogs.nvidia.com/blog/2016/07/29/whats-difference-artificial-intelligence-machine-learning-deep-learning-ai/

AI, ML, DL



Source: https://leonardoaraujosantos.gitbooks.io/artificial-inteligence/content/deep_learning.html

Artificial Intelligence (AI) is many things

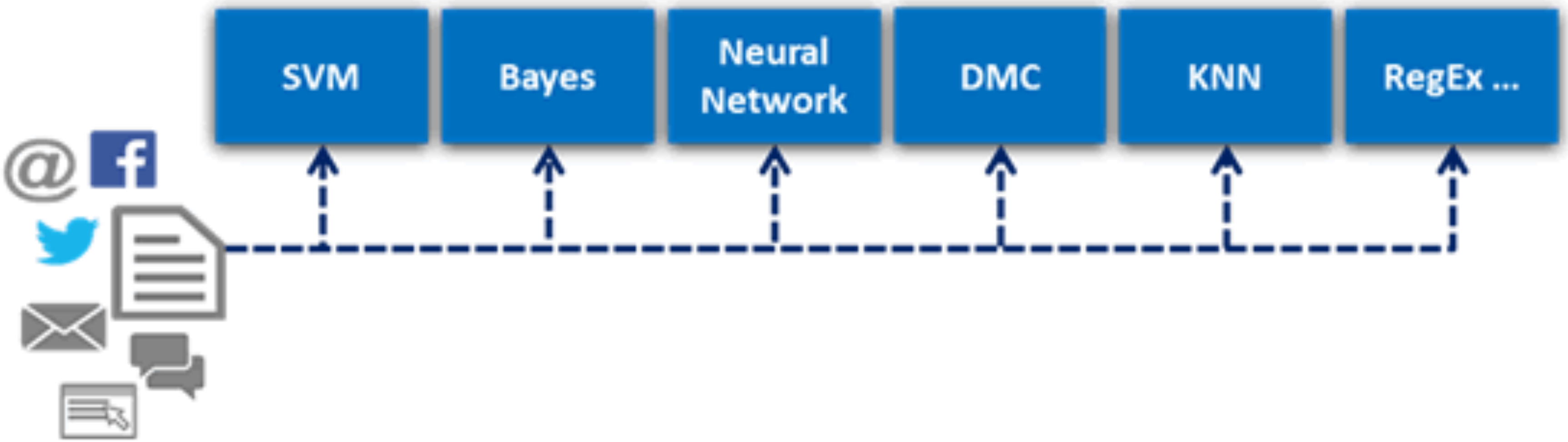


Ecosystem of AI

Source: https://www.i-scoop.eu/artificial-intelligence-cognitive-computing/

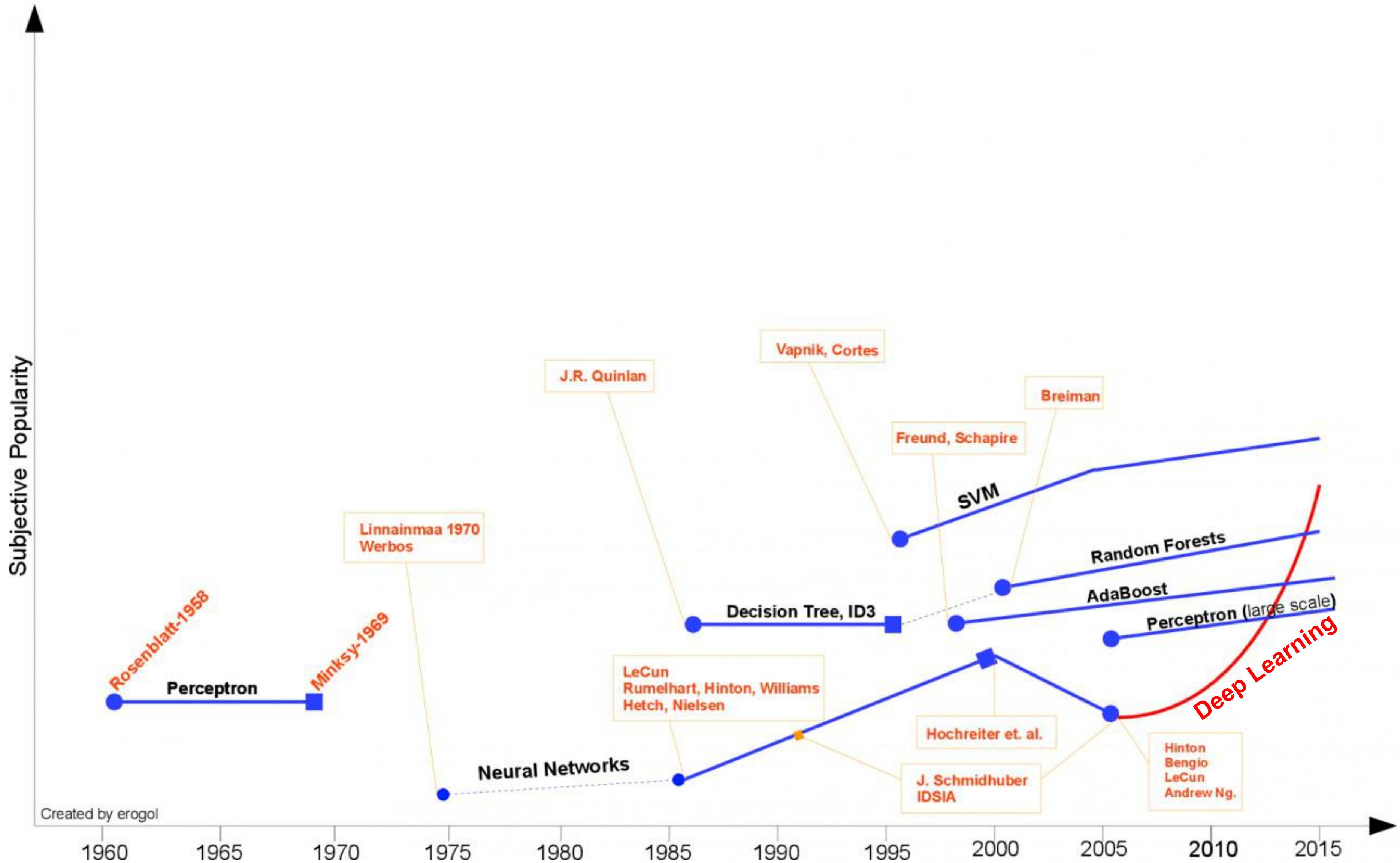
Artificial Intelligence (AI)

Intelligent Document Recognition algorithms



Source: https://www.i-scoop.eu/artificial-intelligence-cognitive-computing/

Deep Learning Evolution



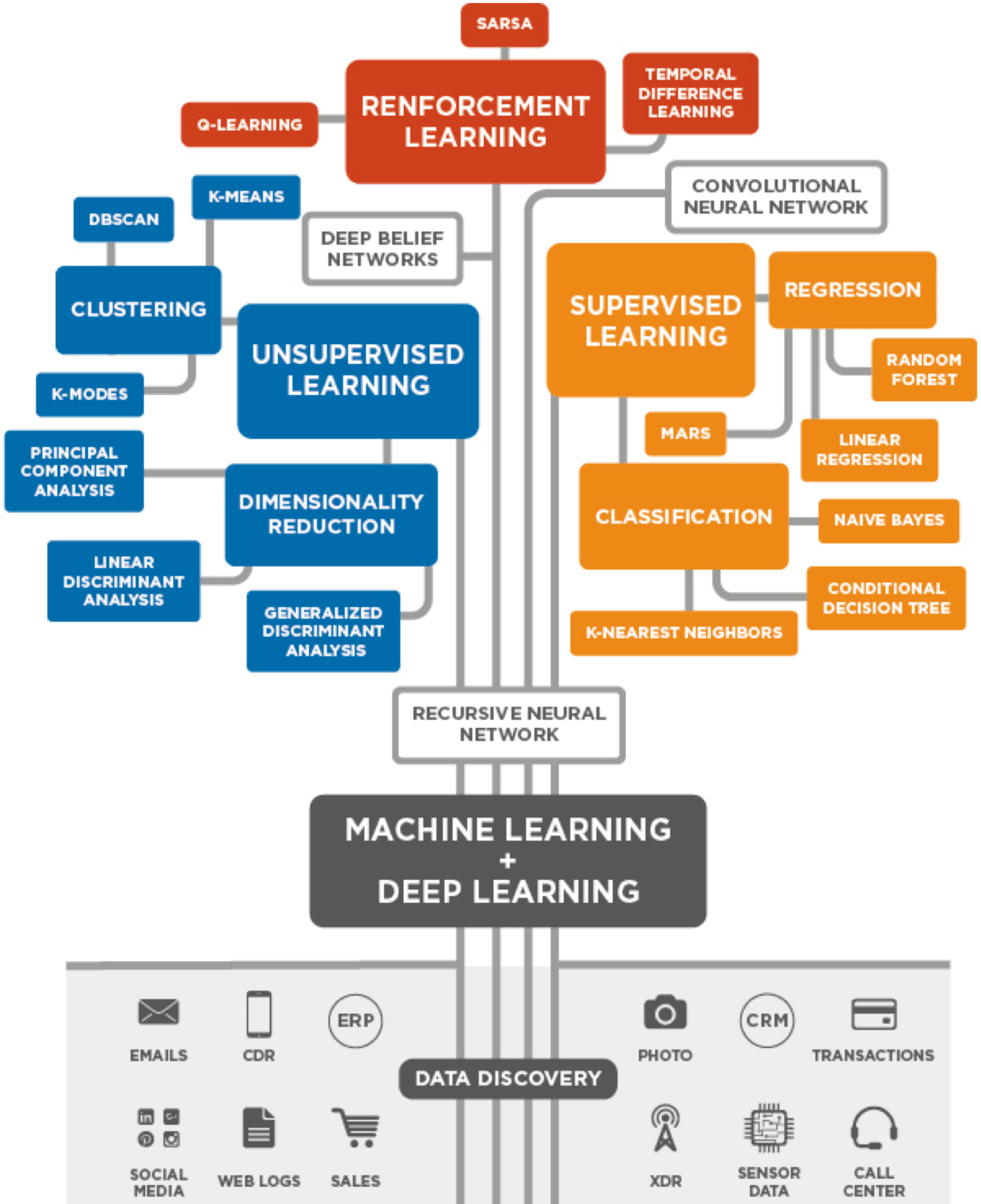
Source: http://www.erogol.com/brief-history-machine-learning/

Machine Learning Models

- Deep Learning
- Kernel
- Association rules
- Ensemble
- Decision tree
- Dimensionality reduction
- Clustering
- Regression Analysis
- Bayesian
- Instance based

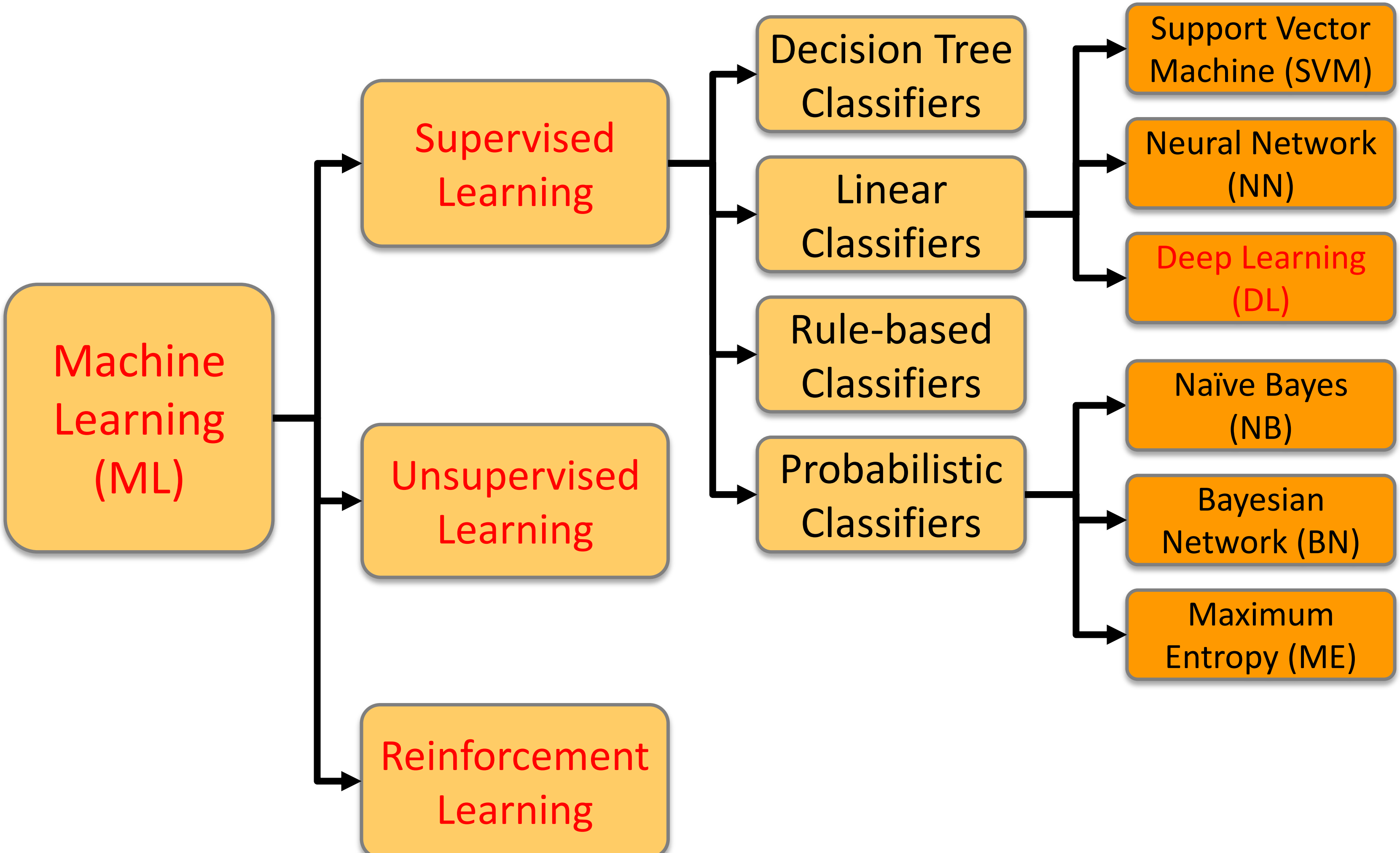
Source: Sunila Gollapudi (2016), Practical Machine Learning, Packt Publishing

3 Machine Learning Algorithms



Source: Enrico Galimberti, http://blogs.teradata.com/data-points/tree-machine-learning-algorithms/

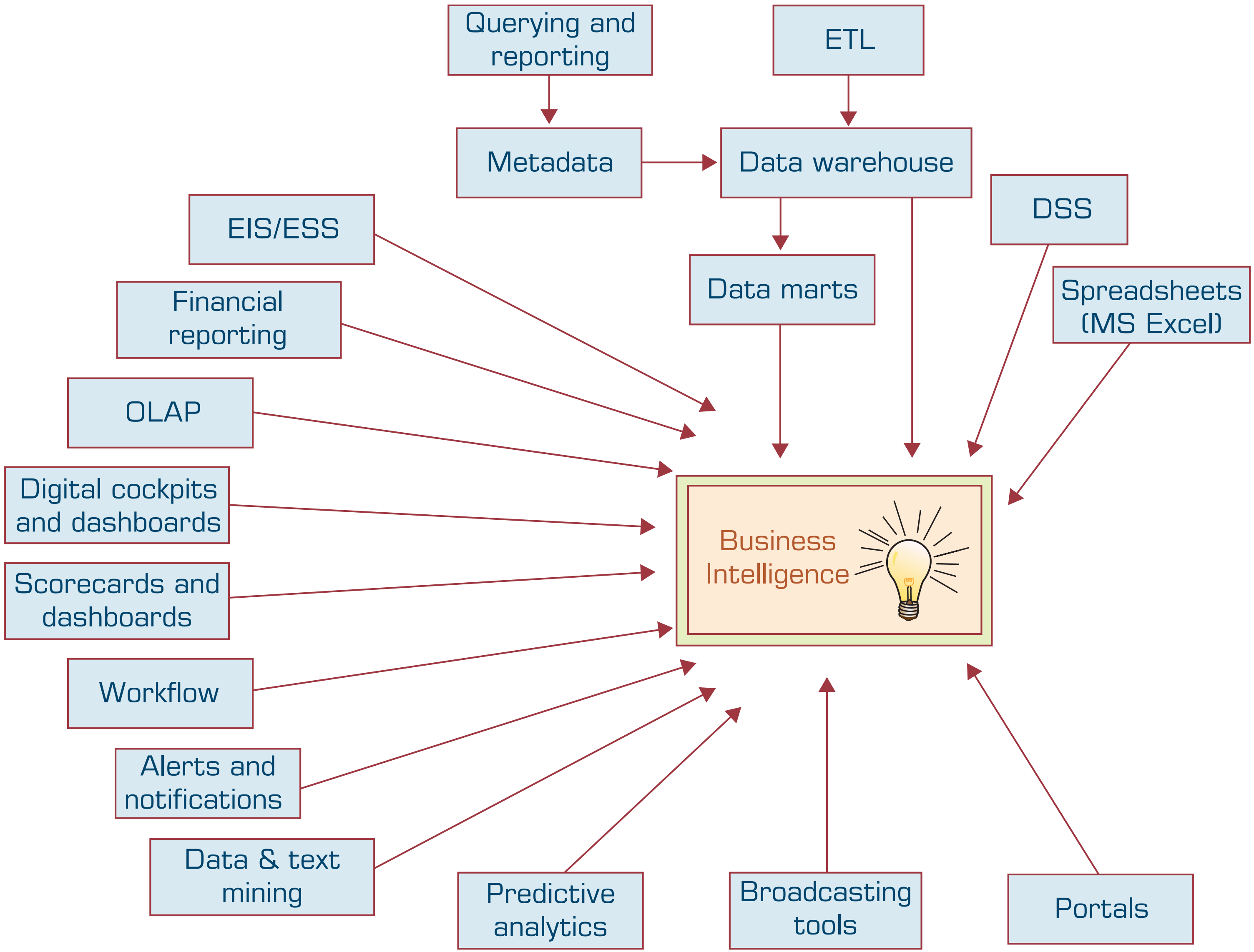
Machine Learning (ML) / Deep Learning (DL)



Source: Jesus Serrano-Guerrero, Jose A. Olivas, Francisco P. Romero, and Enrique Herrera-Viedma (2015), "Sentiment analysis: A review and comparative analysis of web services," Information Sciences, 311, pp. 18-38.

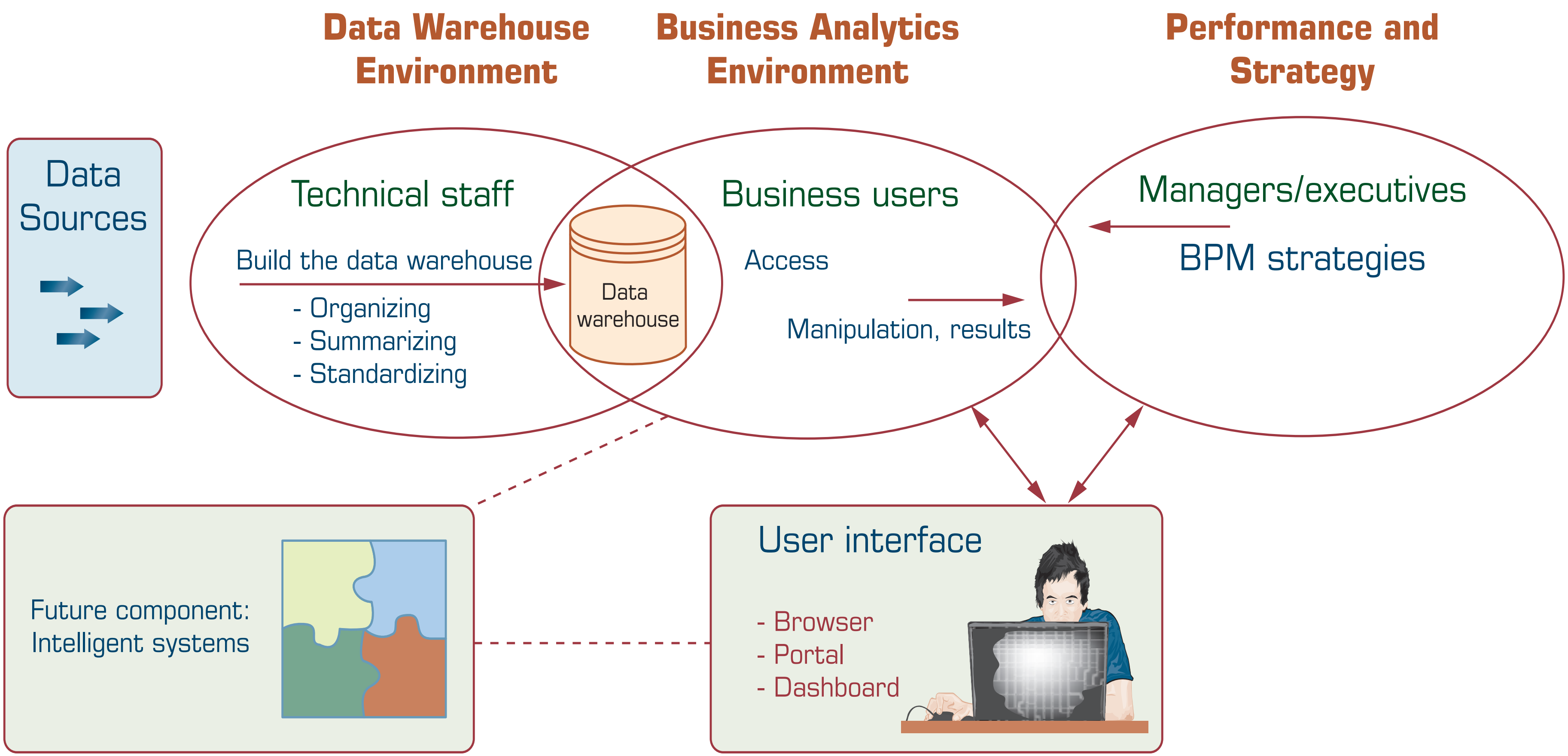
Big Data

Evolution of Business Intelligence (BI)



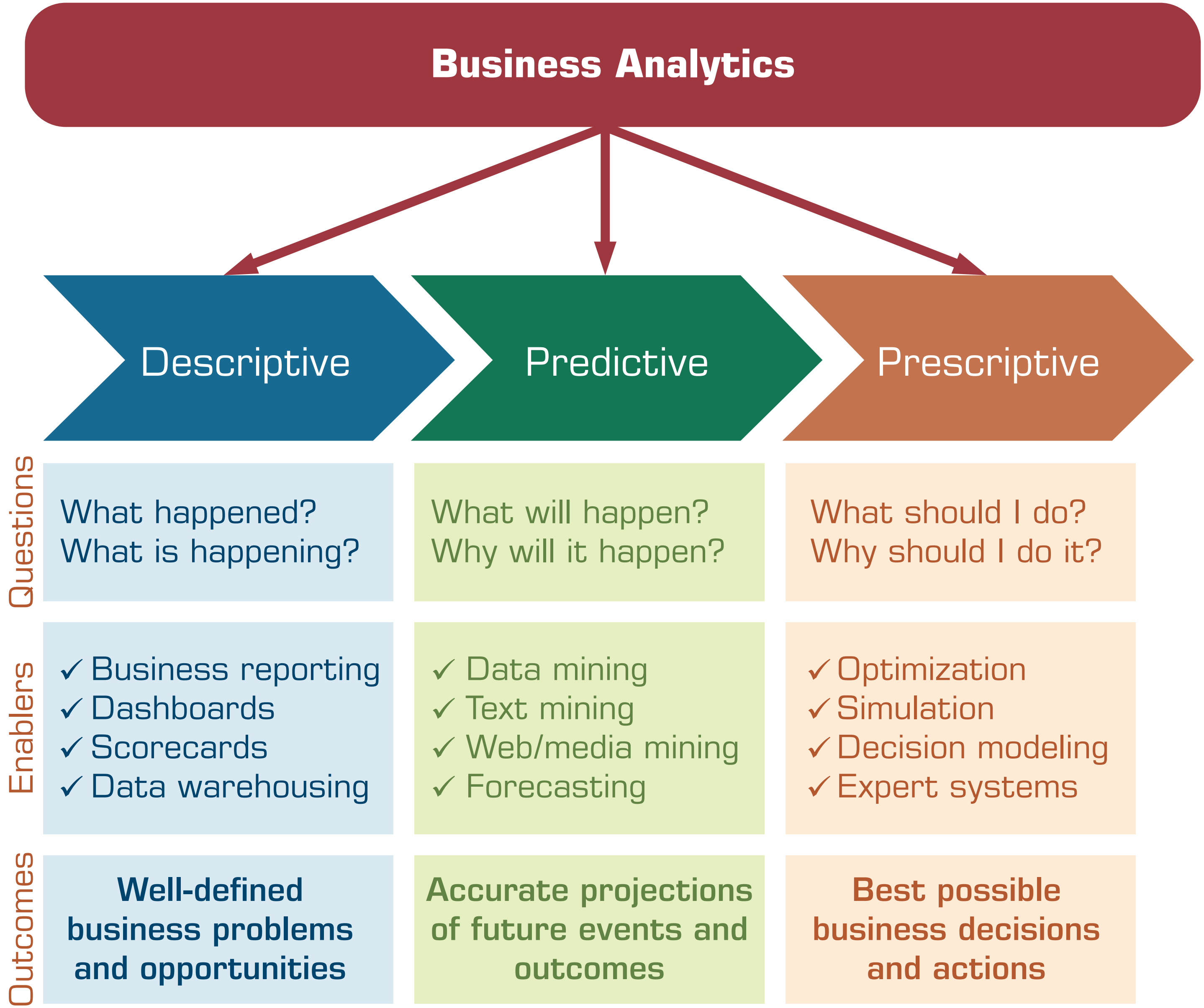
Source: Ramesh Sharda, Dursun Delen, and Efraim Turban (2017), Business Intelligence, Analytics, and Data Science: A Managerial Perspective, 4th Edition, Pearson

A High-Level Architecture of BI



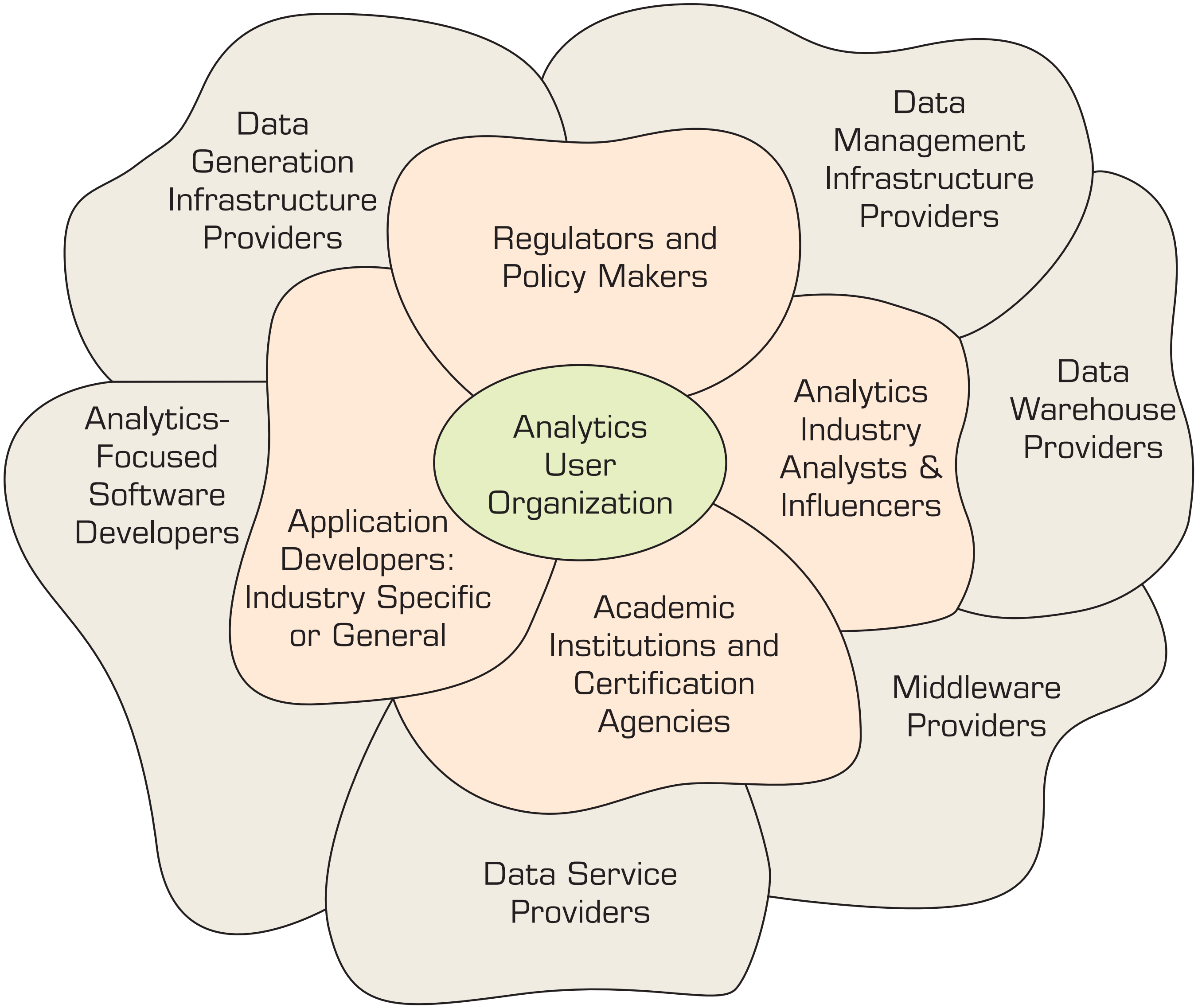
Source: Ramesh Sharda, Dursun Delen, and Efraim Turban (2017),
Business Intelligence, Analytics, and Data Science: A Managerial Perspective, 4th Edition, Pearson

Three Types of Analytics



Source: Ramesh Sharda, Dursun Delen, and Efraim Turban (2017),
Business Intelligence, Analytics, and Data Science: A Managerial Perspective, 4th Edition, Pearson

Analytics Ecosystem

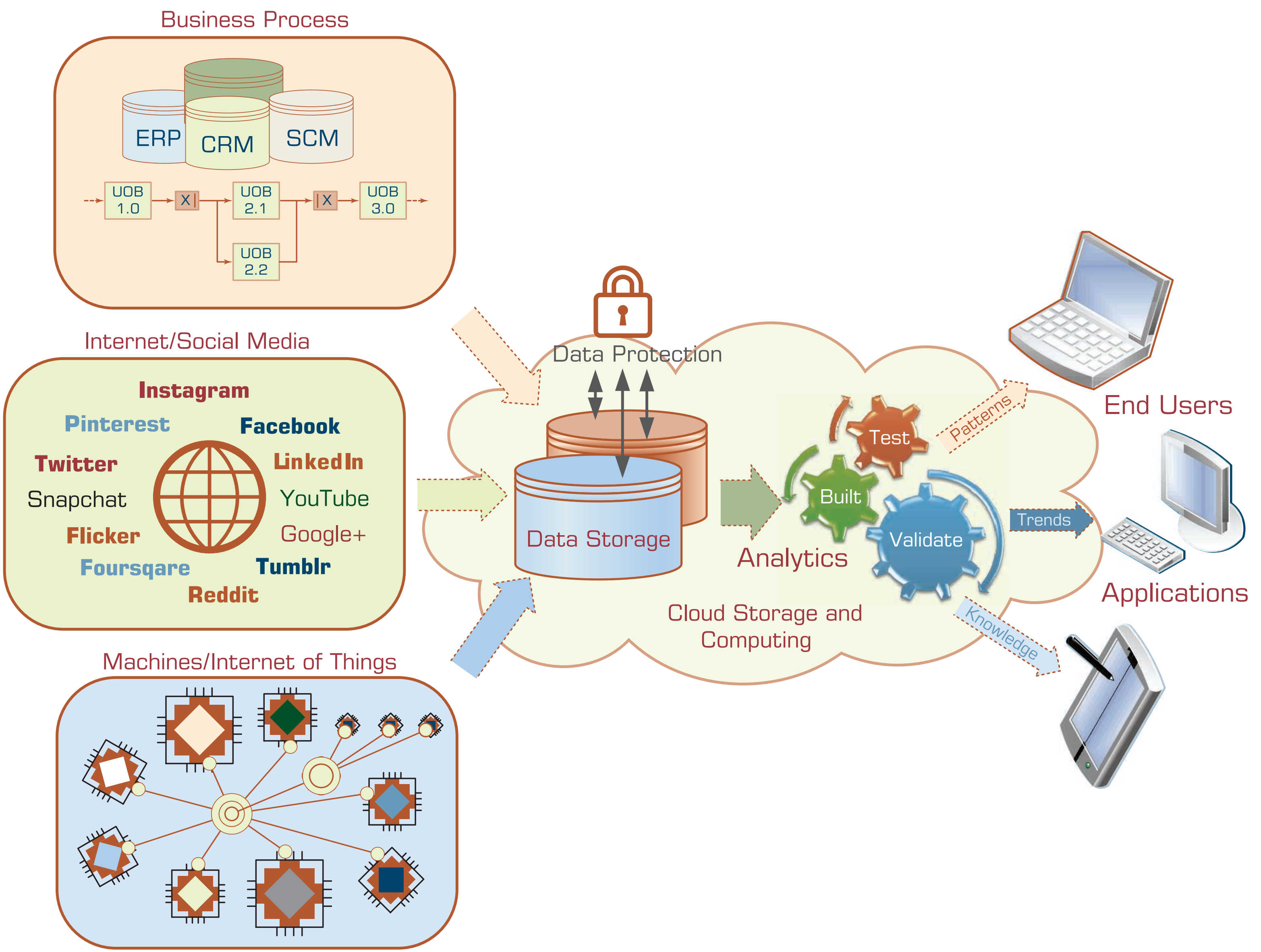


Source: Ramesh Sharda, Dursun Delen, and Efraim Turban (2017), Business Intelligence, Analytics, and Data Science: A Managerial Perspective, 4th Edition, Pearson

Job Titles of Analytics

Source: Ramesh Sharda, Dursun Delen, and Efraim Turban (2017),
Business Intelligence, Analytics, and Data Science: A Managerial Perspective, 4th Edition, Pearson

A Data to Knowledge Continuum



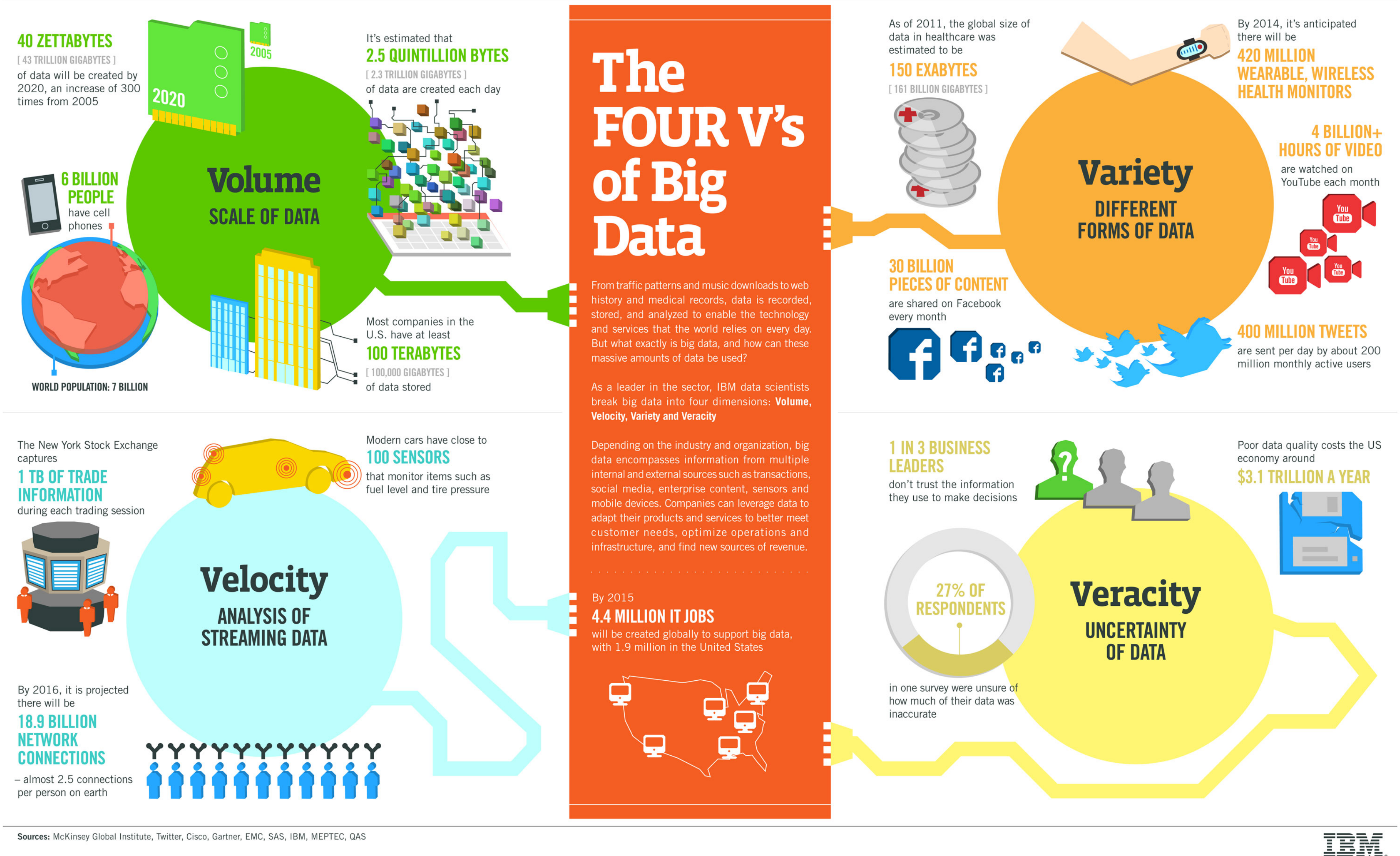
Source: Ramesh Sharda, Dursun Delen, and Efraim Turban (2017),
Business Intelligence, Analytics, and Data Science: A Managerial Perspective, 4th Edition, Pearson

Big Data Analytics

and

Data Mining

Big Data 4 V

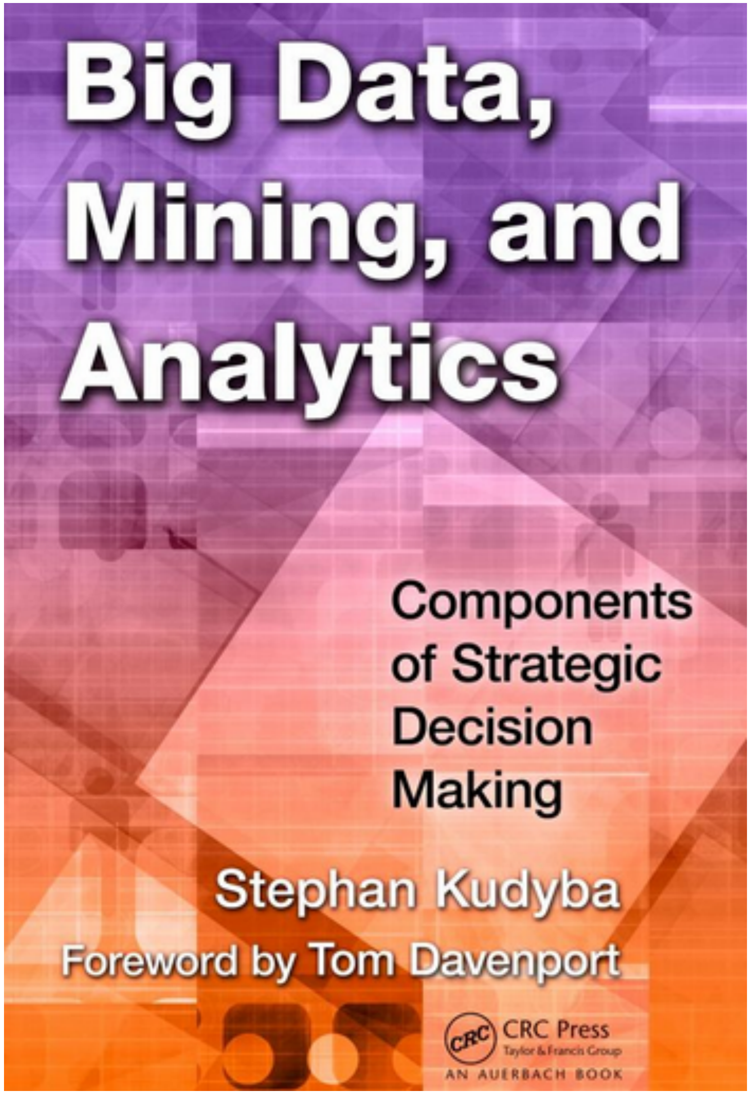


Source: https://www-01.ibm.com/software/data/bigdata/

Value

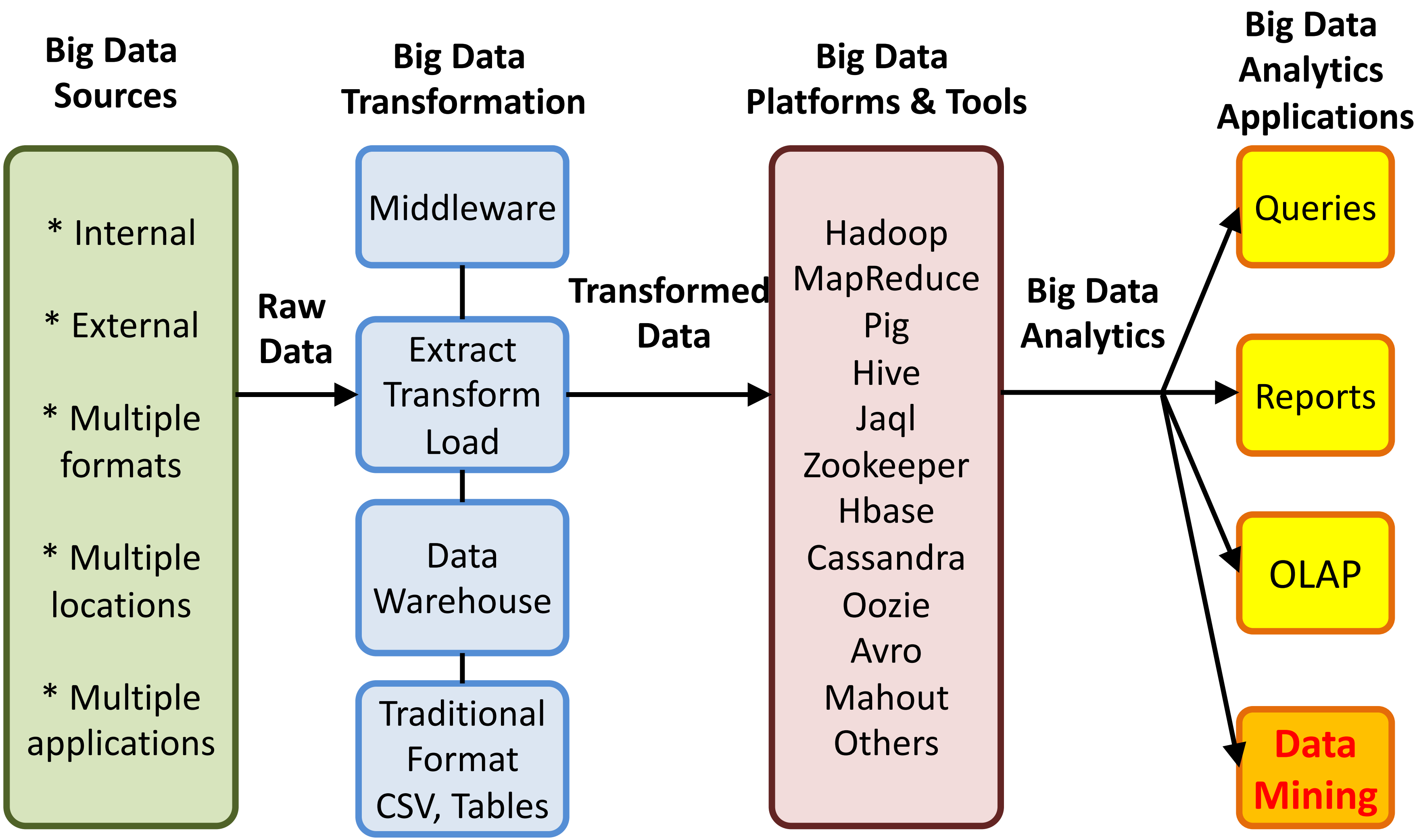
Stephan Kudyba (2014),

Big Data, Mining, and Analytics: Components of Strategic Decision Making, **Auerbach Publications**



Source: http://www.amazon.com/gp/product/1466568704

Architecture of Big Data Analytics



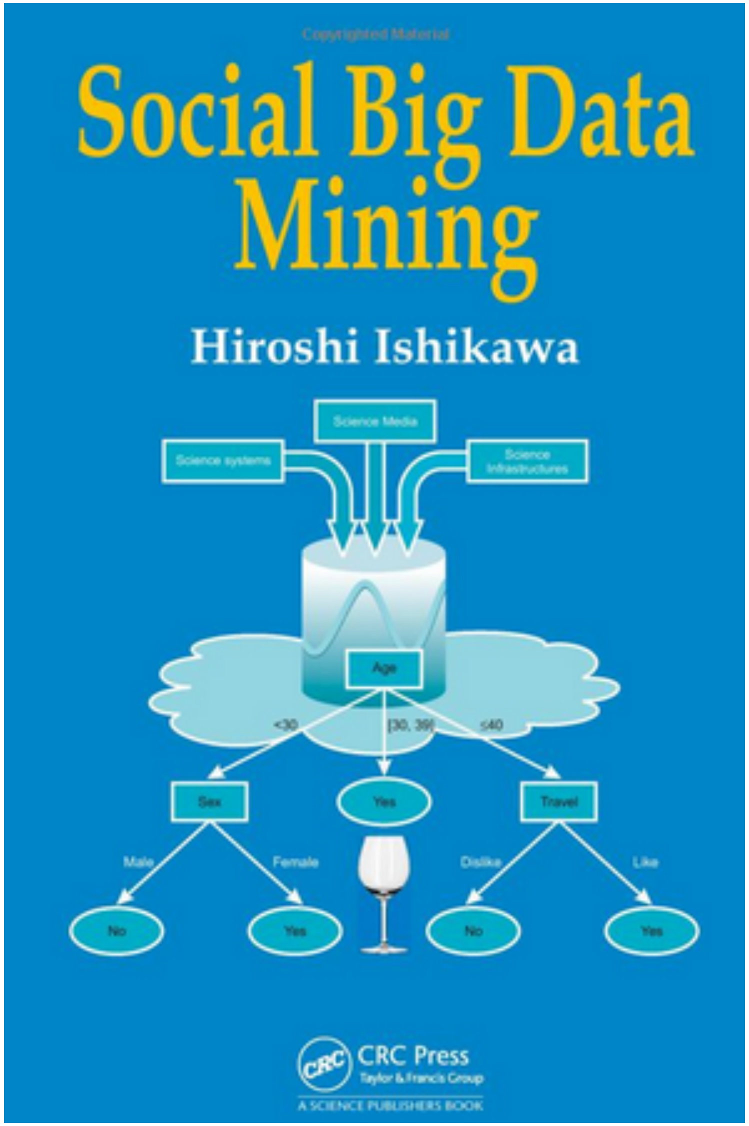
Source: Stephan Kudyba (2014), Big Data, Mining, and Analytics: Components of Strategic Decision Making, Auerbach Publications

Architecture of Big Data Analytics

Source: Stephan Kudyba (2014), Big Data, Mining, and Analytics: Components of Strategic Decision Making, Auerbach Publications

Social Big Data Mining

(Hiroshi Ishikawa, 2015)



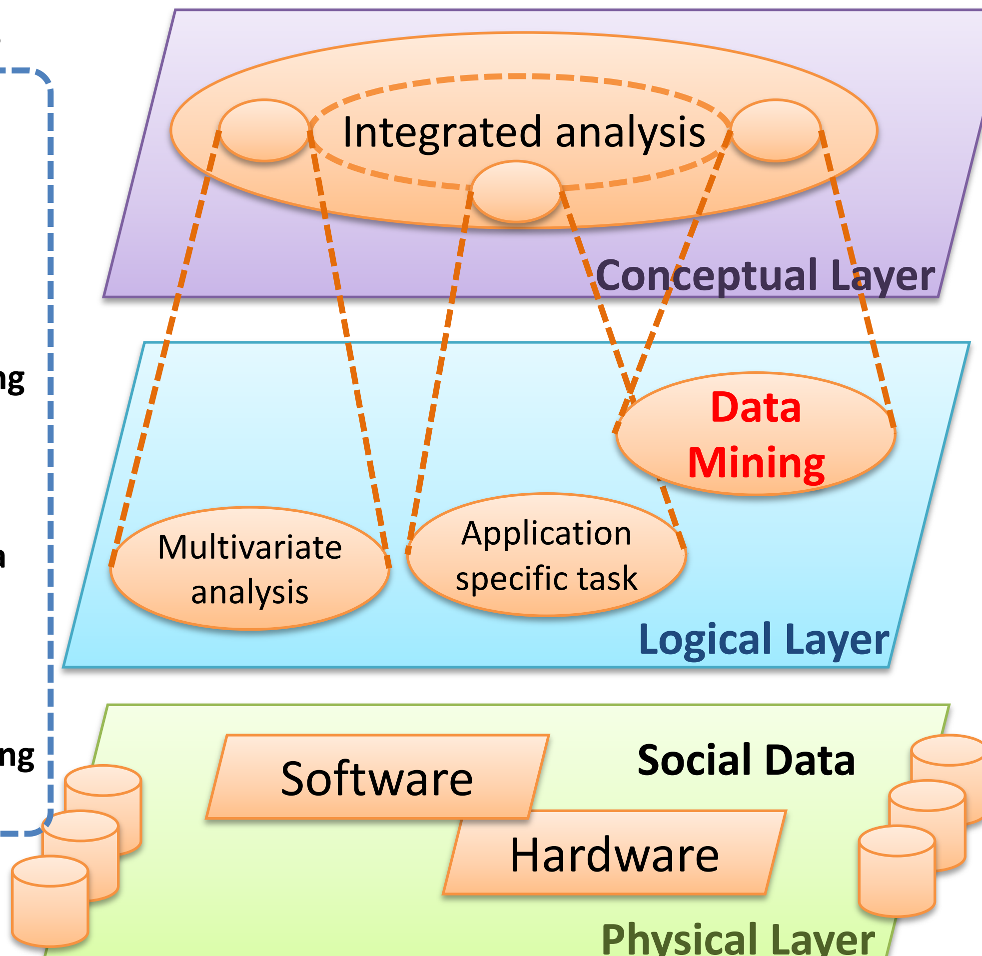
Source: http://www.amazon.com/Social-Data-Mining-Hiroshi-Ishikawa/dp/149871093X

Architecture for Social Big Data Mining

(Hiroshi Ishikawa, 2015)

Enabling Technologies

- Integrated analysis model
- Natural Language Processing
- Information Extraction
- Anomaly Detection
- Discovery of relationships among heterogeneous data
- Large-scale visualization
- Parallel distrusted processing

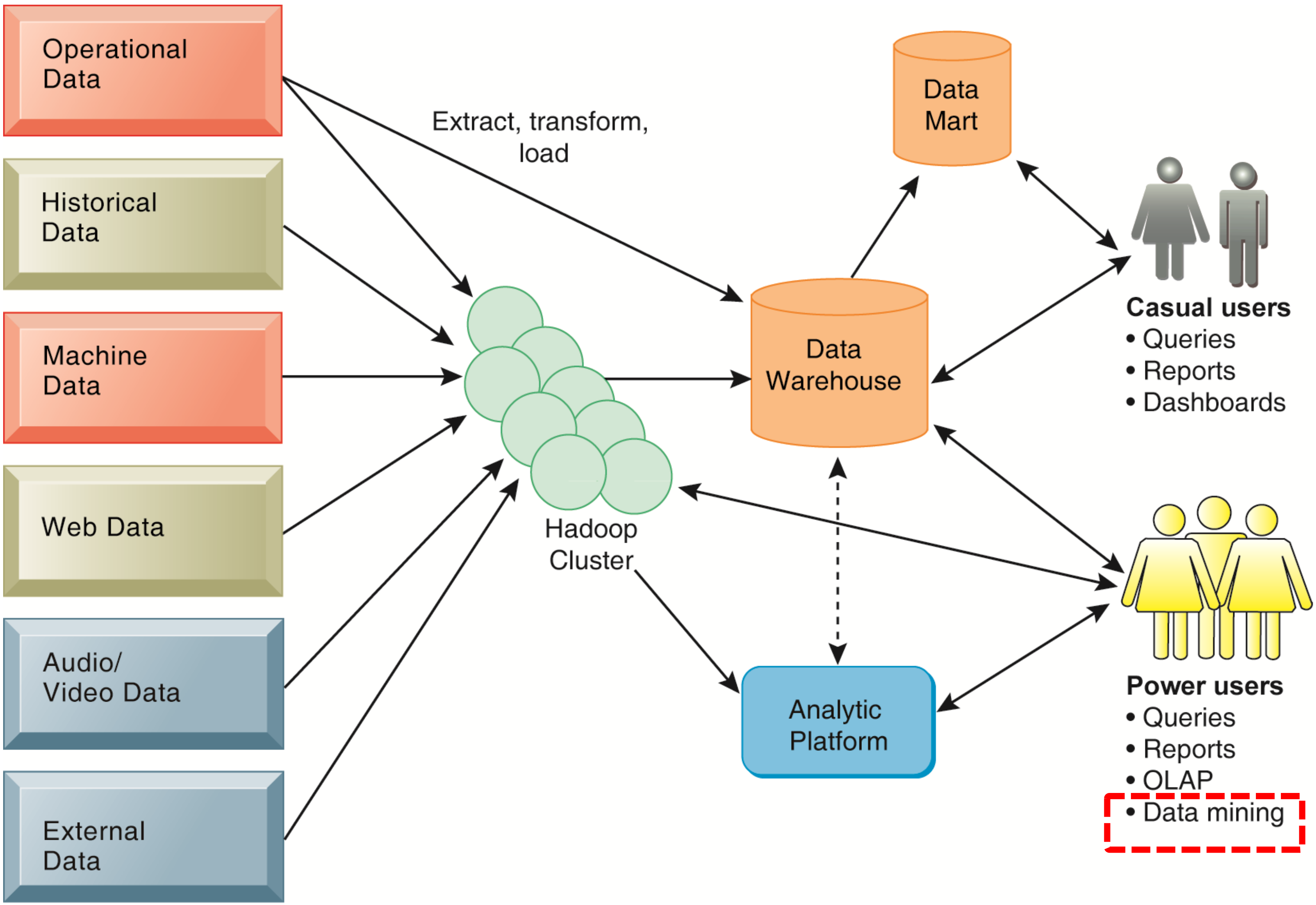


Analysts

- Model Construction
- Explanation by Model
- Construction and confirmation of individual hypothesis
- Description and execution of application-specific task

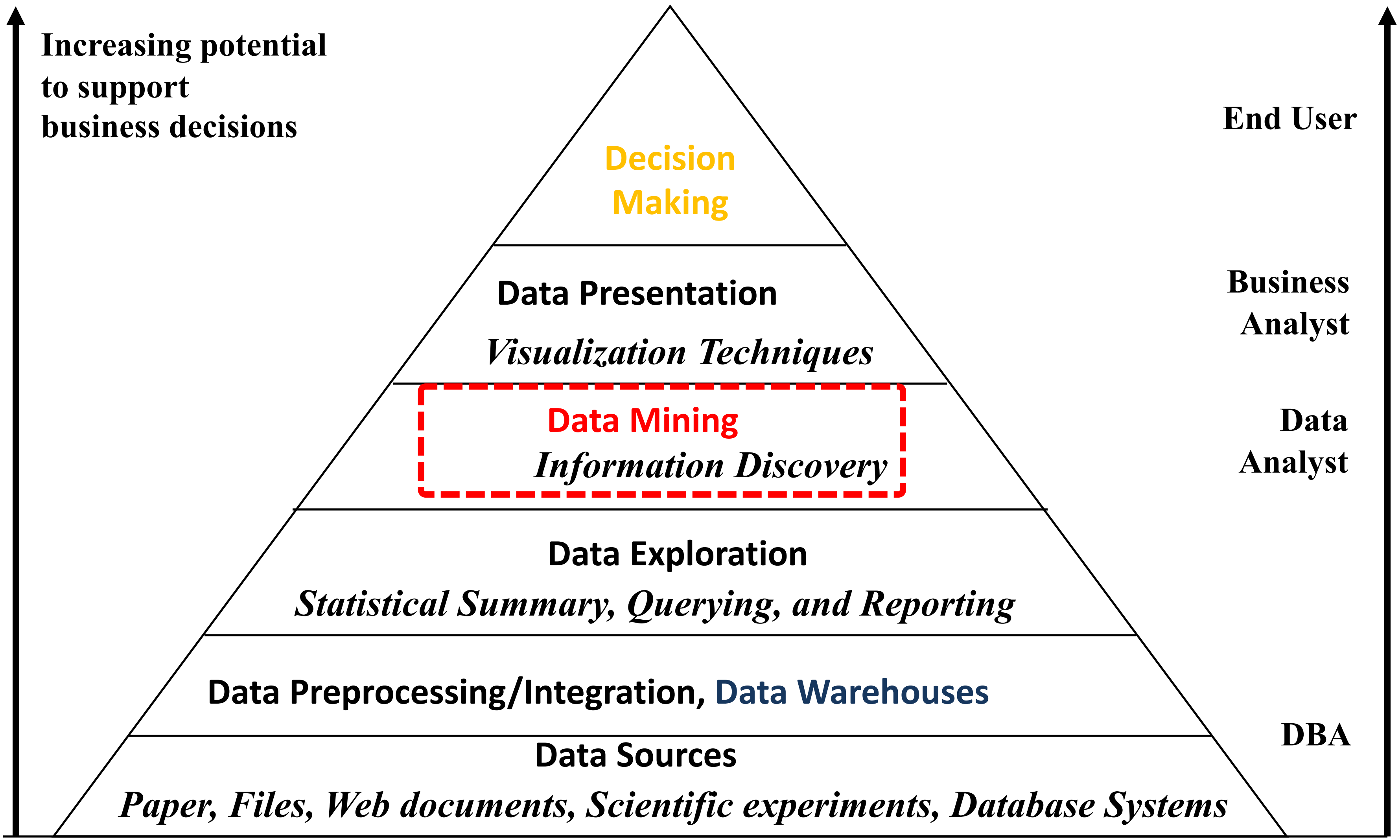
Source: Hiroshi Ishikawa (2015), Social Big Data Mining, CRC Press

Business Intelligence (BI) Infrastructure



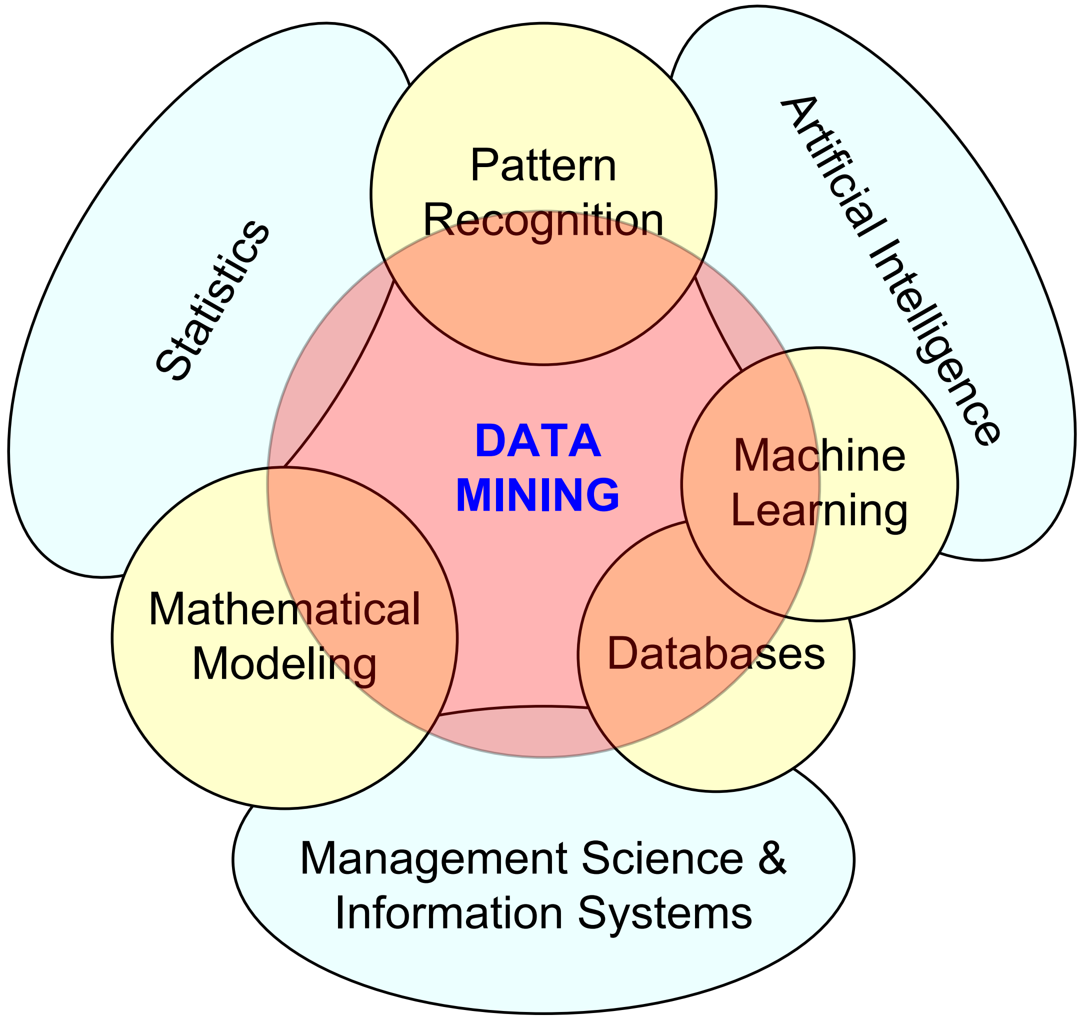
Source: Kenneth C. Laudon & Jane P. Laudon (2014), Management Information Systems: Managing the Digital Firm, Thirteenth Edition, Pearson.

Business Intelligence and Data Mining



Source: Jiawei Han and Micheline Kamber (2006), Data Mining: Concepts and Techniques, Second Edition, Elsevier

Data Mining at the Intersection of Many Disciplines



Source: Turban et al. (2011), Decision Support and Business Intelligence Systems

Data Mining:

Core Analytics Process

The KDD Process for Extracting Useful Knowledge from Volumes of Data

Source: Fayyad, U., Piatetsky-Shapiro, G., & Smyth, P. (1996). The KDD Process for Extracting Useful Knowledge from Volumes of Data. Communications of the ACM, 39(11), 27-34.

Fayyad, U., Piatetsky-Shapiro, G., & Smyth, P. (1996).
The KDD Process for
Extracting Useful Knowledge
from Volumes of Data.
Communications of the ACM, 39(11), 27-34.

Knowledge Discovery in Databases creates the context for developing the tools needed to control the flood of data facing organizations that depend on ever-growing databases of business, manufacturing, scientific, and personal information.

The KDD Process for Extracting Useful Knowledge from Volumes of Data

Usama Fayyad,
Gregory Piatetsky-Shapiro,
and Padhraic Smyth

As we march into the age of digital information, the problem of data overload looms ominously ahead. Our ability to analyze and understand massive datasets lags far behind our ability to gather and store the data. A new generation of computational techniques and tools is required to support the extraction of useful knowledge from the rapidly growing volumes of data. These techniques and tools are the subject of the emerging field of knowledge discovery in databases (KDD) and data mining.

Large databases of digital information are ubiquitous. Data from the neighborhood store's checkout register, your bank's credit card authorization device, records in your doctor's office, patterns in your telephone calls, and many more applications generate streams of digital records archived in huge databases, sometimes in so-called data warehouses.

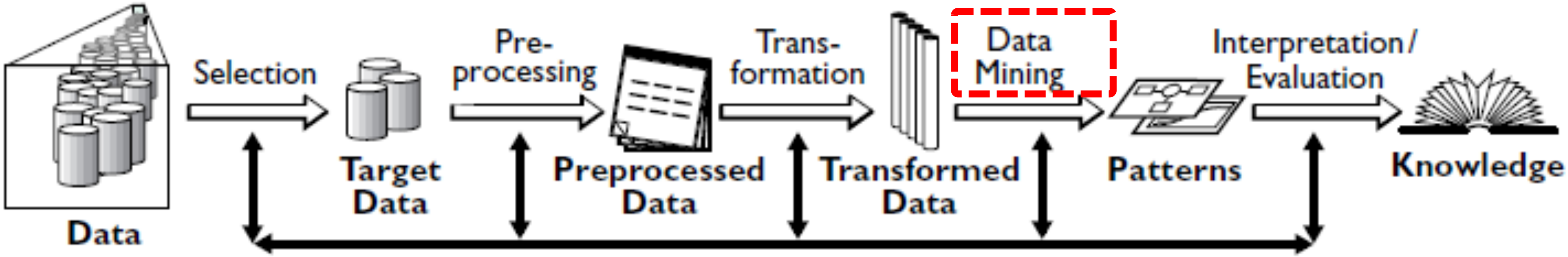
Current hardware and database technology allow efficient and inexpensive reliable data storage and access. However, whether the context is business, medicine, science, or government, the datasets themselves (in raw form) are of little direct value. What is of value is the knowledge that can be inferred from the data and put to use. For example, the marketing database of a consumer

TERRY WIDENER

Data Mining

Knowledge Discovery in Databases (KDD) Process

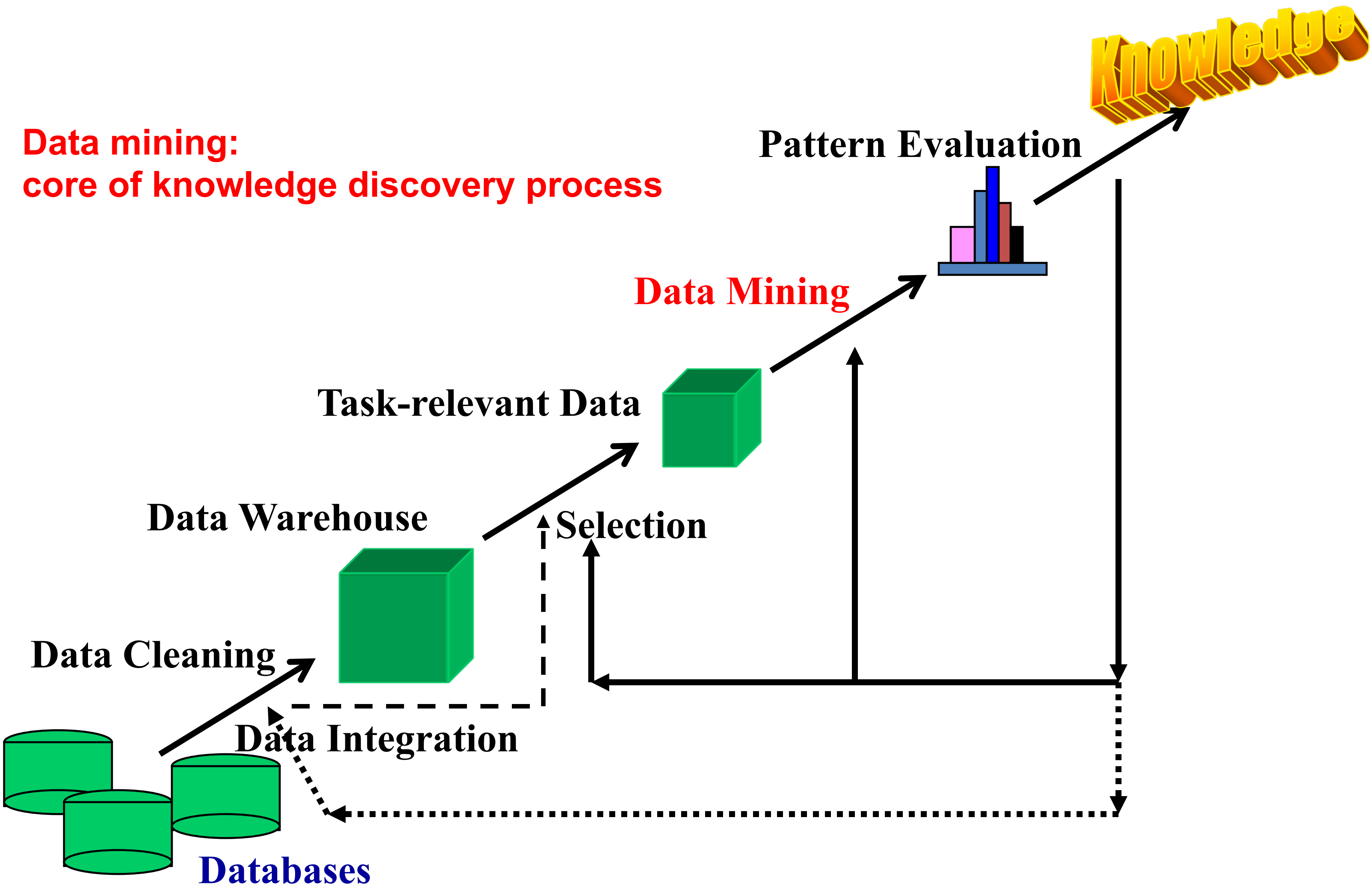
(Fayyad et al., 1996)



Source: Fayyad, U., Piatetsky-Shapiro, G., & Smyth, P. (1996). The KDD Process for Extracting Useful Knowledge from Volumes of Data. Communications of the ACM, 39(11), 27-34.

Knowledge Discovery (KDD) Process

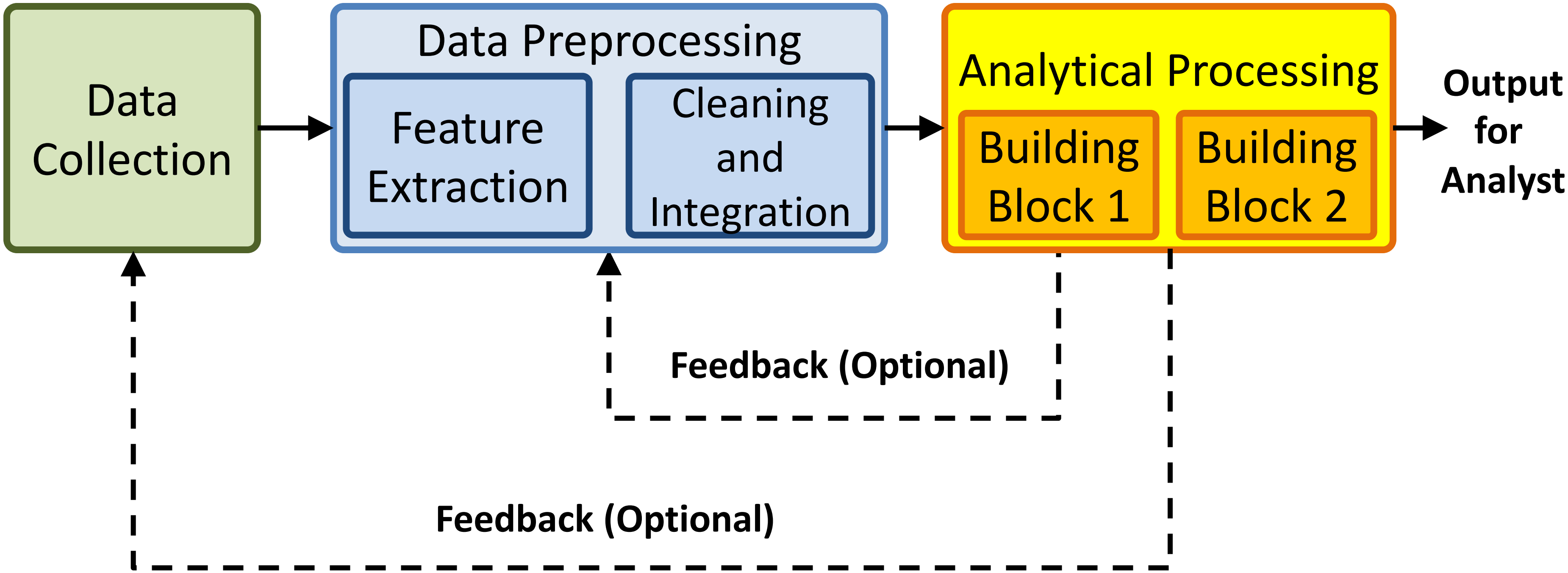
Data mining:
core of knowledge discovery process



Source: Han & Kamber (2006)

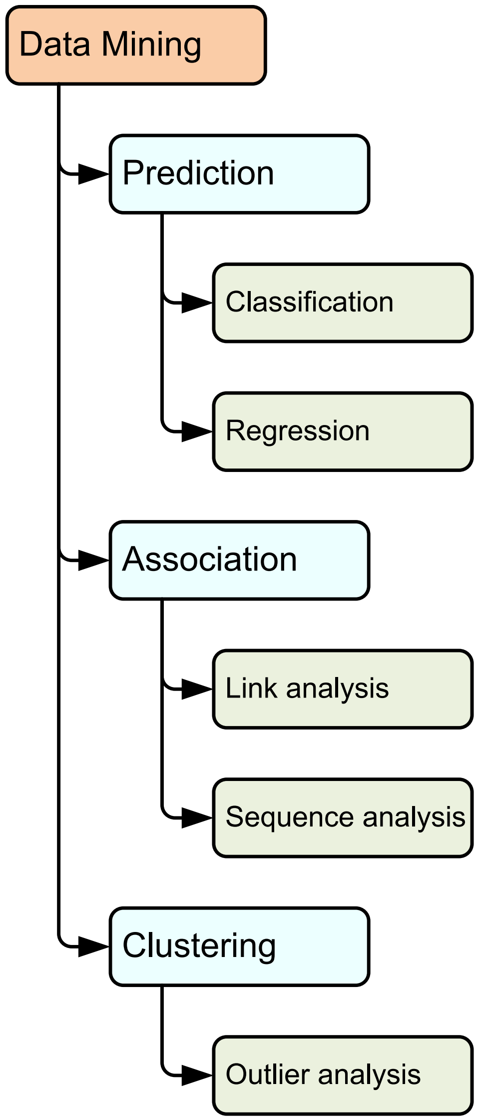
Data Mining Processing Pipeline

(Charu Aggarwal, 2015)



Source: Charu Aggarwal (2015), Data Mining: The Textbook Hardcover, Springer

A Taxonomy for Data Mining Tasks



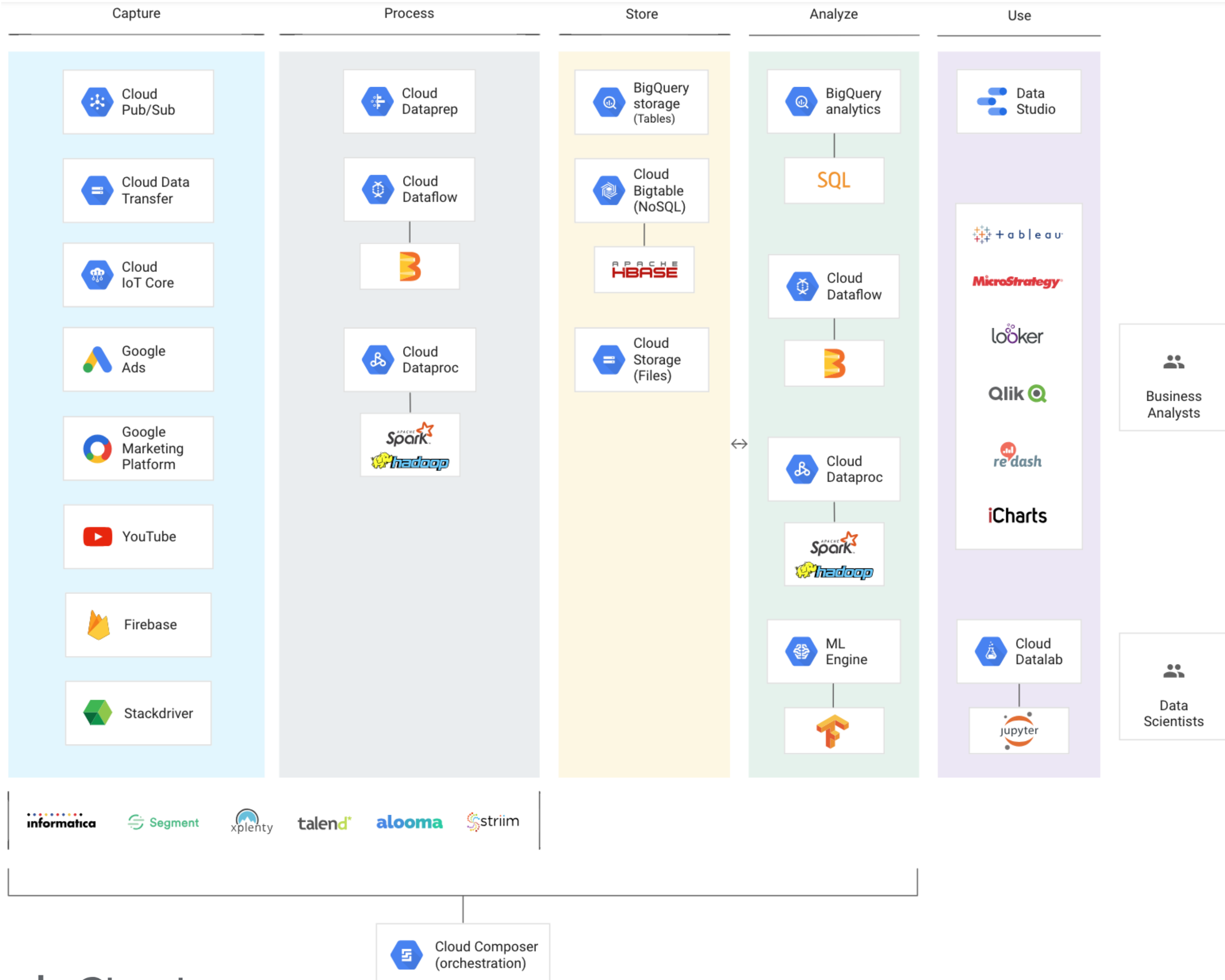
Learning Method	Popular Algorithms
Supervised	Classification and Regression Trees, ANN, SVM, Genetic Algorithms
Supervised	Decision trees, ANN/MLP, SVM, Rough sets, Genetic Algorithms
Supervised	Linear/Nonlinear Regression, Regression trees, ANN/MLP, SVM
Unsupervised	Apriory, OneR, ZeroR, Eclat
Unsupervised	Expectation Maximization, Apriory Algorithm, Graph-based Matching
Unsupervised	Apriory Algorithm, FP-Growth technique
Unsupervised	K-means, ANN/SOM
Unsupervised	K-means, Expectation Maximization (EM)

Source: Turban et al. (2011), Decision Support and Business Intelligence Systems

Cloud Computing

Google Cloud

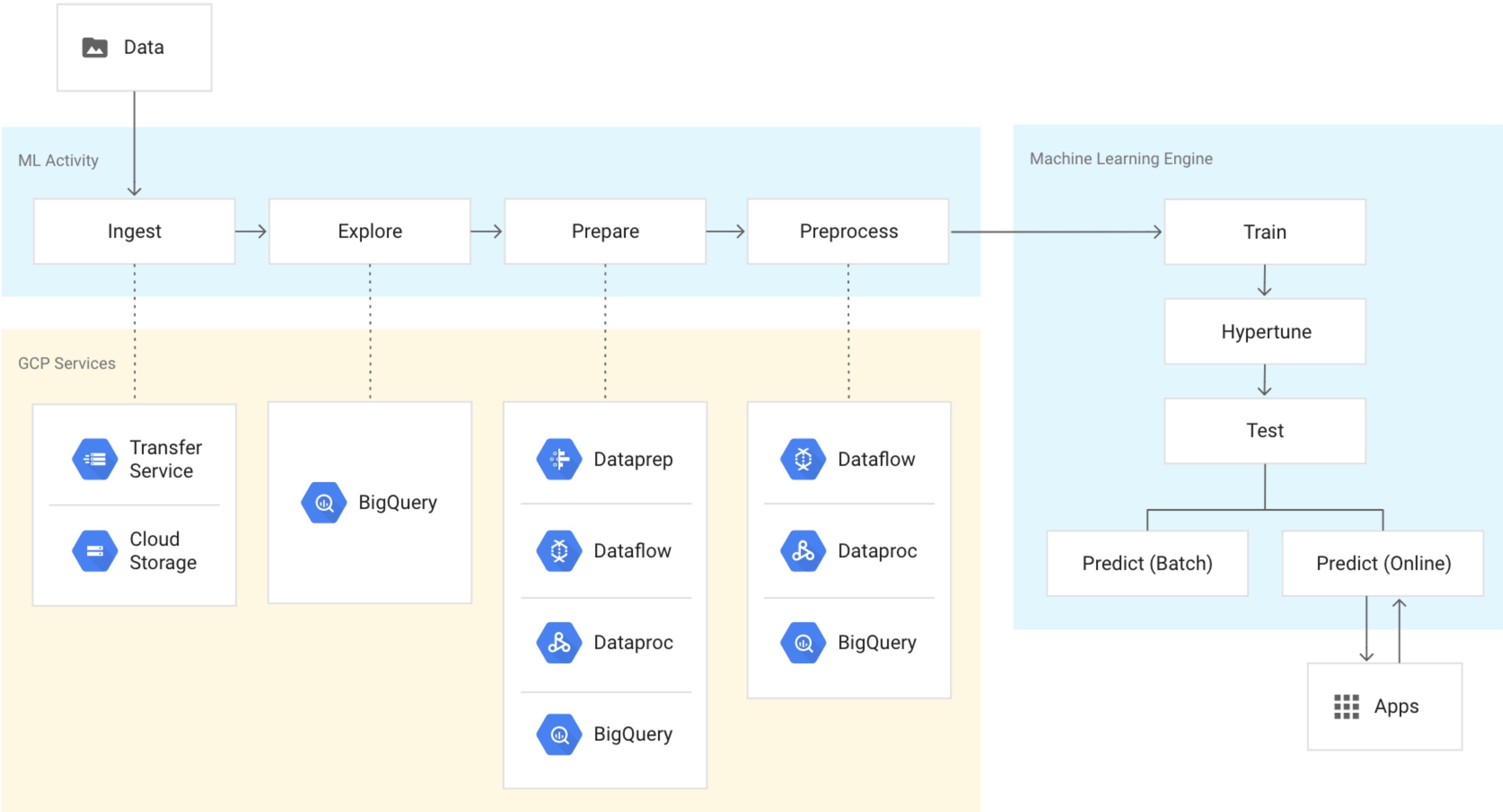
Google Cloud Big Data Analytics



Google Cloud

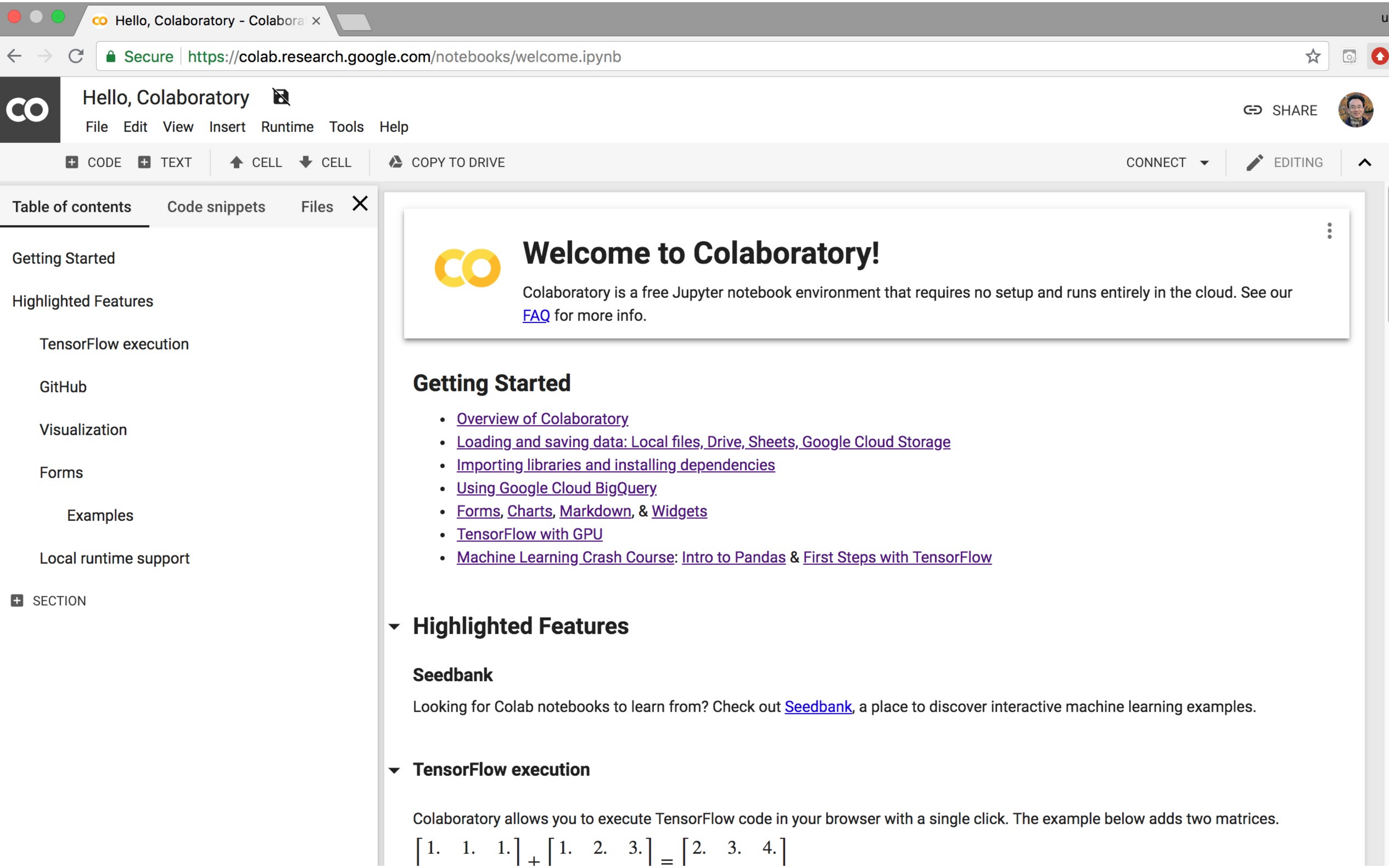
Source: https://cloud.google.com/solutions/big-data/

Google Cloud
Machine learning and Cloud AI



Google Cloud Source: https://cloud.google.com/solutions/big-data/overview/machine-learning-cloud-ai/

Google Colab



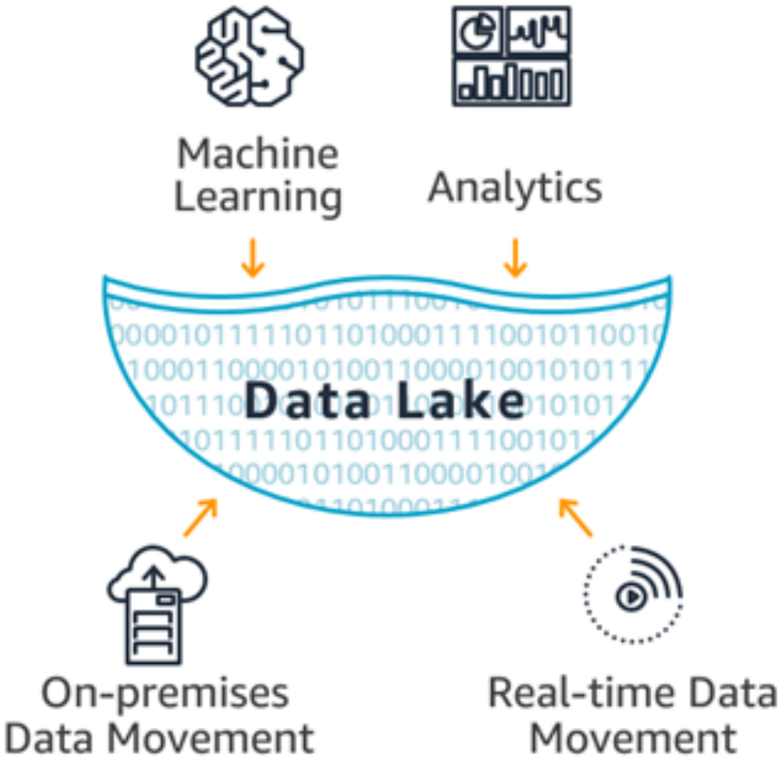
https://colab.research.google.com/notebooks/welcome.ipynb

Cloud Computing
AWS
Amazon Web Services

Compute	Storage	Database	Migration	Networking & Content Delivery
Developer Tools	Management Tools	Media Services	Security, Identity & Compliance	Analytics
Machine Learning	Mobile Services	AR & VR	Application Integration	Customer Engagement
Business Productivity	Desktop & App Streaming	Internet of Things	Game Development	AWS Cost Management

Source: https://aws.amazon.com/

Data Lakes and Analytics on AWS



Data Movement

Import your data from on-premises, and in real-time.

Data Lake

Store any type of data securely, from gigabytes to exabytes.

Analytics

Analyze your data with a broad selection of analytic tools and engines.

Machine Learning

Forecast future outcomes, and prescribe actions.

Source: https://aws.amazon.com/big-data/datalakes-and-analytics/

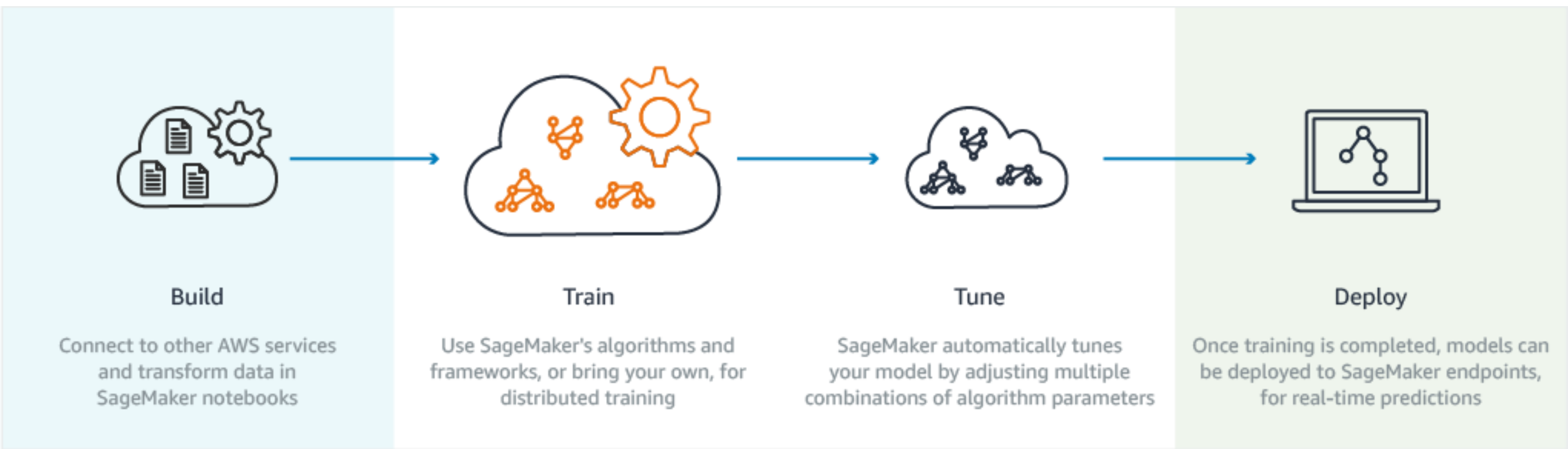
AWS Products Analytics

- **Amazon Athena**
  - Query data in S3 using SQL
- **Amazon CloudSearch**
  - Managed search service
- **Amazon EMR**
  - Hosted Hadoop framework
- **Amazon Elasticsearch Service**
  - Run and scale Elasticsearch clusters
- **Amazon Kinesis**
  - Analyze real-time video and data streams
- **Amazon Redshift**
  - Fast, simple, cost-effective data warehousing
- **Amazon QuickSight**
  - Fast business analytics service
- **AWS Data Pipeline**
  - Orchestration service for periodic, data-driven workflows
- **AWS Glue**
  - Prepare and load data

Source: https://aws.amazon.com/

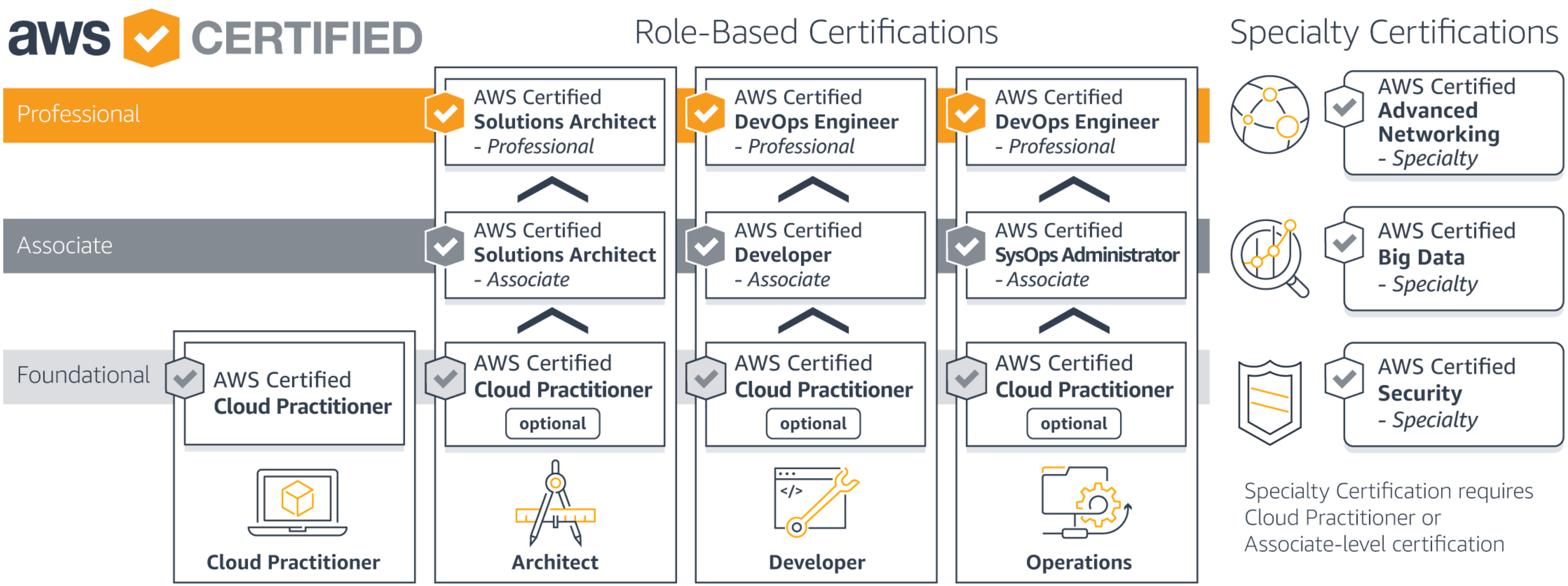
Machine Learning on AWS

Machine learning in the hands of every developer and data scientist



Source: https://aws.amazon.com/machine-learning/

Cloud Computing
AWS Cloud Practitioner
AWS Solutions Architect
AWS Certified Big Data Specialty



Source: https://aws.amazon.com/certification/

Summary

- AI
- Big Data
- Cloud Computing

References

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