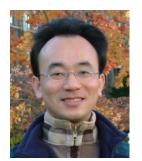
Big Data Mining



巨量資料探勘

分類與預測 (Classification and Prediction)

1042DM04 MI4 (M2244) (3094) Tue, 3, 4 (10:10-12:00) (B216)



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淡江大學 資訊管理學系



課程大綱 (Syllabus)

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週次 (Week) 日期 (Date) 內容 (Subject/Topics)
  2016/02/16 巨量資料探勘課程介紹
              (Course Orientation for Big Data Mining)
  2016/02/23
              巨量資料基礎: MapReduce典範、Hadoop與Spark生態系統
              (Fundamental Big Data: MapReduce Paradigm,
               Hadoop and Spark Ecosystem)
  2016/03/01
              關連分析 (Association Analysis)
3
              分類與預測 (Classification and Prediction)
  2016/03/08
  2016/03/15
             分群分析 (Cluster Analysis)
5
  2016/03/22
              個案分析與實作一(SAS EM 分群分析):
              Case Study 1 (Cluster Analysis – K-Means using SAS EM)
  2016/03/29
              個案分析與實作二(SAS EM 關連分析):
```

Case Study 2 (Association Analysis using SAS EM)

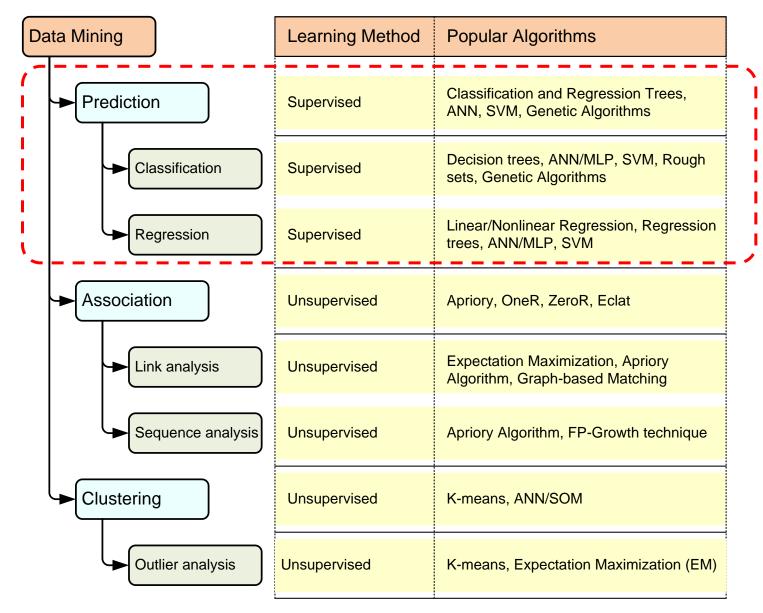
課程大綱 (Syllabus)

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週次 (Week) 日期 (Date) 內容 (Subject/Topics)
  2016/04/05 教學行政觀摩日 (Off-campus study)
  2016/04/12 期中報告 (Midterm Project Presentation)
9
   2016/04/19
               期中考試週 (Midterm Exam)
10
               個案分析與實作三(SAS EM 決策樹、模型評估):
   2016/04/26
11
               Case Study 3 (Decision Tree, Model Evaluation using SAS EM)
   2016/05/03
               個案分析與實作四 (SAS EM 迴歸分析、類神經網路):
                Case Study 4 (Regression Analysis,
                          Artificial Neural Network using SAS EM)
   2016/05/10
               Google TensorFlow 深度學習
13
               (Deep Learning with Google TensorFlow)
   2016/05/17
               期末報告(Final Project Presentation)
14
   2016/05/24 畢業班考試 (Final Exam)
```

Outline

- Classification and Prediction
- Supervised Learning (Classification)
- Decision Tree (DT)
 - Information Gain (IG)
- Support Vector Machine (SVM)
- Data Mining Evaluation
 - Accuracy
 - Precision
 - Recall
 - F1 score (F-measure) (F-score)

A Taxonomy for Data Mining Tasks



Customer database

| ID | age | income | student | credit_rating | Class: buys_computer |
|----|-------------|--------|---------|---------------|----------------------|
| 1 | youth | high | no | fair | no |
| 2 | middle_aged | high | no | fair | yes |
| 3 | youth | high | no | excellent | no |
| 4 | senior | medium | no | fair | yes |
| 5 | senior | high | yes | fair | yes |
| 6 | senior | low | yes | excellent | no |
| 7 | middle_aged | low | yes | excellent | yes |
| 8 | youth | medium | no | fair | no |
| 9 | youth | low | yes | fair | yes |
| 10 | senior | medium | yes | excellent | yes |

```
What is the class
 (buys computer = "yes" or
   buys computer = "no")
       for a customer
(age=youth, income=medium,
 student =yes, credit= fair )?
```

Customer database

| ID | age | income | student | credit_rating | Class: buys_computer |
|----|-------------|--------|---------|---------------|----------------------|
| 1 | youth | high | no | fair | no |
| 2 | middle_aged | high | no | fair | yes |
| 3 | youth | high | no | excellent | no |
| 4 | senior | medium | no | fair | yes |
| 5 | senior | high | yes | fair | yes |
| 6 | senior | low | yes | excellent | no |
| 7 | middle_aged | low | yes | excellent | yes |
| 8 | youth | medium | no | fair | no |
| 9 | youth | low | yes | fair | yes |
| 10 | senior | medium | yes | excellent | yes |
| 11 | youth | medium | yes | fair | ? |

Customer database

| ID | age | income | student | credit_rating | Class: buys_computer |
|----|-------------|--------|---------|---------------|----------------------|
| 1 | youth | high | no | fair | no |
| 2 | middle_aged | high | no | fair | yes |
| 3 | youth | high | no | excellent | no |
| 4 | senior | medium | no | fair | yes |
| 5 | senior | high | yes | fair | yes |
| 6 | senior | low | yes | excellent | no |
| 7 | middle_aged | low | yes | excellent | yes |
| 8 | youth | medium | no | fair | no |
| 9 | youth | low | yes | fair | yes |
| 10 | senior | medium | yes | excellent | yes |
| 11 | youth | medium | yes | fair | Yes (0.0889) |

```
What is the class
 (buys_computer = "yes";or
   buys_computer = "no")
       for a customer
(age=youth, income=medium,
 student =yes, credit= fair )?
     Yes = 0.0889
        No = 0.0167
```

Classification vs. Prediction

Classification

- predicts categorical class labels (discrete or nominal)
- classifies data (constructs a model) based on the training set and the values (class labels) in a classifying attribute and uses it in classifying new data

Prediction

- models continuous-valued functions
 - i.e., predicts unknown or missing values
- Typical applications
 - Credit approval
 - Target marketing
 - Medical diagnosis
 - Fraud detection

Data Mining Methods: Classification

- Most frequently used DM method
- Part of the machine-learning family
- Employ supervised learning
- Learn from past data, classify new data
- The output variable is categorical (nominal or ordinal) in nature
- Classification versus regression?
- Classification versus clustering?

Classification Techniques

- Decision Tree analysis (DT)
- Statistical analysis
- Neural networks (NN)
- Deep Learning (DL)
- Support Vector Machines (SVM)
- Case-based reasoning
- Bayesian classifiers
- Genetic algorithms (GA)
- Rough sets

Example of Classification

- Loan Application Data
 - Which loan applicants are "safe" and which are "risky" for the bank?
 - "Safe" or "risky" for load application data
- Marketing Data
 - Whether a customer with a given profile will buy a new computer?
 - "yes" or "no" for marketing data

Classification

- Data analysis task
- A model or Classifier is constructed to predict categorical labels
 - Labels: "safe" or "risky"; "yes" or "no";
 "treatment A", "treatment B", "treatment C"

What Is Prediction?

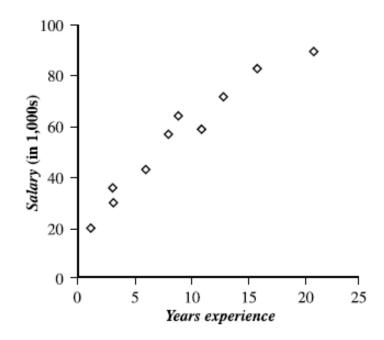
- (Numerical) prediction is similar to classification
 - construct a model
 - use model to predict continuous or ordered value for a given input
- Prediction is different from classification
 - Classification refers to predict categorical class label
 - Prediction models continuous-valued functions
- Major method for prediction: regression
 - model the relationship between one or more independent or predictor variables and a dependent or response variable
- Regression analysis
 - Linear and multiple regression
 - Non-linear regression
 - Other regression methods: generalized linear model, Poisson regression, log-linear models, regression trees

Prediction Methods

- Linear Regression
- Nonlinear Regression
- Other Regression Methods

Salary data.

| x years experience | y salary (in \$1000s) |
|--------------------|-----------------------|
| 3 | 30 |
| 8 | 57 |
| 9 | 64 |
| 13 | 72 |
| 3 | 36 |
| 6 | 43 |
| 11 | 59 |
| 21 | 90 |
| 1 | 20 |
| 16 | 83 |



Classification and Prediction

 Classification and prediction are two forms of data analysis that can be used to extract models describing important data classes or to predict future data trends.

Classification

 Effective and scalable methods have been developed for decision trees induction, Naive Bayesian classification, Bayesian belief network, rule-based classifier, Backpropagation, Support Vector Machine (SVM), associative classification, nearest neighbor classifiers, and case-based reasoning, and other classification methods such as genetic algorithms, rough set and fuzzy set approaches.

Prediction

 Linear, nonlinear, and generalized linear models of regression can be used for prediction. Many nonlinear problems can be converted to linear problems by performing transformations on the predictor variables. Regression trees and model trees are also used for prediction.

Classification

—A Two-Step Process

- 1. Model construction: describing a set of predetermined classes
 - Each tuple/sample is assumed to belong to a predefined class, as determined by the class label attribute
 - The set of tuples used for model construction is training set
 - The model is represented as classification rules, decision trees, or mathematical formulae
- 2. Model usage: for classifying future or unknown objects
 - Estimate accuracy of the model
 - The known label of test sample is compared with the classified result from the model
 - Accuracy rate is the percentage of test set samples that are correctly classified by the model
 - Test set is independent of training set, otherwise over-fitting will occur
 - If the accuracy is acceptable, use the model to classify data tuples whose class labels are not known

Supervised Learning vs. Unsupervised Learning

- Supervised learning (classification)
 - Supervision: The training data (observations, measurements, etc.) are accompanied by labels indicating the class of the observations
 - New data is classified based on the training set
- Unsupervised learning (clustering)
 - The class labels of training data is unknown
 - Given a set of measurements, observations, etc. with the aim of establishing the existence of classes or clusters in the data

Issues Regarding Classification and Prediction: Data Preparation

- Data cleaning
 - Preprocess data in order to reduce noise and handle missing values
- Relevance analysis (feature selection)
 - Remove the irrelevant or redundant attributes
 - Attribute subset selection
 - Feature Selection in machine learning
- Data transformation
 - Generalize and/or normalize data
 - Example
 - Income: low, medium, high

Issues:

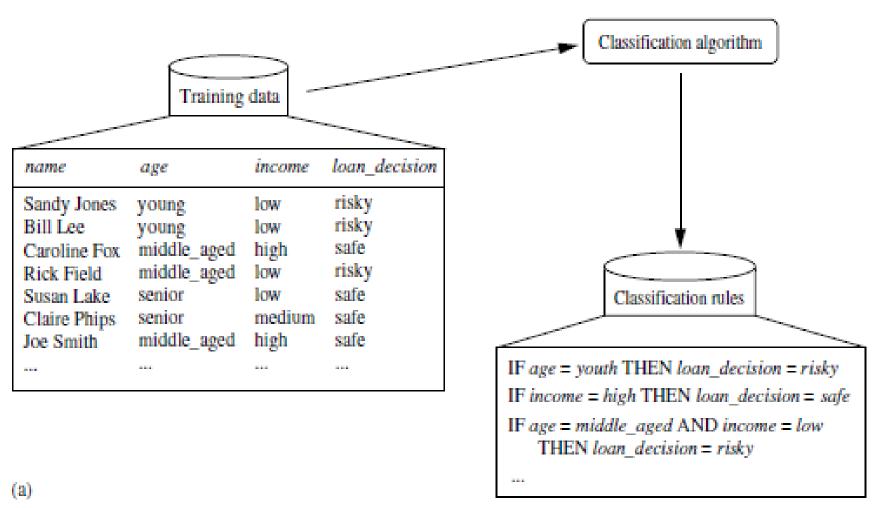
Evaluating Classification and Prediction Methods

Accuracy

- classifier accuracy: predicting class label
- predictor accuracy: guessing value of predicted attributes
- estimation techniques: cross-validation and bootstrapping
- Speed
 - time to construct the model (training time)
 - time to use the model (classification/prediction time)
- Robustness
 - handling noise and missing values
- Scalability
 - ability to construct the classifier or predictor efficiently given large amounts of data
- Interpretability
 - understanding and insight provided by the model

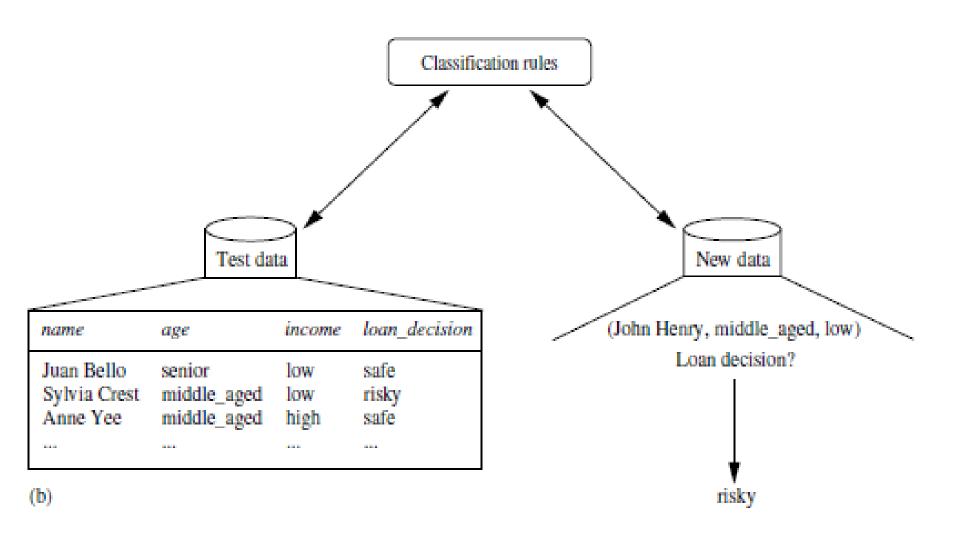
Data Classification Process 1: Learning (Training) Step (a) Learning: Training data are analyzed by classification algorithm

y = f(X)

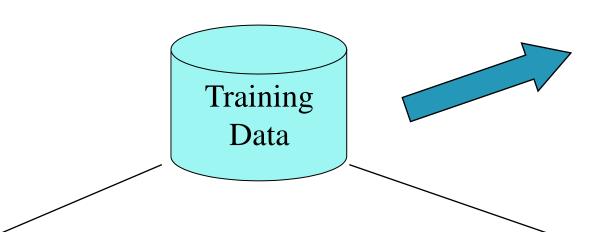


Data Classification Process 2

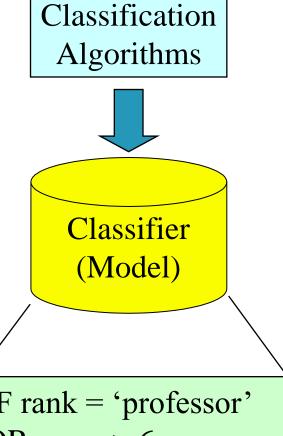
(b) Classification: Test data are used to estimate the accuracy of the classification rules.



Process (1): Model Construction

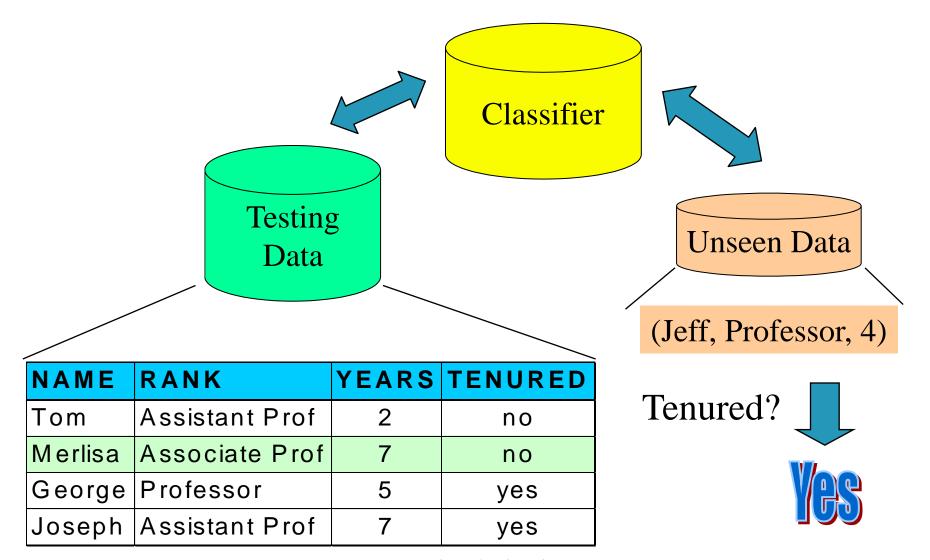


| NAME | RANK | YEARS | TENURED |
|------|----------------|-------|---------|
| Mike | Assistant Prof | 3 | no |
| Mary | Assistant Prof | 7 | yes |
| Bill | Professor | 2 | yes |
| Jim | Associate Prof | 7 | yes |
| Dave | Assistant Prof | 6 | no |
| Anne | Associate Prof | 3 | no |



IF rank = 'professor'
OR years > 6
THEN tenured = 'yes'

Process (2): Using the Model in Prediction



A general algorithm for decision tree building

- Employs the divide and conquer method
- Recursively divides a training set until each division consists of examples from one class
 - 1. Create a root node and assign all of the training data to it
 - 2. Select the best splitting attribute
 - Add a branch to the root node for each value of the split. Split the data into mutually exclusive subsets along the lines of the specific split
 - 4. Repeat the steps 2 and 3 for each and every leaf node until the stopping criteria is reached

- DT algorithms mainly differ on
 - Splitting criteria
 - Which variable to split first?
 - What values to use to split?
 - How many splits to form for each node?
 - Stopping criteria
 - When to stop building the tree
 - Pruning (generalization method)
 - Pre-pruning versus post-pruning
- Most popular DT algorithms include
 - ID3, C4.5, C5; CART; CHAID; M5

- Alternative splitting criteria
 - Gini index determines the purity of a specific class as a result of a decision to branch along a particular attribute/value
 - Used in CART
 - Information gain uses entropy to measure the extent of uncertainty or randomness of a particular attribute/value split
 - Used in ID3, C4.5, C5
 - Chi-square statistics (used in CHAID)

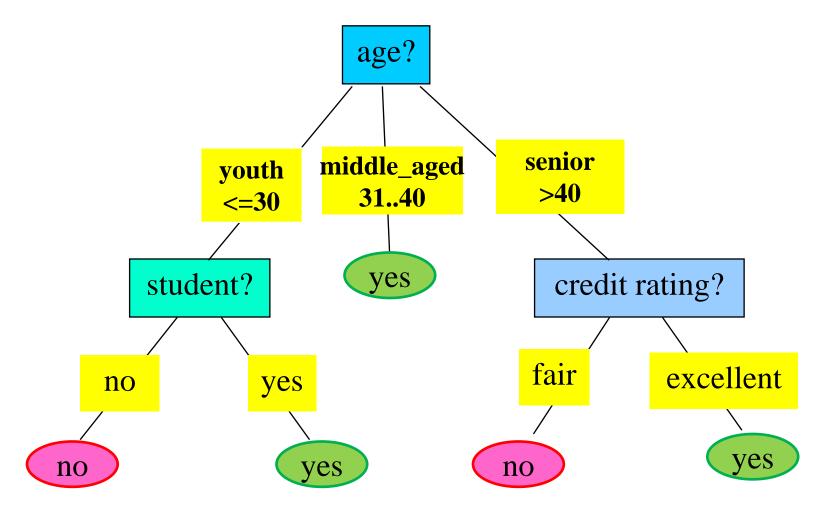
Classification by Decision Tree Induction Training Dataset

| age | income | student | credit_rating | buys_computer |
|------|--------|---------|---------------|---------------|
| <=30 | high | no | fair | no |
| <=30 | high | no | excellent | no |
| 3140 | high | no | fair | yes |
| >40 | medium | no | fair | yes |
| >40 | low | yes | fair | yes |
| >40 | low | yes | excellent | no |
| 3140 | low | yes | excellent | yes |
| <=30 | medium | no | fair | no |
| <=30 | low | yes | fair | yes |
| >40 | medium | yes | fair | yes |
| <=30 | medium | yes | excellent | yes |
| 3140 | medium | no | excellent | yes |
| 3140 | high | yes | fair | yes |
| >40 | medium | no | excellent | no |

This follows an example of Quinlan's ID3 (Playing Tennis)

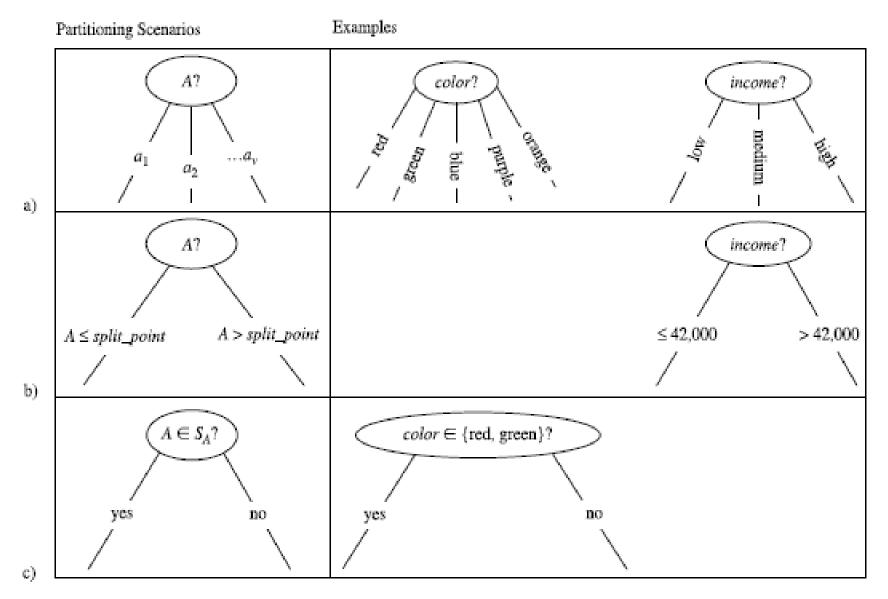
Classification by Decision Tree Induction

Output: A Decision Tree for "buys_computer"



buys_computer="yes" or buys_computer="no"

Three possibilities for partitioning tuples based on the splitting Criterion



Algorithm for Decision Tree Induction

- Basic algorithm (a greedy algorithm)
 - Tree is constructed in a top-down recursive divide-and-conquer manner
 - At start, all the training examples are at the root
 - Attributes are categorical (if continuous-valued, they are discretized in advance)
 - Examples are partitioned recursively based on selected attributes
 - Test attributes are selected on the basis of a heuristic or statistical measure (e.g., information gain)
- Conditions for stopping partitioning
 - All samples for a given node belong to the same class
 - There are no remaining attributes for further partitioning –
 majority voting is employed for classifying the leaf
 - There are no samples left

Attribute Selection Measure

 Notation: Let D, the data partition, be a training set of classlabeled tuples.

Suppose the class label attribute has m distinct values defining m distinct classes, C_i (for i = 1, ..., m). Let $C_{i,D}$ be the set of tuples of class C_i in D.

Let |D| and $|C_{i,D}|$ denote the number of tuples in D and $C_{i,D}$, respectively.

- Example:
 - Class: buys_computer= "yes" or "no"
 - Two distinct classes (m=2)
 - Class C_i (i=1,2):
 C₁ = "yes",
 C₂ = "no"

Attribute Selection Measure: Information Gain (ID3/C4.5)

- Select the attribute with the highest information gain
- Let p_i be the probability that an arbitrary tuple in D belongs to class C_i , estimated by $|C_{i,D}|/|D|$
- Expected information (entropy) needed to classify a tuple in D: $Info(D) = -\sum_{i=1}^{m} p_i \log_2(p_i)$

■ Information needed (after using A to split D into v partitions) to classify D: $Info_A(D) = \sum_{i=1}^{\nu} \frac{|D_j|}{|D|} \times I(D_j)$

Information gained by branching on attribute A

$$Gain(A) = Info(D) - Info_{A}(D)$$

$$log_2(1) = 0$$

 $log_2(2) = 1$
 $log_2(3) = 1.5850$
 $log_2(4) = 2$
 $log_2(5) = 2.3219$
 $log_2(6) = 2.5850$
 $log_2(7) = 2.8074$
 $log_2(8) = 3$
 $log_2(9) = 3.1699$
 $log_2(10) = 3.3219$

$$\log_2 (0.1) = -3.3219$$

$$\log_2 (0.2) = -2.3219$$

$$\log_2 (0.3) = -1.7370$$

$$\log_2 (0.4) = -1.3219$$

$$\log_2 (0.5) = -1$$

$$\log_2 (0.6) = -0.7370$$

$$\log_2 (0.7) = -0.5146$$

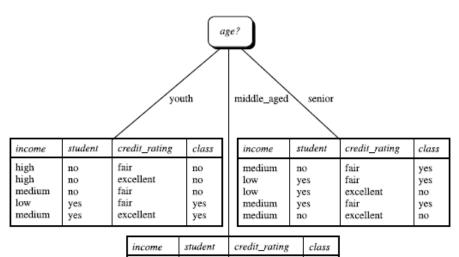
$$\log_2 (0.8) = -0.3219$$

$$\log_2 (0.9) = -0.1520$$

$$\log_2 (1) = 0$$

Class-labeled training tuples from the AllElectronics customer database

| RID | age | income | student | credit_rating | Class: buys_computer |
|-----|-------------|--------|---------|---------------|----------------------|
| 1 | youth | high | no | fair | no |
| 2 | youth | high | no | excellent | no |
| 3 | middle_aged | high | no | fair | yes |
| 4 | senior | medium | no | fair | yes |
| 5 | senior | low | yes | fair | yes |
| 6 | senior | low | yes | excellent | no |
| 7 | middle_aged | low | yes | excellent | yes |
| 8 | youth | medium | no | fair | no |
| 9 | youth | low | yes | fair | yes |
| 10 | senior | medium | yes | fair | yes |
| 11 | youth | medium | yes | excellent | yes |
| 12 | middle_aged | medium | no | excellent | yes |
| 13 | middle_aged | high | yes | fair | yes |
| 14 | senior | medium | no | excellent | no |



excellent

excellent

yes

yes

yes yes

The attribute age has the highest information gain and therefore becomes the splitting attribute at the root node of the decision tree

high

medium

no

yes

no

Source: Han & Kamber (2006)

Attribute Selection: Information Gain

- Class P: buys_computer = "yes"
- Class N: buys computer = "no"

$$Info(D) = I(9,5) = -\frac{9}{14}\log_2(\frac{9}{14}) - \frac{5}{14}\log_2(\frac{5}{14}) = 0.940 + \frac{5}{14}I(3,2) = 0.694$$

| age | p _i | n _i | I(p _i , n _i) |
|------|----------------|----------------|-------------------------------------|
| <=30 | 2 | 3 | 0.971 |
| 3140 | 4 | 0 | 0 |
| >40 | 3 | 2 | 0.971 |

| age | income | student | credit_rating | buys_computer |
|------|--------|---------|---------------|---------------|
| <=30 | high | no | fair | no |
| <=30 | high | no | excellent | no |
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| <=30 | medium | yes | excellent | yes |
| 3140 | medium | no | excellent | yes |
| 3140 | high | yes | fair | yes |
| >40 | medium | no | excellent | no |

$$Info_{age}(D) = \frac{5}{14}I(2,3) + \frac{4}{14}I(4,0) + \frac{5}{14}I(3,2) = 0.694$$

$$\frac{5}{14}I(2,3)$$
 means "age <=30" has 5 out of 14 samples, with 2 yes'es and 3 no's. Hence

$$Gain(age) = Info(D) - Info_{age}(D) = 0.246$$

Similarly,

$$Gain(income) = 0.029$$

$$Gain(student) = 0.151$$

$$Gain(credit _rating) = 0.048$$

k Kamber (2006)

Decision Tree Information Gain

| ID | age | income | student | credit_rating | Class: buys_computer |
|----|-------------|--------|---------|---------------|----------------------|
| 1 | youth | high | no | fair | no |
| 2 | middle_aged | high | no | fair | yes |
| 3 | youth | high | no | excellent | no |
| 4 | senior | medium | no | fair | yes |
| 5 | senior | high | yes | fair | yes |
| 6 | senior | low | yes | excellent | no |
| 7 | middle_aged | low | yes | excellent | yes |
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```
What is the class
 (buys computer = "yes" or
   buys computer = "no")
       for a customer
(age=youth, income=medium,
 student =yes, credit= fair )?
```

| ID | age | income | student | credit_rating | Class: buys_computer |
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| 6 | senior | low | yes | excellent | no |
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| 9 | youth | low | yes | fair | yes |
| 10 | senior | medium | yes | excellent | yes |
| 11 | youth | medium | yes | fair | ? |

```
What is the class
 (buys_computer = "yes";or
   buys_computer = "no")
       for a customer
(age=youth, income=medium,
 student =yes, credit= fair )?
     Yes = 0.0889
        No = 0.0167
```

Table 1 shows the class-labeled training tuples from customer database. Please calculate and illustrate the final **decision tree** returned by decision tree induction using **information gain**.

- (1) What is the Information Gain of "age"?
- (2) What is the Information Gain of "income"?
- (3) What is the Information Gain of "student"?
- (4) What is the Information Gain of "credit_rating"?
- (5) What is the class (buys_computer = "yes" or buys_computer = "no") for a customer (age=youth, income=medium, student =yes, credit= fair) based on the classification result by decision three induction?

| ID | | | | | Class: |
|----|-------------|--------|---------|---------------|---------------|
| טו | age | income | student | credit_rating | buys_computer |
| 1 | youth | high | no | fair | no |
| 2 | middle_aged | high | no | fair | yes |
| 3 | youth | high | no | excellent | no |
| 4 | senior | medium | no | fair | yes |
| 5 | senior | high | yes | fair | yes |
| 6 | senior | low | yes | excellent | no |
| 7 | middle_aged | low | yes | excellent | yes |
| 8 | youth | medium | no | fair | no |
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Attribute Selection Measure: Information Gain (ID3/C4.5)

- Select the attribute with the highest information gain
- Let p_i be the probability that an arbitrary tuple in D belongs to class C_i , estimated by $|C_{i,D}|/|D|$
- Expected information (entropy) needed to classify a tuple in D: $Info(D) = -\sum_{i=1}^{m} p_i \log_2(p_i)$

Information needed (after using A to split D into v partitions) to classify D: $\mathbf{D}_{i} = \mathbf{D}_{i} = \mathbf{D}_{i}$

o classify D: $Info_A(D) = \sum_{j=1}^{\nu} \frac{|D_j|}{|D|} \times I(D_j)$

Information gained by branching on attribute A

$$Gain(A) = Info(D) - Info_A(D)$$

$$log_2(1) = 0$$

 $log_2(2) = 1$
 $log_2(3) = 1.5850$
 $log_2(4) = 2$
 $log_2(5) = 2.3219$
 $log_2(6) = 2.5850$
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 $log_2(0.5) = -1$
 $log_2(0.6) = -0.7370$
 $log_2(0.7) = -0.5146$
 $log_2(0.8) = -0.3219$
 $log_2(0.9) = -0.1520$
 $log_2(1) = 0$

| ID | age | income | student | credit_rating | Class: buys_computer |
|----|-------------|--------|---------|---------------|-------------------------|
| 1 | youth | high | no | fair | no |
| 2 | middle_aged | high | no | fair | yes |
| 3 | youth | high | no | excellent | no |
| 4 | senior | medium | no | fair | yes |
| 5 | senior | high | yes | fair | yes |
| 6 | senior | low | yes | excellent | no |
| 7 | middle_aged | low | yes | excellent | yes |
| 8 | youth | medium | no | fair | no |
| 9 | youth | low | yes | fair | yes |
| 10 | senior | medium | yes | excellent | yes |

Step 1: Expected information

$$Info(D) = -\sum_{i=1}^{m} p_i \log_2(p_i)$$

$$Info(D) = I(6,4) = -\frac{6}{10} \log_2(\frac{6}{10}) + (-\frac{4}{10} \log_2(\frac{4}{10}))$$

$$= -0.6 \times \log_2(0.6) - 0.4 \times \log_2(0.4)$$

$$= -0.6 \times (-0.737) - 0.4 \times (-1.3219)$$

$$= 0.4422 + 0.5288$$

$$= 0.971$$

$$Info(D) = I(6,4) = 0.971$$

Class P (Positive): buys_computer = "yes"
Class N (Negative): buys_computer = "no"
$$P(buys = yes) = P_{i=1} = P_I = 6/10 = 0.6$$
 $P(buys = no) = P_{i=2} = P_2 = 4/10 = 0.4$
 $\log_2(0.1) = -3.3219$
 $\log_2(0.2) = -2.3219$
 $\log_2(0.3) = -1.7370$
 $\log_2(0.4) = -1.3219$
 $\log_2(4) = 2$

 $log_2(0.5) = -1$

 $log_{2}(1) = 0$

 $\log_2(0.6) = -0.7370$

 $\log_2(0.7) = -0.5146$

 $\log_2(0.8) = -0.3219$

 $\log_2(0.9) = -0.1520$

$$log_2(7) = 2.8074$$

 $log_2(8) = 3$

 $\log_2(8) = 3$ $\log_2(9) = 3.1699$

 $\log_2(5) = 2.3219$

 $\log_2(6) = 2.5850$

| ID | age | income | student | credit_rating | Class: buys_computer |
|----|-------------|--------|---------|---------------|-------------------------|
| 1 | youth | high | no | fair | no |
| 2 | middle_aged | high | no | fair | yes |
| 3 | youth | high | no | excellent | no |
| 4 | senior | medium | no | fair | yes |
| 5 | senior | high | yes | fair | yes |
| 6 | senior | low | yes | excellent | no |
| 7 | middle_aged | low | yes | excellent | yes |
| 8 | youth | medium | no | fair | no |
| 9 | youth | low | yes | fair | yes |
| 10 | senior | medium | yes | excellent | yes |

| age | p_i | n_i | total |
|-----------------|-------|-------|-------|
| youth | 1 | 3 | 4 |
| middle_ aged | 2 | 0 | 2 |
| senior | 3 | 1 | 4 |

| income | p_i | n_i | total |
|--------|-------|-------|-------|
| high | 2 | 2 | 4 |
| medium | 2 | 1 | 3 |
| low | 2 | 1 | 3 |

| student | p_i | n_i | total |
|---------|-------|-------|-------|
| yes | 4 | 1 | 5 |
| no | 2 | 3 | 5 |

| credit_ rating | p_i | n_i | total |
|-------------------|-------|-------|-------|
| excellent | 2 | 2 | 4 |
| fair | 4 | 2 | 6 |

| age | p_i | n_i | total | $I(p_i, n_i)$ | $I(p_{i}, n_{i})$ |
|-----------------|-------|-------|-------|---------------|-------------------|
| youth | 1 | 3 | 4 | I(1,3) | 0.8112 |
| middle_ aged | 2 | 0 | 2 | I(2,0) | 0 |
| senior | 3 | 1 | 4 | I(3,1) | 0.8112 |

$$Info(D) = -\sum_{i=1}^{m} p_i \log_2(p_i)$$

$$Info(D) = I(6,4) = 0.971$$

$$Info_A(D) = \sum_{j=1}^{\nu} \frac{|D_j|}{|D|} \times I(D_j)$$

$$Info_{age}(D) = \frac{4}{10}I(1,3) + \frac{2}{10}I(2,0) + \frac{4}{10}I(3,1)$$
$$= \frac{4}{10} \times 0.8112 + \frac{2}{10} \times 0 + \frac{4}{10} \times 0.8112$$

$$= 0.3244 + 0 + 0.3244 = 0.6488$$

$Gain(A) = Info(D) - Info_A(D)$

$$Gain(age) = Info(D) - Info_{age}(D)$$

= 0.971 - 0.6488 = 0.3221

Step 2: Information Step 3: Information Gain

$$I(1,3) = -\frac{1}{4}\log_2(\frac{1}{4}) + (-\frac{3}{4}\log_2(\frac{3}{4}))$$

= -0.25 \times [\log_2 1 - \log_2 4] + (-0.75 \times [\log_2 3 - \log_2 4])

$$= -0.25 \times [0-2] - 0.75 \times [1.585 - 2]$$

$$=-0.25 \times [-2] - 0.75 \times [-0.415]$$

$$= 0.5 + 0.3112 = 0.8112$$

$$I(2,0) = -\frac{2}{2}\log_2(\frac{2}{2}) + (-\frac{0}{2}\log_2(\frac{0}{2}))$$

= -1 \times \log_2 1 + (-0 \times \log_2 0)
= -1 \times 0 + (-0 \times -\infty)

$$= 0 + 0 = 0$$

$$I(3,1) = -\frac{3}{4}\log_2(\frac{3}{4}) + (-\frac{1}{4}\log_2(\frac{1}{4}))$$

= -0.75 × [log₂ 3 - log₂ 4] + (-0.25 × [log₂ 1 - log₂ 4])

$$=-0.75 \times [1.585 - 2] - 0.25 \times [0 - 2]$$

$$= -0.75 \times [-0.415] - 0.25 \times [-2]$$

= 0.3112 + 0.5 = 0.8112

(1) Gain(age) = 0.3221

| income | p_i | n_i | total | $I(p_i, n_i)$ | $I(p_{i}, n_{i})$ |
|--------|-------|-------|-------|---------------|-------------------|
| high | 2 | 2 | 4 | I(2,2) | 1 |
| medium | 2 | 1 | 3 | I(2,1) | 0.9182 |
| low | 2 | 1 | 3 | I(2,1) | 0.9182 |

$$\begin{split} I(2,2) &= -\frac{2}{4}\log_2(\frac{2}{4}) + (-\frac{2}{4}\log_2(\frac{2}{4})) \\ &= -0.5 \times [\log_2 2 - \log_2 4] + (-0.5 \times [\log_2 2 - \log_2 4]) \\ &= -0.5 \times [1 - 2] - 0.5 \times [1 - 2] \\ &= -0.5 \times [-1] - 0.5 \times [-1] \\ &= 0.5 + 0.5 = 1 \end{split}$$

$$\begin{aligned} \textit{Info}(D) &= -\sum_{i=1}^{m} p_i \log_2(p_i) \\ &\quad \textit{Info}(D) = \textit{I}(\textit{6,4}) = \textit{0.971} \\ &\textit{Info}_A(D) = \sum_{j=1}^{v} \frac{\mid D_j \mid}{\mid D \mid} \times \textit{I}(D_j) \end{aligned}$$

$$Info_{income}(D) = \frac{4}{10}I(2,2) + \frac{3}{10}I(2,1) + \frac{3}{10}I(2,1)$$

$$= \frac{4}{10} \times 1 + \frac{3}{10} \times 0.9182 + \frac{3}{10} \times 0.9182$$

$$= 0.4 + 0.2755 + 0.2755 = 0.951$$

$$Gain(A) = Info(D) - Info_A(D)$$

$$Gain(incom e) = Info(D) - Info_{income}(D)$$

$$= 0.971 - 0.951 = 0.02$$

$$I(2,1) = -\frac{2}{3}\log_2(\frac{2}{3}) + (-\frac{1}{3}\log_2(\frac{1}{3}))$$

$$= -0.67 \times [\log_2 2 - \log_2 3] + (-0.33 \times [\log_2 1 - \log_2 3])$$

$$= -0.67 \times [1 - 1.585] - 0.33 \times [0 - 1.585]$$

$$= -0.67 \times [-0.585] - 0.33 \times [-1.585]$$

(2) Gain(income) = 0.02

= 0.9182

| student | p_i | n_i | total | $I(p_i, n_i)$ | $I(p_i, n_i)$ |
|---------|-------|-------|-------|---------------|---------------|
| yes | 4 | 1 | 5 | I(4,1) | 0.7219 |
| no | 2 | 3 | 5 | I(2,3) | 0.971 |

$$I(4,1) = -\frac{4}{5}\log_2(\frac{4}{5}) + (-\frac{1}{5}\log_2(\frac{1}{5}))$$

$$= -0.8 \times [\log_2 4 - \log_2 5] + (-0.2 \times [\log_2 1 - \log_2 5])$$

$$= -0.8 \times [2 - 2.3219] - 0.2 \times [0 - 2.3219]$$

$$= -0.8 \times [-0.3219] - 0.2 \times [-2.3219]$$

$$= 0.25752 + 0.46438 = 0.7219$$

$$Info(D) = -\sum_{i=1}^{m} p_i \log_2(p_i)$$

$$Info(D) = I(6,4) = 0.971$$

$$Info_A(D) = \sum_{j=1}^{\nu} \frac{|D_j|}{|D|} \times I(D_j)$$

$$Info_{student}(D) = \frac{5}{10}I(4,1) + \frac{5}{10}I(2,3)$$
$$= 0.5 \times 0.7219 + 0.5 \times 0.971$$
$$= 0.36095 + 0.48545 = 0.8464$$

$$Gain(A) = Info(D) - Info_A(D)$$

$$Gain(stude nt) = Info(D) - Info_{student}(D)$$

$$= 0.971 - 0.8464 = 0.1245$$

$$I(2,3) = -\frac{2}{5}\log_2(\frac{2}{5}) + (-\frac{3}{5}\log_2(\frac{3}{5}))$$

$$= -0.4 \times [\log_2 0.4] + (-0.6 \times [\log_2 0.6))$$

$$= -0.4 \times [-1.3219] - 0.6 \times [-0.737]$$

$$= 0.5288 + 0.4422 = 0.971$$

(3) Gain(student) = 0.1245

| credit | p_i | n_i | total | $I(p_i, n_i)$ | $I(p_i, n_i)$ |
|-----------|-------|-------|-------|---------------|---------------|
| excellent | 2 | 2 | 4 | I(2,2) | 1 |
| fair | 4 | 2 | 6 | I(4,2) | 0.9183 |

$$I(2,2) = -\frac{2}{4}\log_2(\frac{2}{4}) + (-\frac{2}{4}\log_2(\frac{2}{4}))$$

$$= -0.5 \times [\log_2 2 - \log_2 4] + (-0.5 \times [\log_2 2 - \log_2 4])$$

$$= -0.5 \times [1 - 2] - 0.5 \times [1 - 2]$$

$$= -0.5 \times [-1] - 0.5 \times [-1]$$

$$= 0.5 + 0.5 = 1$$

$$Info(D) = -\sum_{i=1}^{m} p_i \log_2(p_i)$$

$$Info(D) = I(6,4) = 0.971$$

$$Info_A(D) = \sum_{j=1}^{\nu} \frac{|D_j|}{|D|} \times I(D_j)$$

$$Info_{credit}(D) = \frac{4}{10}I(2,2) + \frac{6}{10}I(4,2)$$
$$= \frac{4}{10} \times 1 + \frac{6}{10} \times 0.9182$$
$$= 0.4 + 0.5509 = 0.9509$$

$$Gain(A) = Info(D) - Info_A(D)$$

$$Gain(credit) = Info(D) - Info_{credit}(D)$$

$$= 0.971 - 0.9509 = 0.019$$

$$I(4,2) = -\frac{4}{6}\log_2(\frac{4}{6}) + (-\frac{2}{6}\log_2(\frac{2}{6}))$$

$$= -0.67 \times [\log_2 2 - \log_2 3] + (-0.33 \times [\log_2 1 - \log_2 3])$$

$$= -0.67 \times [1 - 1.585] - 0.33 \times [0 - 1.585]$$

$$= -0.67 \times [-0.585] - 0.33 \times [-1.585]$$

$$= 0.9182$$

(4) Gain(credit) = 0.019

```
What is the class
 (buys computer = "yes" or
   buys computer = "no")
       for a customer
(age=youth, income=medium,
 student =yes, credit= fair )?
```

| age | p_i | n_i | total |
|-----------------|-------|-------|-------|
| youth | 1 | 3 | 4 |
| middle_ aged | 2 | 0 | 2 |
| senior | 3 | 1 | 4 |

| student | p_i | n_i | total |
|---------|-------|-------|-------|
| yes | 4 | 1 | 5 |
| no | 2 | 3 | 5 |

| income | p_i | n_i | total |
|--------|-------|-------|-------|
| high | 2 | 2 | 4 |
| midium | 2 | 1 | 3 |
| low | 2 | 1 | 3 |

| credit_ rating | p_i | n_i | total |
|-------------------|-------|-------|-------|
| excellent | 2 | 2 | 4 |
| fair | 4 | 2 | 6 |

(5) What is the class (buys_computer = "yes" or buys_computer = "no") for a customer (age=youth, income=medium, student =yes, credit= fair) based on the classification result by decision three induction?

(5) Yes =0.0889 (No=0.0167)

age (0.3221) > student (0.1245) > income (0.02) > credit (0.019)

buys_computer = "yes"

age:youth (1/4) x student:yes (4/5) x income:medium (2/3) x credit:fair (4/6)

Yes: $1/4 \times 4/5 \times 2/3 \times 4/6 = 4/45 = 0.0889$

buys_computer = "no"

age:youth (3/4) x student:yes (1/5) x income:medium (1/3) x credit:fair (2/6)

No: $3/4 \times 1/5 \times 1/3 \times 2/6 = 0.01667$

```
What is the class
 (buys_computer = "yes";or
   buys_computer = "no")
       for a customer
(age=youth, income=medium,
 student =yes, credit= fair )?
     Yes = 0.0889
        No = 0.0167
```

| ID | age | income | student | credit_rating | Class: buys_computer |
|----|-------------|--------|---------|---------------|----------------------|
| 1 | youth | high | no | fair | no |
| 2 | middle_aged | high | no | fair | yes |
| 3 | youth | high | no | excellent | no |
| 4 | senior | medium | no | fair | yes |
| 5 | senior | high | yes | fair | yes |
| 6 | senior | low | yes | excellent | no |
| 7 | middle_aged | low | yes | excellent | yes |
| 8 | youth | medium | no | fair | no |
| 9 | youth | low | yes | fair | yes |
| 10 | senior | medium | yes | excellent | yes |

| ID | age | income | student | credit_rating | Class: buys_computer |
|----|-------------|--------|---------|---------------|----------------------|
| 1 | youth | high | no | fair | no |
| 2 | middle_aged | high | no | fair | yes |
| 3 | youth | high | no | excellent | no |
| 4 | senior | medium | no | fair | yes |
| 5 | senior | high | yes | fair | yes |
| 6 | senior | low | yes | excellent | no |
| 7 | middle_aged | low | yes | excellent | yes |
| 8 | youth | medium | no | fair | no |
| 9 | youth | low | yes | fair | yes |
| 10 | senior | medium | yes | excellent | yes |
| 11 | youth | medium | yes | fair | ? |

| ID | age | income | student | credit_rating | Class: buys_computer |
|----|-------------|--------|---------|---------------|----------------------|
| 1 | youth | high | no | fair | no |
| 2 | middle_aged | high | no | fair | yes |
| 3 | youth | high | no | excellent | no |
| 4 | senior | medium | no | fair | yes |
| 5 | senior | high | yes | fair | yes |
| 6 | senior | low | yes | excellent | no |
| 7 | middle_aged | low | yes | excellent | yes |
| 8 | youth | medium | no | fair | no |
| 9 | youth | low | yes | fair | yes |
| 10 | senior | medium | yes | excellent | yes |
| 11 | youth | medium | yes | fair | Yes (0.0889) |

Support Vector Machines (SVM)

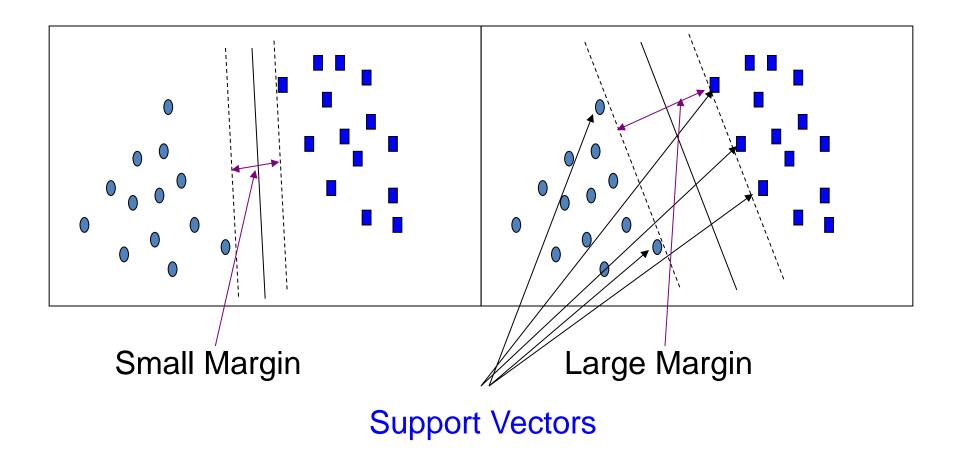
SVM—Support Vector Machines

- A new classification method for both linear and nonlinear data
- It uses a nonlinear mapping to transform the original training data into a higher dimension
- With the new dimension, it searches for the linear optimal separating hyperplane (i.e., "decision boundary")
- With an appropriate nonlinear mapping to a sufficiently high dimension, data from two classes can always be separated by a hyperplane
- SVM finds this hyperplane using support vectors ("essential" training tuples) and margins (defined by the support vectors)

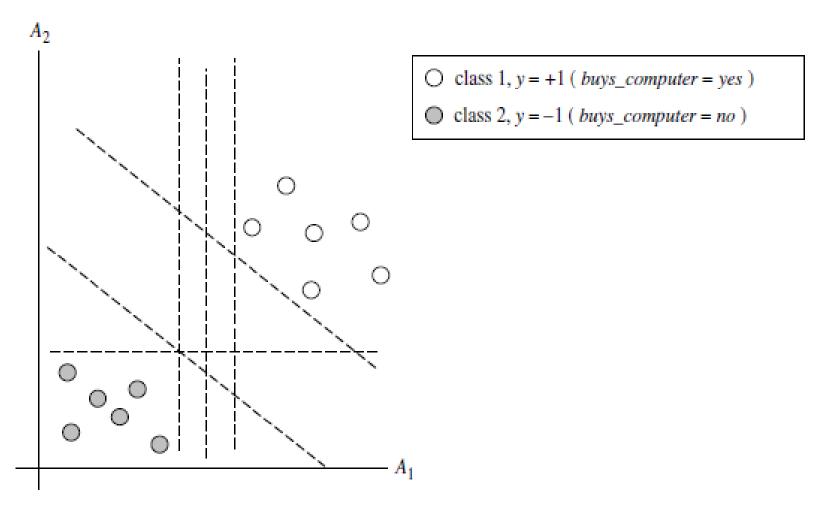
SVM—History and Applications

- Vapnik and colleagues (1992)—groundwork from Vapnik & Chervonenkis' statistical learning theory in 1960s
- Features: training can be slow but accuracy is high owing to their ability to model complex nonlinear decision boundaries (margin maximization)
- Used both for classification and prediction
- Applications:
 - handwritten digit recognition, object recognition, speaker identification, benchmarking time-series prediction tests, document classification

SVM—General Philosophy

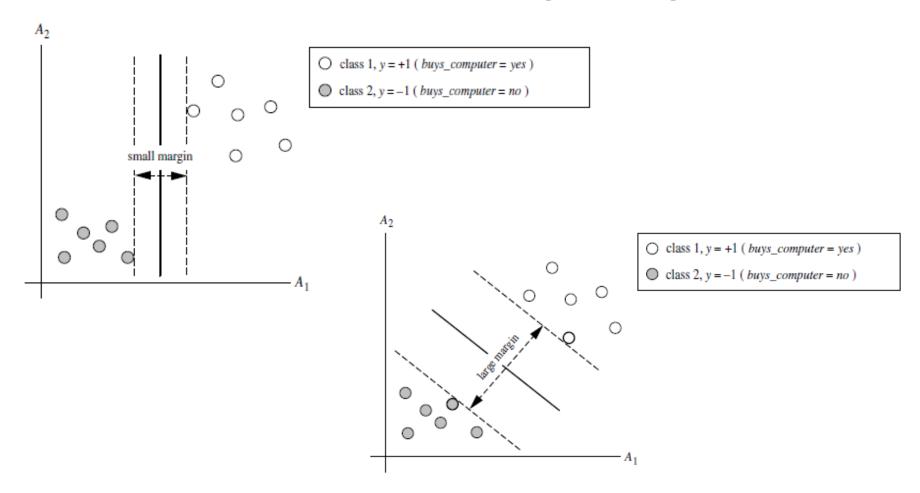


Classification (SVM)



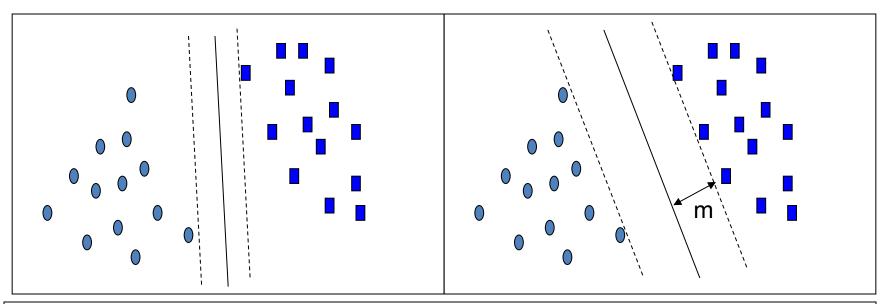
The 2-D training data are linearly separable. There are an infinite number of (possible) separating hyperplanes or "decision boundaries." Which one is best?

Classification (SVM)



Which one is better? The one with the larger margin should have greater generalization accuracy.

SVM—When Data Is Linearly Separable



Let data D be $(\mathbf{X}_1, \mathbf{y}_1), \ldots, (\mathbf{X}_{|D|}, \mathbf{y}_{|D|})$, where \mathbf{X}_i is the set of training tuples associated with the class labels \mathbf{y}_i

There are infinite lines (hyperplanes) separating the two classes but we want to find the best one (the one that minimizes classification error on unseen data)

SVM searches for the hyperplane with the largest margin, i.e., **maximum** marginal hyperplane (MMH)

SVM—Linearly Separable

A separating hyperplane can be written as

$$\mathbf{W} \bullet \mathbf{X} + \mathbf{b} = 0$$

where $\mathbf{W} = \{w_1, w_2, ..., w_n\}$ is a weight vector and b a scalar (bias)

For 2-D it can be written as

$$W_0 + W_1 X_1 + W_2 X_2 = 0$$

The hyperplane defining the sides of the margin:

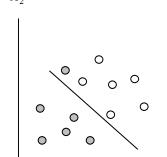
H₁:
$$w_0 + w_1 x_1 + w_2 x_2 \ge 1$$
 for $y_i = +1$, and
H₂: $w_0 + w_1 x_1 + w_2 x_2 \le -1$ for $y_i = -1$

- Any training tuples that fall on hyperplanes H₁ or H₂ (i.e., the sides defining the margin) are support vectors
- This becomes a constrained (convex) quadratic optimization problem: Quadratic objective function and linear constraints → Quadratic Programming (QP) → Lagrangian multipliers

Why Is SVM Effective on High Dimensional Data?

- The complexity of trained classifier is characterized by the # of support vectors rather than the dimensionality of the data
- The support vectors are the essential or critical training examples —
 they lie closest to the decision boundary (MMH)
- If all other training examples are removed and the training is repeated,
 the same separating hyperplane would be found
- The number of support vectors found can be used to compute an (upper) bound on the expected error rate of the SVM classifier, which is independent of the data dimensionality
- Thus, an SVM with a small number of support vectors can have good generalization, even when the dimensionality of the data is high

SVM—Linearly Inseparable



Transform the original input data into a higher dimensional space

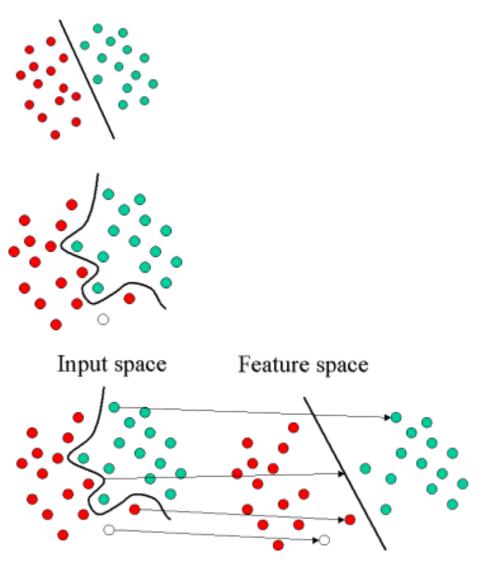
Example 6.8 Nonlinear transformation of original input data into a higher dimensional space. Consider the following example. A 3D input vector $\mathbf{X} = (x_1, x_2, x_3)$ is mapped into a 6D space Z using the mappings $\phi_1(X) = x_1, \phi_2(X) = x_2, \phi_3(X) = x_3, \phi_4(X) = (x_1)^2, \phi_5(X) = x_1x_2, \text{ and } \phi_6(X) = x_1x_3.$ A decision hyperplane in the new space is $d(\mathbf{Z}) = \mathbf{WZ} + b$, where \mathbf{W} and \mathbf{Z} are vectors. This is linear. We solve for \mathbf{W} and \mathbf{b} and then substitute back so that we see that the linear decision hyperplane in the new (\mathbf{Z}) space corresponds to a nonlinear second order polynomial in the original 3-D input space,

$$d(Z) = w_1x_1 + w_2x_2 + w_3x_3 + w_4(x_1)^2 + w_5x_1x_2 + w_6x_1x_3 + b$$

= $w_1z_1 + w_2z_2 + w_3z_3 + w_4z_4 + w_5z_5 + w_6z_6 + b$

Search for a linear separating hyperplane in the new space

Mapping Input Space to Feature Space



SVM—Kernel functions

- Instead of computing the dot product on the transformed data tuples, it is mathematically equivalent to instead applying a kernel function K(X_i, X_i) to the original data, i.e., K(X_i, X_i) = Φ(X_i) Φ(X_i)
- Typical Kernel Functions

Polynomial kernel of degree
$$h: K(X_i, X_j) = (X_i \cdot X_j + 1)^h$$

Gaussian radial basis function kernel : $K(X_i, X_j) = e^{-\|X_i - X_j\|^2/2\sigma^2}$

Sigmoid kernel:
$$K(X_i, X_j) = \tanh(\kappa X_i \cdot X_j - \delta)$$

 SVM can also be used for classifying multiple (> 2) classes and for regression analysis (with additional user parameters)

SVM vs. Neural Network

SVM

- Relatively new concept
- Deterministic algorithm
- Nice Generalization properties
- Hard to learn learned in batch mode using quadratic programming techniques
- Using kernels can learn very complex functions

Neural Network (NN)

- Relatively old
- Nondeterministic algorithm
- Generalizes well but doesn't have strong mathematical foundation
- Can easily be learned in incremental fashion
- To learn complex functions—use multilayer perceptron (not that trivial)

SVM Related Links

- SVM Website
 - http://www.kernel-machines.org/
- Representative implementations
 - LIBSVM
 - an efficient implementation of SVM, multi-class classifications, nu-SVM, one-class SVM, including also various interfaces with java, python, etc.
 - SVM-light
 - simpler but performance is not better than LIBSVM, support only binary classification and only C language
 - SVM-torch
 - another recent implementation also written in C.

Data Mining Evaluation

Evaluation

(Accuracy of Classification Model)

Assessment Methods for Classification

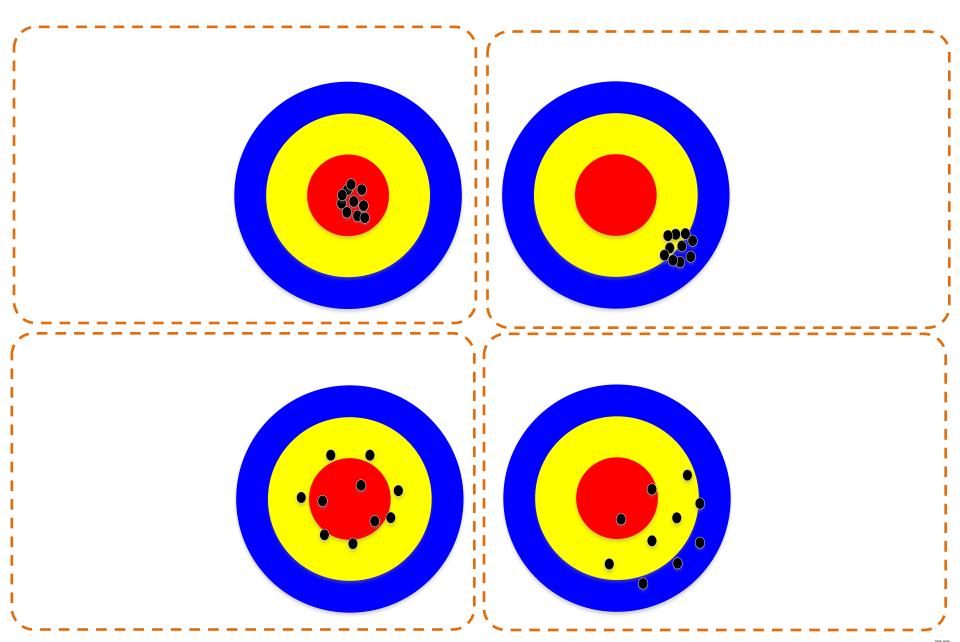
- Predictive accuracy
 - Hit rate
- Speed
 - Model building; predicting
- Robustness
- Scalability
- Interpretability
 - Transparency, explainability

Accuracy

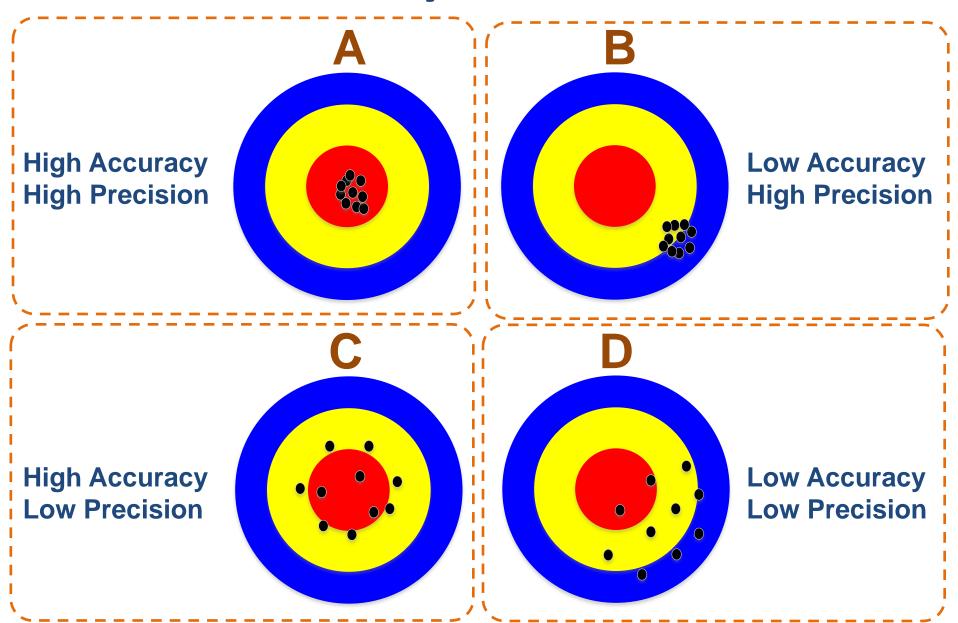
Validity

Precision

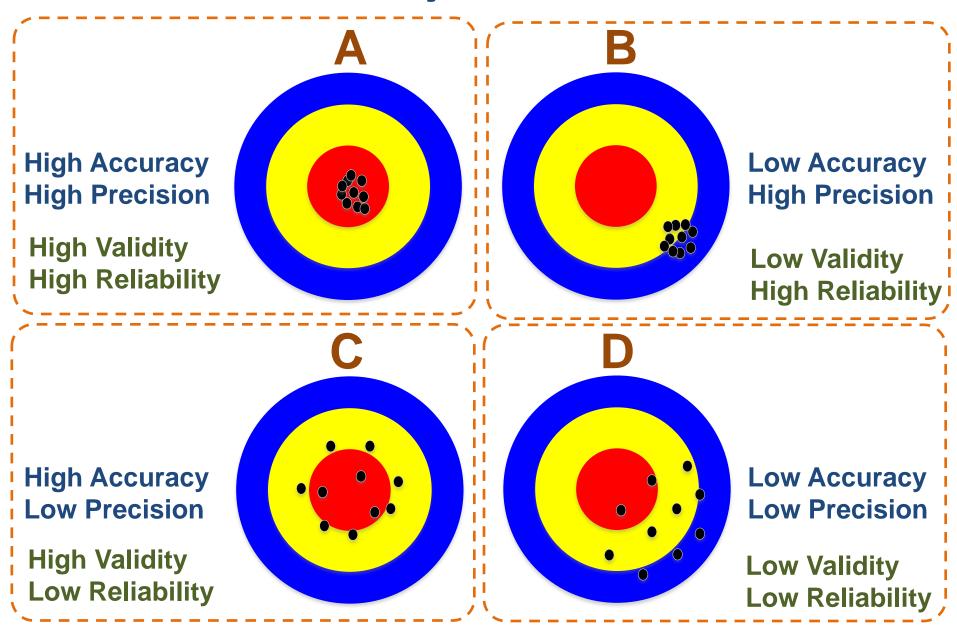
Reliability



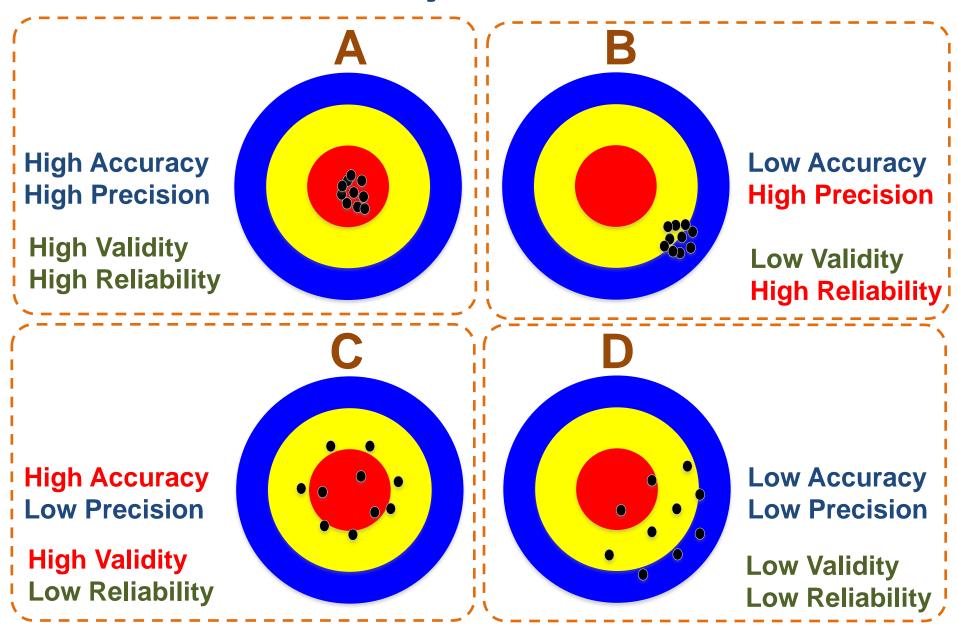
Accuracy vs. Precision



Accuracy vs. Precision



Accuracy vs. Precision



Accuracy of Classification Models

 In classification problems, the primary source for accuracy estimation is the confusion matrix

| | | True Class | |
|-----------------|----------|---------------------------------|---------------------------------|
| | | Positive | Negative |
| Predicted Class | Positive | True Positive Count (TP) | False Positive Count (FP) |
| | Negative | False Negative Count (FN) | True Negative Count (TN) |

$$Accuracy = \frac{TP + TN}{TP + TN + FP + FN}$$

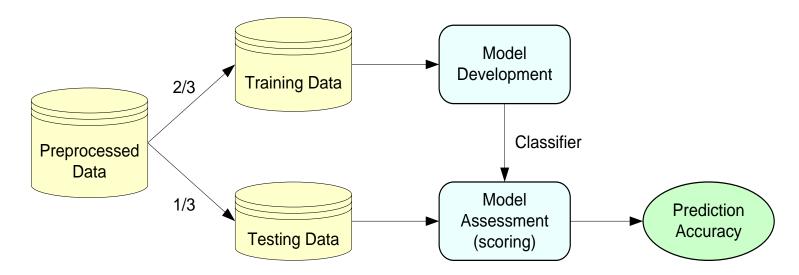
True Positive Rate =
$$\frac{TP}{TP + FN}$$

True Negative Rate =
$$\frac{TN}{TN + FP}$$

$$Precision = \frac{TP}{TP + FP}$$
 $Recall = \frac{TP}{TP + FN}$

Estimation Methodologies for Classification

- Simple split (or holdout or test sample estimation)
 - Split the data into 2 mutually exclusive sets training (~70%) and testing (30%)

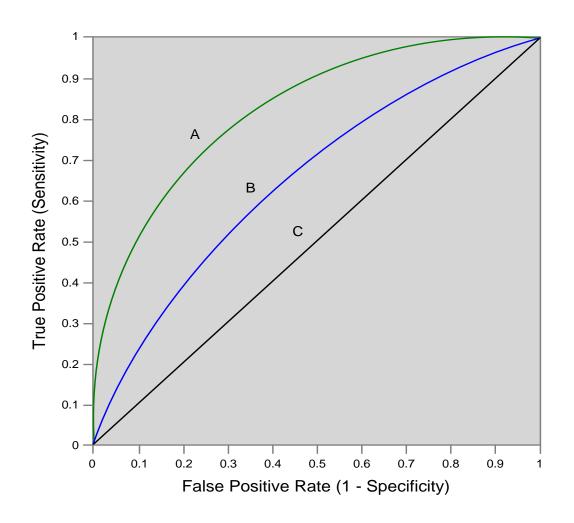


 For ANN, the data is split into three sub-sets (training [~60%], validation [~20%], testing [~20%])

Estimation Methodologies for Classification

- k-Fold Cross Validation (rotation estimation)
 - Split the data into k mutually exclusive subsets
 - Use each subset as testing while using the rest of the subsets as training
 - Repeat the experimentation for k times
 - Aggregate the test results for true estimation of prediction accuracy training
- Other estimation methodologies
 - Leave-one-out, bootstrapping, jackknifing
 - Area under the ROC curve

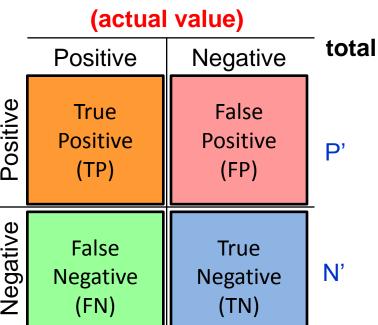
Estimation Methodologies for Classification – ROC Curve



Sensitivity =True Positive Rate

Specificity =True Negative Rate

True Class



total

rediction outcome

Predictive Class

P

Ν

True Positive Rate (Sensitivi ty) =
$$\frac{TP}{TP + FN}$$

True Negative Rate (Specifici ty) =
$$\frac{TN}{TN + FP}$$

False Positive Rate =
$$\frac{FP}{FP + TN}$$

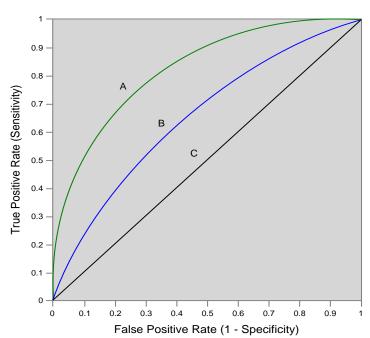
False Positive Rate (1-Specificit y) =
$$\frac{FP}{FP + TN}$$

$$Accuracy = \frac{TP + TN}{TP + TN + FP + FN}$$

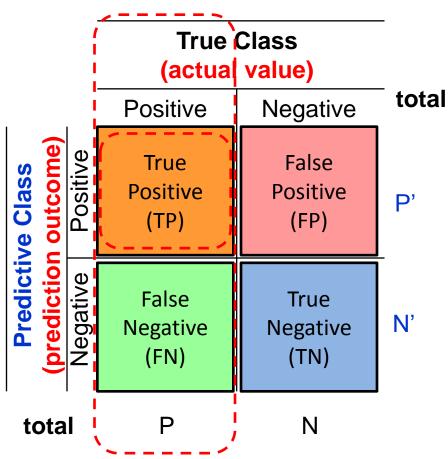
True Positive Rate =
$$\frac{TP}{TP + FN}$$

True Negative Rate =
$$\frac{TN}{TN + FP}$$

$$Precision = \frac{TP}{TP + FP}$$
 $Recall = \frac{TP}{TP + FN}$



Source: http://en.wikipedia.org/wiki/Receiver operating characteristic



True Positive Rate (Sensitivi ty) =
$$\frac{TP}{TP + FN}$$

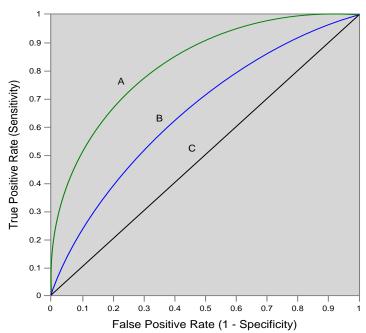
Sensitivity

- = True Positive Rate
- = Recall
- = Hit rate

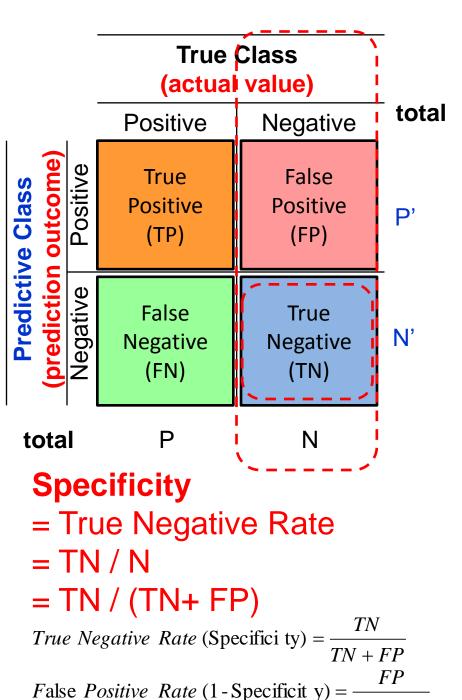
$$= TP/(TP + FN)$$

True Positive Rate =
$$\frac{TP}{TP + FN}$$

$$Re\,call = \frac{TP}{TP + FN}$$

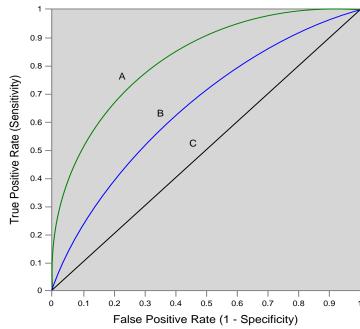


Source: http://en.wikipedia.org/wiki/Receiver operating characteristic

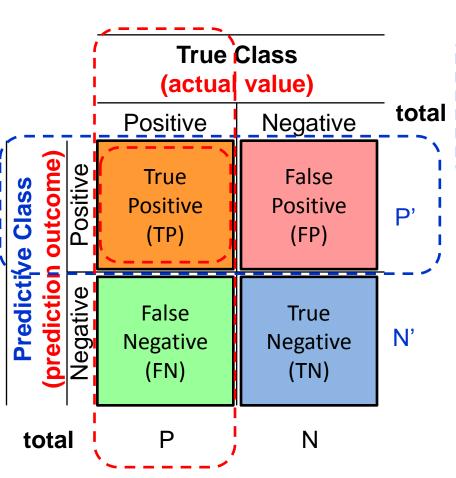


FP + TN

True Negative Rate =
$$\frac{TN}{TN + FP}$$



Source: http://en.wikipedia.org/wiki/Receiver operating characteristic



Precision

= Positive Predictive Value (PPV)

$$Precision = \frac{TP}{TP + FP}$$

í Recall

- = True Positive Rate (TPR)
- = Sensitivity
- = Hit Rate

$$Re\,call = \frac{TP}{TP + FN}$$

F1 score (F-score)(F-measure)

is the harmonic mean of precision and recall

$$= 2TP / (P + P')$$

$$= 2TP / (2TP + FP + FN)$$

$$F = 2 * \frac{precision * recall}{precision + recall}$$

37 109 FN) 100 200

Recall

= True Positive Rate (TPR)

= Sensitivity

= Hit Rate

= TP / (TP + FN)

= True Negative Rate

= TN / N

= TN / (TN + FP)

$$TPR = 0.63$$

$$Recall = \frac{TP}{TP + FN}$$

True Negative Rate (Specifici ty) =
$$\frac{TN}{TN + FR}$$

$$FPR = 0.28$$

False Positive Rate (1-Specificity) =
$$\frac{FP}{FP + TN}$$

$$Precision = \frac{TP}{TP + FP}$$

Accuracy =

Precision

= Positive Predictive Value (PPV)

$$F1 = 0.66$$

$$= 2*(0.63*0.69)/(0.63+0.69)$$

$$= (2 * 63) / (100 + 91)$$

$$= (0.63 + 0.69) / 2 = 1.32 / 2 = 0.66$$

$$ACC = 0.68$$

$$= (63 + 72) / 200$$

$$= 135/200 = 67.5$$

$$F = 2*\frac{precision * recall}{precision + recall}$$

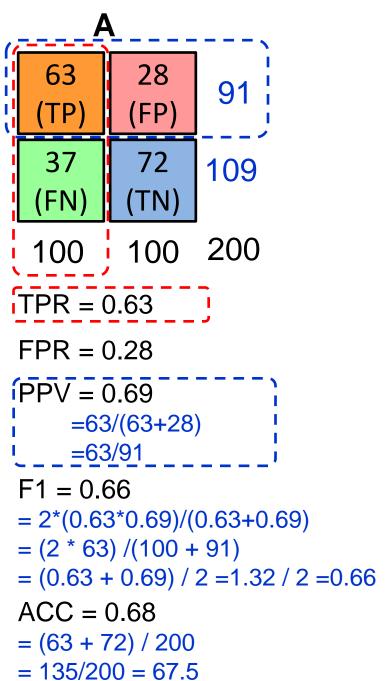
TP + TN + FP + FN

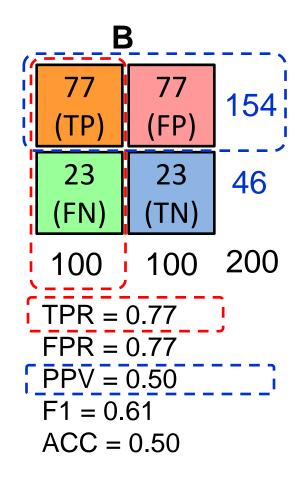
F1 score (F-score) (F-measure)

is the harmonic mean of precision and recall

$$= 2TP / (P + P')$$

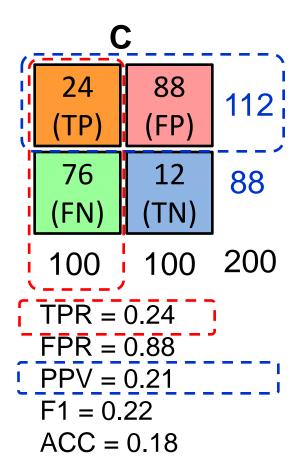
$$= 2TP / (2TP + FP + FN)$$

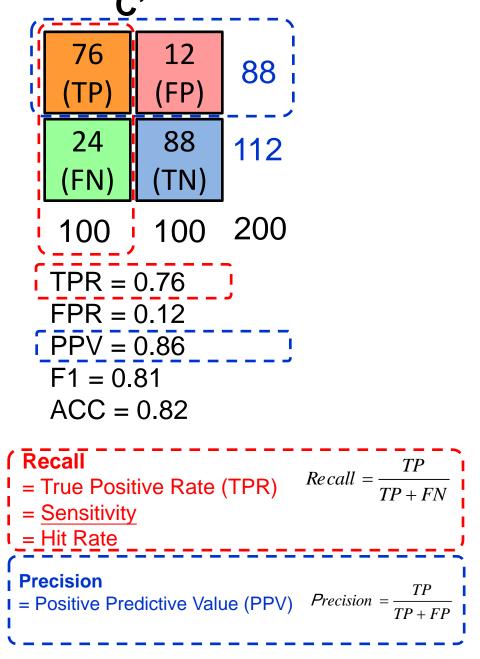




<u>= Hit Rate</u>

Precision = Positive Predictive Value (PPV) $Precision = \frac{TP}{TP + FP}$





Summary

- Classification and Prediction
- Supervised Learning (Classification)
- Decision Tree (DT)
 - Information Gain (IG)
- Support Vector Machine (SVM)
- Data Mining Evaluation
 - Accuracy
 - Precision
 - Recall
 - F1 score (F-measure) (F-score)

References

- Jiawei Han and Micheline Kamber, Data Mining: Concepts and Techniques, Second Edition, Elsevier, 2006.
- Jiawei Han, Micheline Kamber and Jian Pei, Data Mining: Concepts and Techniques, Third Edition, Morgan Kaufmann 2011.
- Efraim Turban, Ramesh Sharda, Dursun Delen, Decision Support and Business Intelligence Systems, Ninth Edition, Pearson, 2011.