### **Artificial Intelligence for Text Analytics**



# Introduction to Artificial Intelligence for Text Analytics

1121AITA01 MBA, IM, NTPU (M5265) (Fall 2023) Tue 2, 3, 4 (9:10-12:00) (B3F17)



Min-Yuh Day, Ph.D,

### **Associate Professor**

Institute of Information Management, National Taipei University

https://web.ntpu.edu.tw/~myday

2023-09-13









# Min-Yuh Day, Ph.D.



Educator aws certified Solutions Architect Associate aws certified Cloud Practitioner

### **Associate Professor, Information Management, NTPU** Visiting Scholar, IIS, Academia Sinica **Ph.D., Information Management, NTU** Director, Intelligent Financial Innovation Technology, IFIT Lab, IM, NTPU

Associate Director, Fintech and Green Finance Center, NTPU

Artificial Intelligence, Financial Technology, Big Data Analytics, Data Mining and Text Mining, Electronic Commerce









### Course Syllabus National Taipei University Academic Year 112, 1<sup>st</sup> Semester (Fall 2023)

- Course Title: Artificial Intelligence for Text Analytics
- Instructor: Min-Yuh Day
- Course Class: MBA, IM, NTPU (3 Credits, Elective)
- Details
  - EMI Course

(3 Credits, Elective, One Semester) (M5265)

- Time & Place: Wed, 2, 3, 4, (9:10-12:00) (B3F17)
- Google Meet: <a href="https://meet.google.com/miy-fbif-max">https://meet.google.com/miy-fbif-max</a>





### **Course Objectives**



- 1. Understand the fundamental concepts and research issues of <u>Artificial Intelligence for Text Analytics</u>.
- 2. Equip with Hands-on practices of <u>Artificial Intelligence</u> <u>for Text Analytics</u>.
- 3. Conduct information systems research in the context of <u>Artificial Intelligence for Text Analytics</u>.

## **Course Outline**



- This course introduces the fundamental concepts, research issues, and hands-on practices of Artificial Intelligence for Text Analytics.
- Topics include:
  - **1.** Introduction to Introduction to Artificial Intelligence for Text Analytics
  - 2. Foundations of Text Analytics: Natural Language Processing (NLP)
  - 3. Python for Natural Language Processing
  - 4. Natural Language Processing with Transformers
  - 5. Text Classification and Sentiment Analysis
  - 6. Multilingual Named Entity Recognition (NER), Text Similarity and Clustering
  - 7. Text Summarization and Topic Models
  - 8. Text Generation with Large Language Models (LLMs)
  - 9. Question Answering and Dialogue Systems
  - 10. Deep Learning, Generative AI, Transfer Learning, Zero-Shot, and Few-Shot Learning for Text Analytics
  - **11.** Case Study on Artificial Intelligence for Text Analytics

### **Core Competence**



• Exploring new knowledge in information technology, system development and application 80 %

Internet marketing planning ability 10 %

Thesis writing and independent research skills 10 %



### **Four Fundamental Qualities**

- Professionalism
  - Creative thinking and Problem-solving 40 %
  - Comprehensive Integration 40 %
- Interpersonal Relationship
  - Communication and Coordination 10 %
  - Teamwork 5 %
- Ethics
  - Honesty and Integrity 0 %
  - Self-Esteem and Self-reflection 0 %
- International Vision
  - Caring for Diversity 0 %
  - Interdisciplinary Vision 5 %



# **College Learning Goals**

- •Ethics/Corporate Social Responsibility
- •Global Knowledge/Awareness
- Communication
- Analytical and Critical Thinking



## **Department Learning Goals**

- Information Technologies and
   System Development Capabilities
- Internet Marketing Management Capabilities
- Research capabilities





#### Week Date Subject/Topics

- **1 2023/09/13 Introduction to Artificial Intelligence for Text Analytics**
- 2 2023/09/20 Foundations of Text Analytics: Natural Language Processing (NLP)
- 3 2023/09/27 Python for Natural Language Processing
- 4 2023/10/04 Natural Language Processing with Transformers
- **5 2023/10/11 Case Study on Artificial Intelligence for Text Analytics I**
- 6 2023/10/18 Text Classification and Sentiment Analysis





Week Date Subject/Topics

- 7 2023/10/25 Multilingual Named Entity Recognition (NER)
- 8 2023/11/01 Midterm Project Report
- 9 2023/11/08 Text Similarity and Clustering
- **10 2023/11/15** Text Summarization and Topic Models
- 11 2023/11/22 Text Generation with Large Language Models (LLMs)
- **12 2023/11/29** Case Study on Artificial Intelligence for Text Analytics II





Week Date Subject/Topics

- 13 2023/12/06 Question Answering and Dialogue Systems
- 14 2023/12/13 Deep Learning, Generative AI, Transfer Learning, Zero-Shot, and Few-Shot Learning for Text Analytics
- 15 2023/12/20 Final Project Report I
- 16 2023/12/27 Final Project Report II



## **Teaching Methods and Activities**

- Lecture
- Discussion
- Practicum

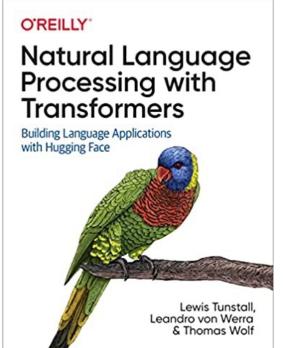


## **Evaluation Methods**

- Individual Presentation 60 %
- Group Presentation 10 %
- Case Report 10 %
- Class Participation 10 %
- Assignment 10 %

### **Required Texts**

 Lewis Tunstall, Leandro von Werra, and Thomas Wolf (2022), Natural Language Processing with Transformers: Building Language Applications with Hugging Face, O'Reilly Media.



### **Reference Books**

- Denis Rothman (2021), Transformers for Natural Language Processing: Build innovative deep neural network architectures for NLP with Python, PyTorch, TensorFlow, BERT, RoBERTa, and more, Packt Publishing.
- Savaş Yıldırım and Meysam Asgari-Chenaghlu (2021), Mastering Transformers: Build state-of-the-art models from scratch with advanced natural language processing techniques, Packt Publishing.
- Sudharsan Ravichandiran (2021), Getting Started with Google BERT: Build and train state-of-the-art natural language processing models using BERT, Packt Publishing.
- Sowmya Vajjala, Bodhisattwa Majumder, Anuj Gupta (2020), Practical Natural Language Processing: A Comprehensive Guide to Building Real-World NLP Systems, O'Reilly Media.

### **Other References**

- Dipanjan Sarkar (2019), Text Analytics with Python: A Practitioner's Guide to Natural Language Processing, Second Edition. APress.
- Benjamin Bengfort, Rebecca Bilbro, and Tony Ojeda (2018), Applied Text Analysis with Python: Enabling Language-Aware Data Products with Machine Learning, O'Reilly.
- Charu C. Aggarwal (2018), Machine Learning for Text, Springer.
- Gabe Ignatow and Rada F. Mihalcea (2017), An Introduction to Text Mining: Research Design, Data Collection, and Analysis, SAGE Publications.
- Aurélien Géron (2019), Hands-On Machine Learning with Scikit-Learn, Keras, and TensorFlow: Concepts, Tools, and Techniques to Build Intelligent Systems, 2nd Edition, O'Reilly Media.
- Frederick Kaefer and Paul Kaefer (2020), Introduction to Python Programming for Business and Social Science Applications, SAGE Publications
- Vic Anand, Khrystyna Bochkay, and Roman Chychyla (2020), Using Python for Text Analysis in Accounting Research, Now Publishers.

Lewis Tunstall, Leandro von Werra, and Thomas Wolf (2022), Natural Language Processing with Transformers: Building Language Applications with Hugging Face, O'Reilly Media.

> O'REILLY' Natural Language Processing with Transformers **Building Language Applications** with Hugging Face Lewis Tunstall Leandro von Werra & Thomas Wolf

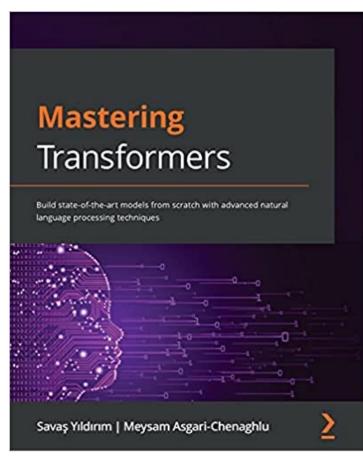
Denis Rothman (2021), **Transformers for Natural Language Processing:** Build innovative deep neural network architectures for NLP with Python, PyTorch, TensorFlow, BERT, RoBERTa, and more, Packt Publishing. EXPERT INSIGHT **Transformers for** Natural Language Processing Build innovative deep neural network architectures for NLP with Python, PyTorch, TensorFlow, BERT, RoBERTa, and more

**Denis Rothman** 

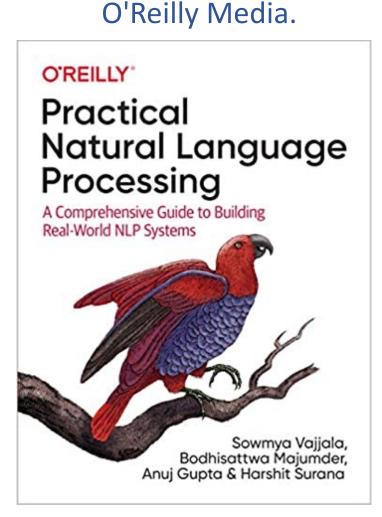
Packt>

### Savaş Yıldırım and Meysam Asgari-Chenaghlu (2021), Mastering Transformers:

Build state-of-the-art models from scratch with advanced natural language processing techniques, Packt Publishing.



Sowmya Vajjala, Bodhisattwa Majumder, Anuj Gupta (2020), Practical Natural Language Processing: A Comprehensive Guide to Building Real-World NLP Systems,

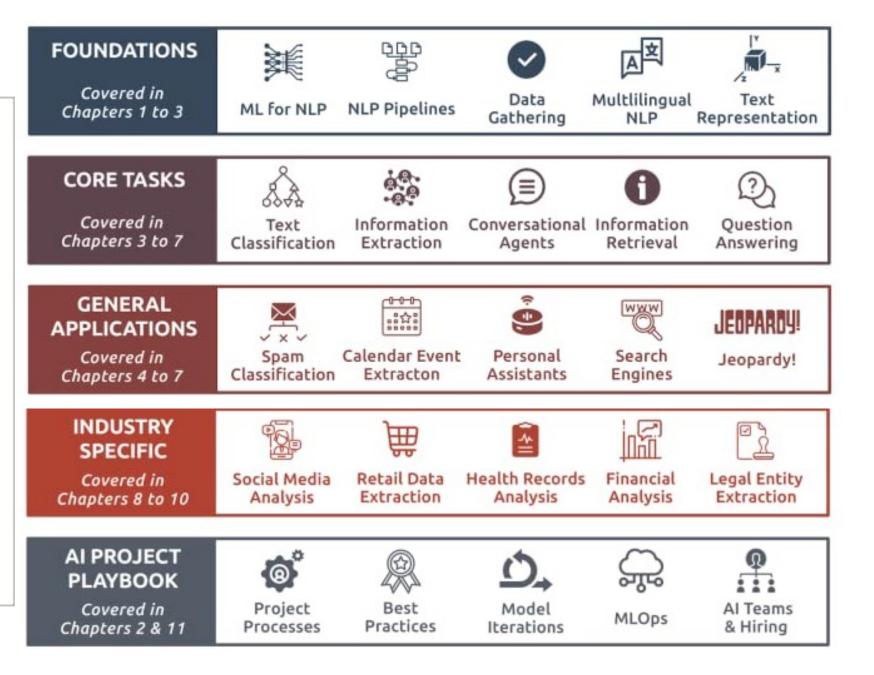


#### O'REILLY'

#### Practical Natural Language Processing

A Comprehensive Guide to Building Real-World NLP Systems

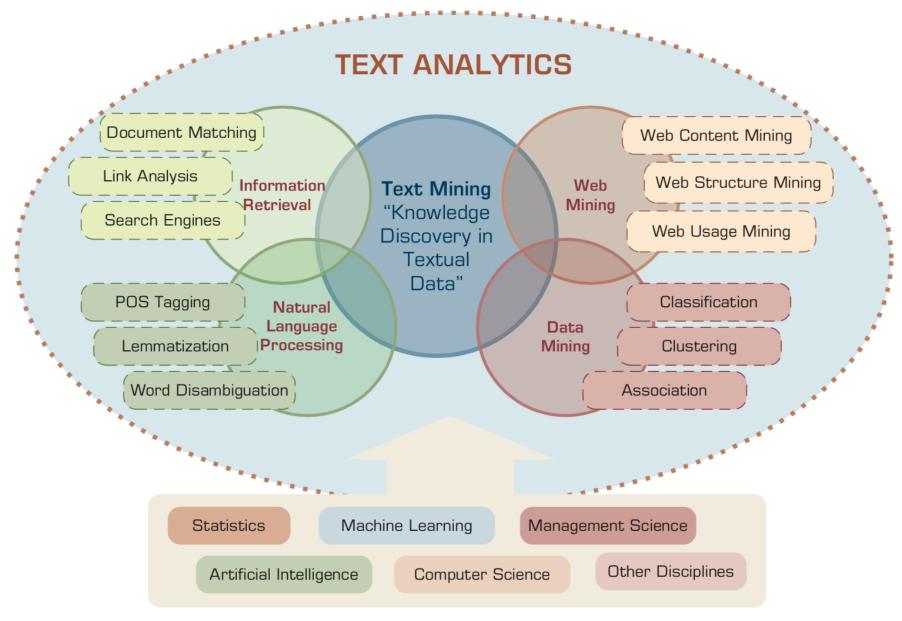
> Sowmya Vajjala, Bodhisattwa Majumder, Anuj Gupta & Harshit Surana



Source: Sowmya Vajjala, Bodhisattwa Majumder, Anuj Gupta (2020), Practical Natural Language Processing: A Comprehensive Guide to Building Real-World NLP Systems, O'Reilly Media.

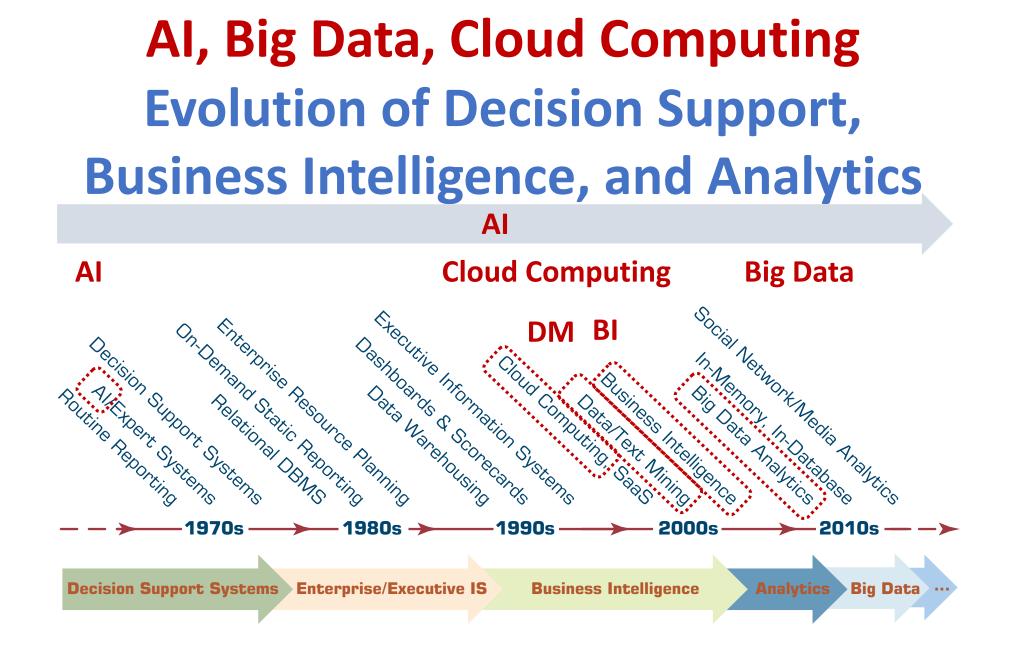
Source: https://www.amazon.com/Practical-Natural-Language-Processing-Pragmatic/dp/1492054054

### **Text Analytics and Text Mining**

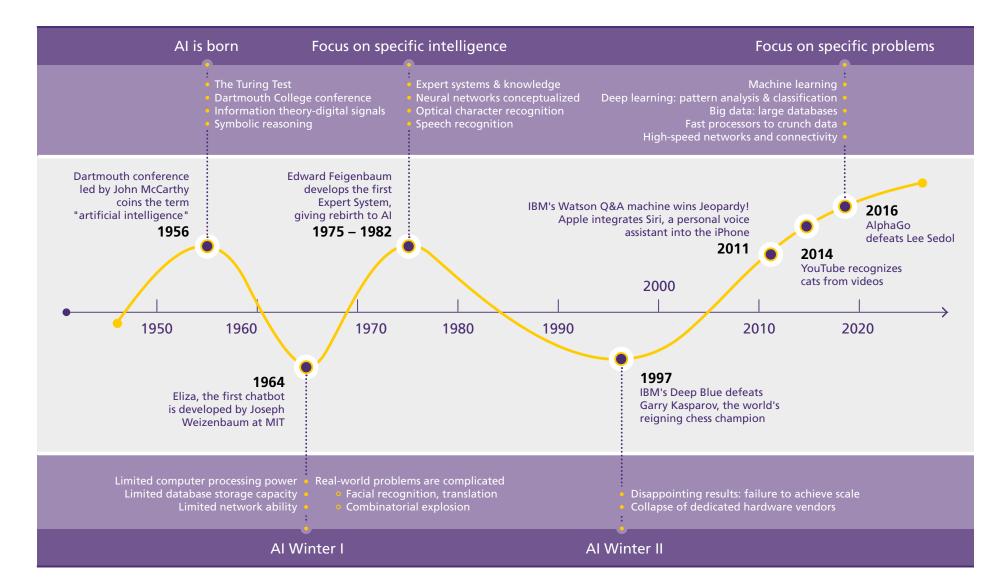


Source: Ramesh Sharda, Dursun Delen, and Efraim Turban (2017), Business Intelligence, Analytics, and Data Science: A Managerial Perspective, 4th Edition, Pearson

(AI)



### The Rise of AI



# Definition of **Artificial Intelligence** (A.I.)

# "... the Science and engineering of making intelligent machines" (John McCarthy, 1955)

Source: https://digitalintelligencetoday.com/artificial-intelligence-defined-useful-list-of-popular-definitions-from-business-and-science/

# "... technology that thinks and acts like humans"

Source: https://digitalintelligencetoday.com/artificial-intelligence-defined-useful-list-of-popular-definitions-from-business-and-science/

# "... intelligence exhibited by machines or software"

Source: https://digitalintelligencetoday.com/artificial-intelligence-defined-useful-list-of-popular-definitions-from-business-and-science/

### **4 Approaches of Al**



### 4 Approaches of Al



Al Acting Humanly: The Turing Test Approach (Alan Turing, 1950)

- Knowledge Representation
- Automated Reasoning
- Machine Learning (ML)
  - Deep Learning (DL)
- Computer Vision (Image, Video)
- Natural Language Processing (NLP)
- Robotics

# Text Analytics (TA)

# **Text Analytics**

- Text Analytics = **Information Retrieval +** Information Extraction + **Data Mining + Web Mining** • Text Analytics =
  - **Information Retrieval +**



Source: Ramesh Sharda, Dursun Delen, and Efraim Turban (2017), Business Intelligence, Analytics, and Data Science: A Managerial Perspective, 4th Edition, Pearson

# **Text Mining**

- •Text Data Mining
- •Knowledge Discovery in Textual Databases

#### **Application Areas of Text Mining**

- Information extraction
- Topic tracking
- Summarization
- Categorization
- Clustering
- Concept linking
- Question answering



Source: Bing Liu (2011), "Web Data Mining: Exploring Hyperlinks, Contents, and Usage Data," Springer, 2nd Edition,





"I bought an iPhone a few days ago.

It was such a nice phone.

The touch screen was really cool.

The voice quality was clear too.

However, my mother was mad with me as I did not tell her before I bought it.

She also thought the phone was too expensive, and wanted me to return it to the shop. ... "

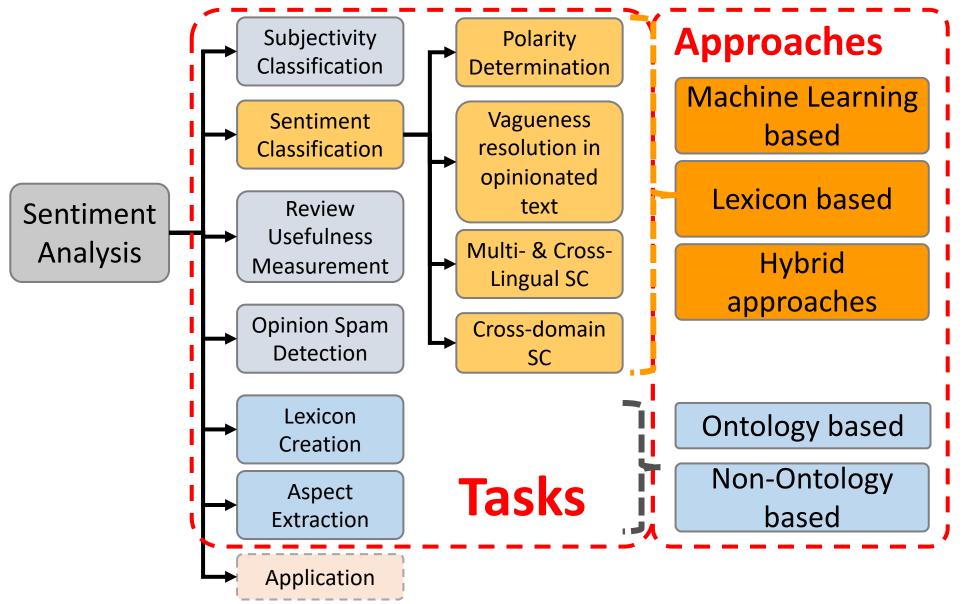
#### Example of Opinion: review segment on iPhone

- "(1) I bought an <u>iPhone</u> a few days ago.
- (2) It was such a nice phone.
- (3) The touch screen was really cool.
- (4) The voice quality was clear too.
- (5) However, my mother was mad with me as I did not tell her before I bought it.
- (6) She also thought the phone was too <u>expensive</u>, and wanted me to return it to the shop. ... "



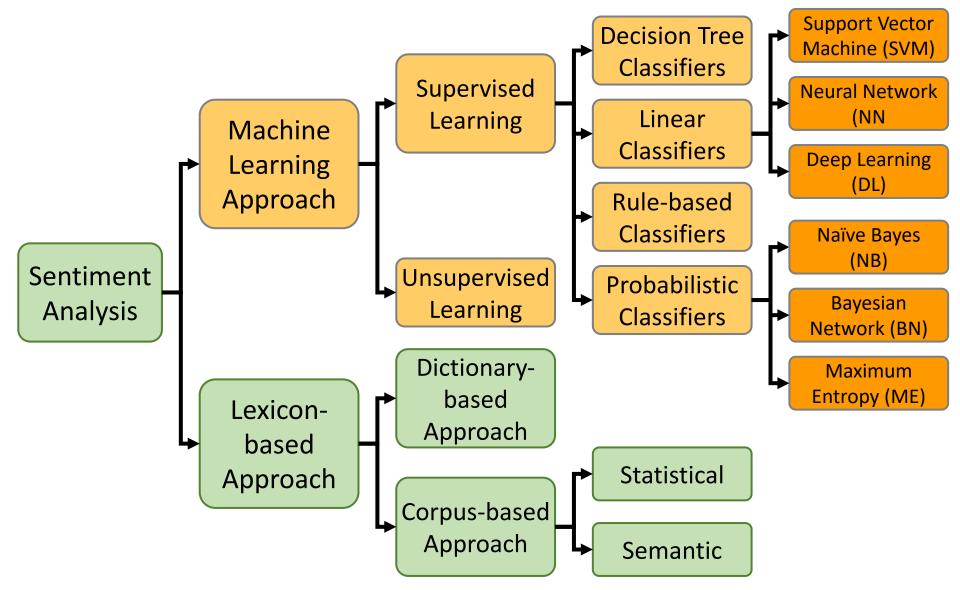


#### **Sentiment Analysis**



Source: Kumar Ravi and Vadlamani Ravi (2015), "A survey on opinion mining and sentiment analysis: tasks, approaches and applications." Knowledge-Based Systems, 89, pp.14-46.

#### **Sentiment Classification Techniques**



Source: Jesus Serrano-Guerrero, Jose A. Olivas, Francisco P. Romero, and Enrique Herrera-Viedma (2015), "Sentiment analysis: A review and comparative analysis of web services," Information Sciences, 311, pp. 18-38.

# Text Mining Technologies

## Text Mining (TM)

### Natural Language Processing (NLP)

### Text mining

### Text Data Mining

### Intelligent Text Analysis

#### Knowledge-Discovery in Text (KDT)

Source: Vishal Gupta and Gurpreet S. Lehal (2009), "A survey of text mining techniques and applications," Journal of emerging technologies in web intelligence, vol. 1, no. 1, pp. 60-76.

## Text Mining (text data mining)

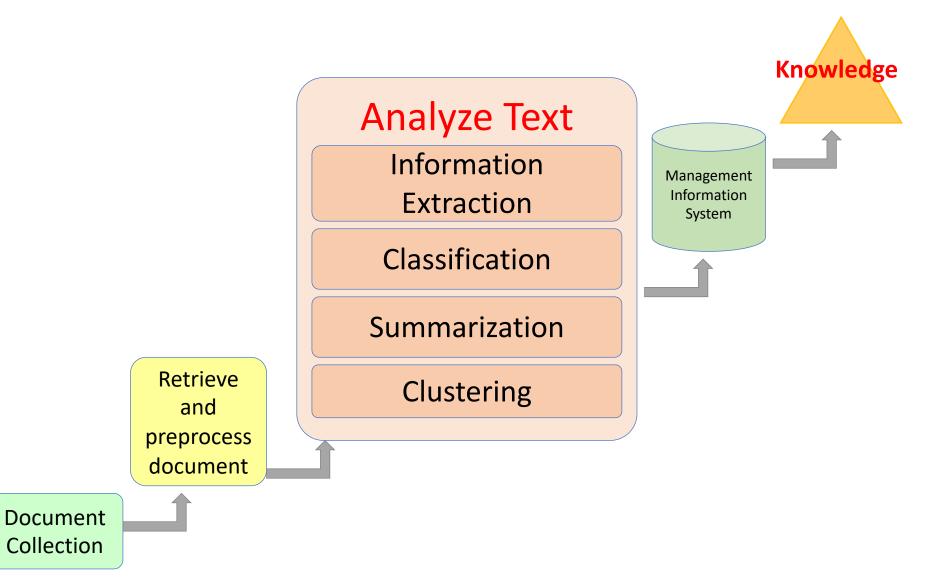
### the process of deriving high-quality information from text

**Text Mining:** the process of extracting interesting and non-trivial information and knowledge from unstructured text.

Source: Vishal Gupta and Gurpreet S. Lehal (2009), "A survey of text mining techniques and applications," Journal of emerging technologies in web intelligence, vol. 1, no. 1, pp. 60-76.

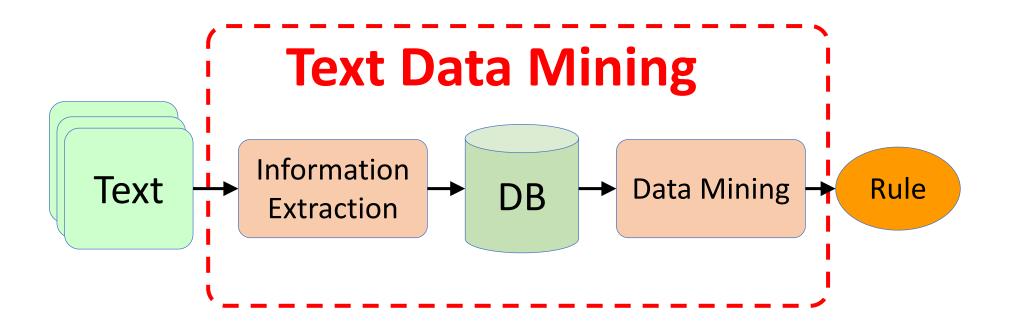
**Text Mining:** discovery by computer of new, previously unknown information, by automatically extracting information from different written resources.

#### An example of Text Mining



Source: Vishal Gupta and Gurpreet S. Lehal (2009), "A survey of text mining techniques and applications," Journal of emerging technologies in web intelligence, vol. 1, no. 1, pp. 60-76.

### Overview of Information Extraction based Text Mining Framework



Source: Vishal Gupta and Gurpreet S. Lehal (2009), "A survey of text mining techniques and applications," Journal of emerging technologies in web intelligence, vol. 1, no. 1, pp. 60-76.

#### Natural Language Processing (NLP)

 Natural language processing (NLP) is an important component of text mining and is a subfield of artificial intelligence and computational linguistics.

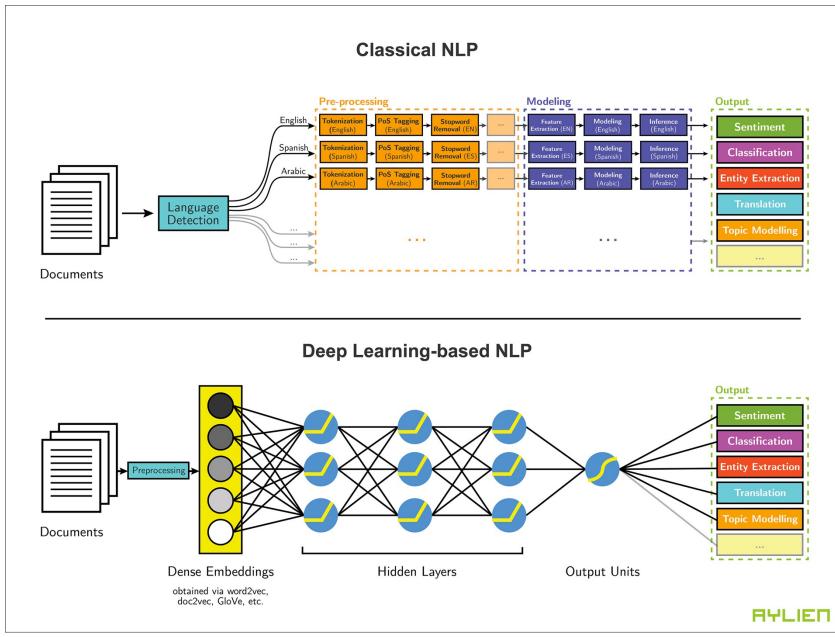
#### Natural Language Processing (NLP)

- Part-of-speech tagging
- Text segmentation
- Word sense disambiguation
- Syntactic ambiguity
- Imperfect or irregular input
- Speech acts

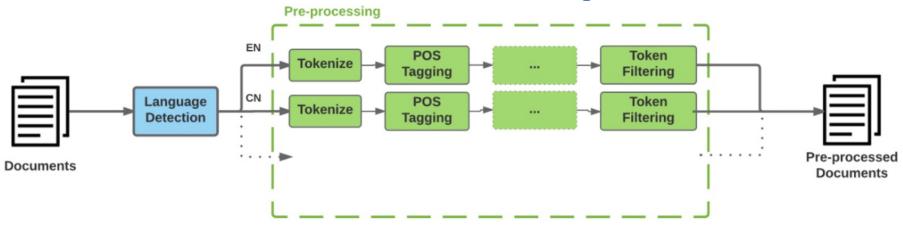
#### **NLP Tasks**

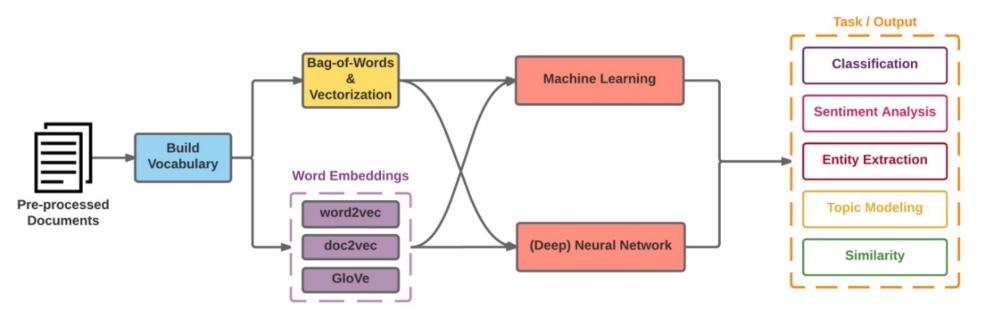
- Question answering
- Automatic summarization
- Natural language generation
- Natural language understanding
- Machine translation
- Foreign language reading
- Foreign language writing.
- Speech recognition
- Text-to-speech
- Text proofing
- Optical character recognition

#### NLP



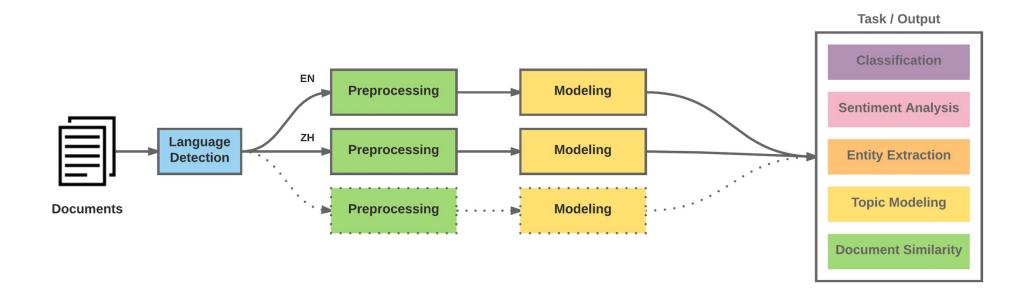
#### **Modern NLP Pipeline**



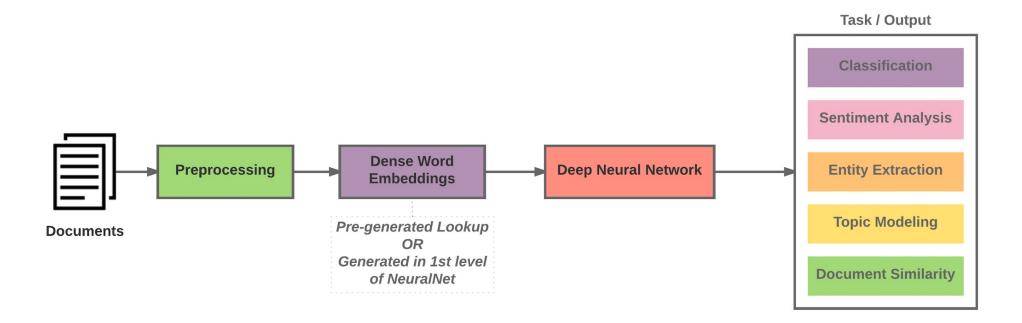


Source: https://github.com/fortiema/talks/blob/master/opendata2016sh/pragmatic-nlp-opendata2016sh.pdf

#### **Modern NLP Pipeline**



#### **Deep Learning NLP**

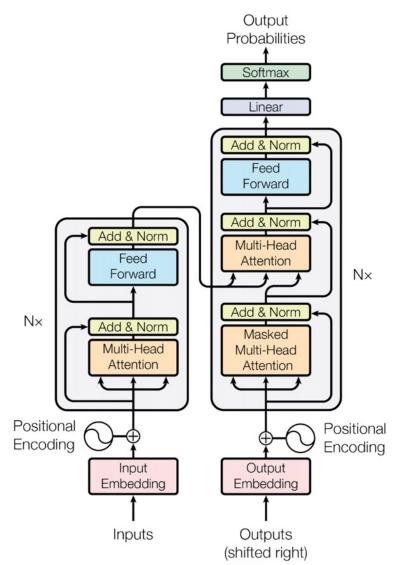


Lewis Tunstall, Leandro von Werra, and Thomas Wolf (2022), Natural Language Processing with Transformers: Building Language Applications with Hugging Face, O'Reilly Media.

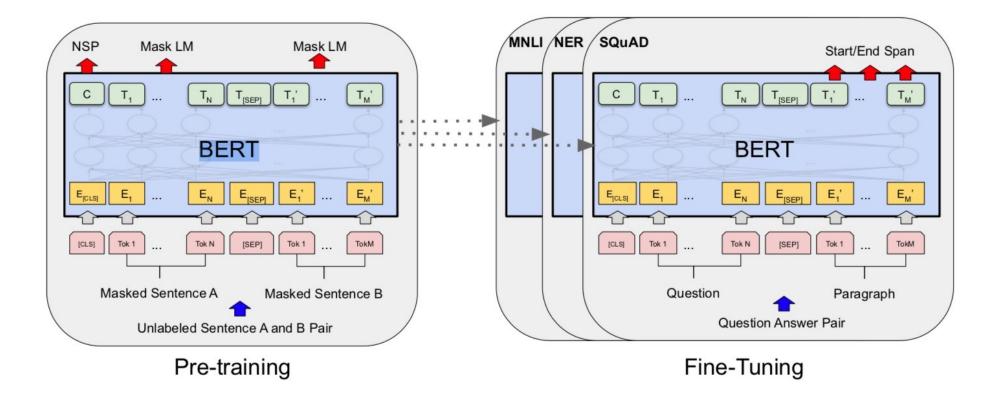
> O'REILLY' Natural Language Processing with Transformers **Building Language Applications** with Hugging Face Lewis Tunstall Leandro von Werra & Thomas Wolf

#### **Transformer (Attention is All You Need)**

(Vaswani et al., 2017)



Source: Vaswani, Ashish, Noam Shazeer, Niki Parmar, Jakob Uszkoreit, Llion Jones, Aidan N. Gomez, Łukasz Kaiser, and Illia Polosukhin. "Attention is all you need." In *Advances in neural information processing systems*, pp. 5998-6008. 2017. BERT: Pre-training of Deep Bidirectional Transformers for Language Understanding BERT (Bidirectional Encoder Representations from Transformers) Overall pre-training and fine-tuning procedures for BERT



Source: Devlin, Jacob, Ming-Wei Chang, Kenton Lee, and Kristina Toutanova (2018).

"Bert: Pre-training of deep bidirectional transformers for language understanding." arXiv preprint arXiv:1810.04805.

#### **BERT:**

### Pre-training of Deep Bidirectional Transformers for Language Understanding

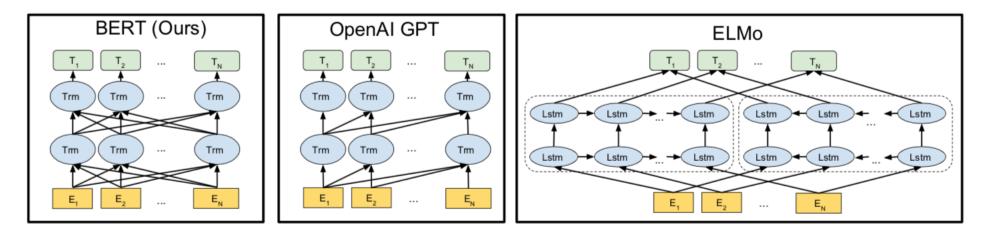
#### BERT: Pre-training of Deep Bidirectional Transformers for Language Understanding

Jacob Devlin Ming-Wei Chang Kenton Lee Kristina Toutanova Google AI Language

{jacobdevlin,mingweichang,kentonl,kristout}@google.com



#### **Bidirectional Encoder Representations from Transformers**



#### **Pre-training model architectures**

**BERT** uses a bidirectional Transformer.

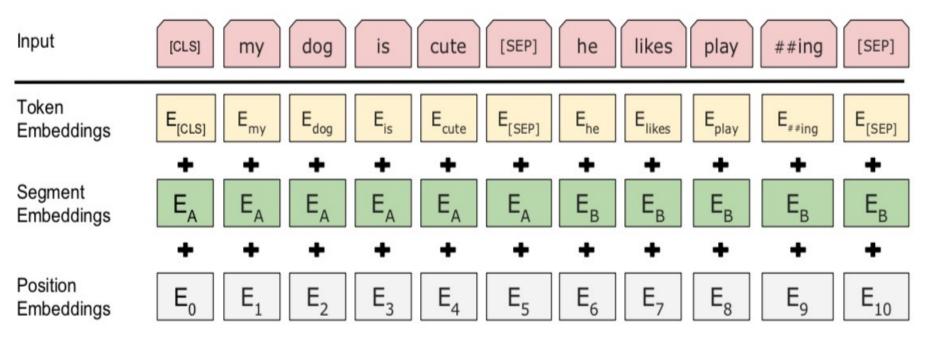
**OpenAl GPT** uses a left-to-right Transformer.

**ELMo** uses the concatenation of independently trained left-to-right and right- to-left LSTM to generate features for downstream tasks.

Among three, only BERT representations are jointly conditioned on both left and right context in all layers.

#### BERT: Pre-training of Deep Bidirectional Transformers for Language Understanding BERT (Bidirectional Encoder Representations from Transformers)

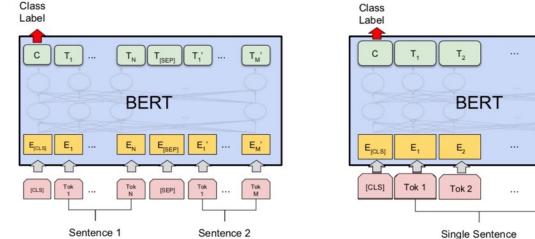
#### **BERT input representation**



The input embeddings is the sum of the token embeddings, the segmentation embeddings and the position embeddings.

Source: Devlin, Jacob, Ming-Wei Chang, Kenton Lee, and Kristina Toutanova (2018). "Bert: Pre-training of deep bidirectional transformers for language understanding." arXiv preprint arXiv:1810.04805.

#### **Fine-tuning BERT on NLP Tasks**



(a) Sentence Pair Classification Tasks: MNLI, QQP, QNLI, STS-B, MRPC, RTE, SWAG



TN

EN

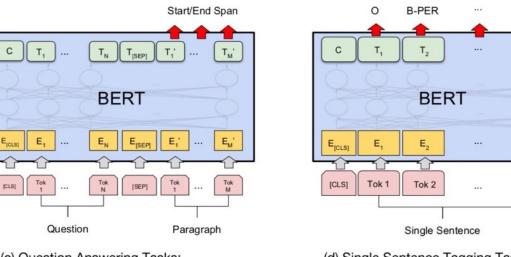
Tok N

0

TN

 $\mathsf{E}_{\mathsf{N}}$ 

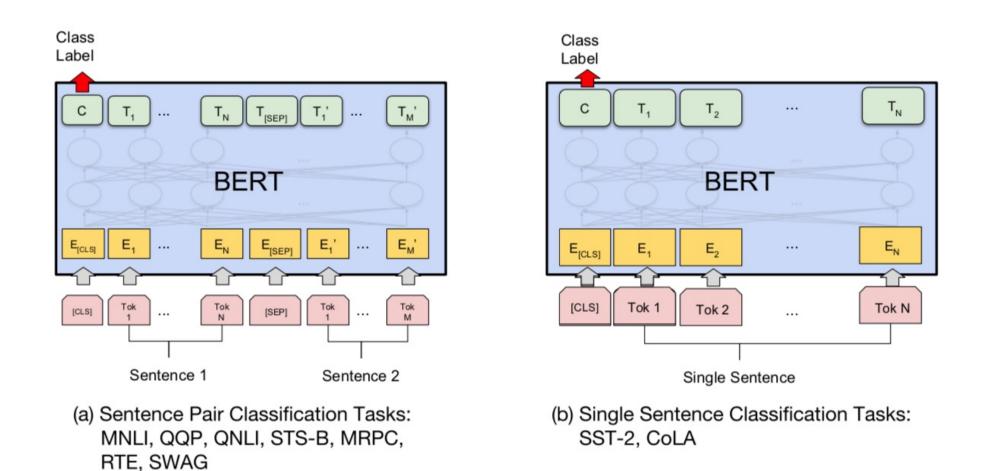
Tok N



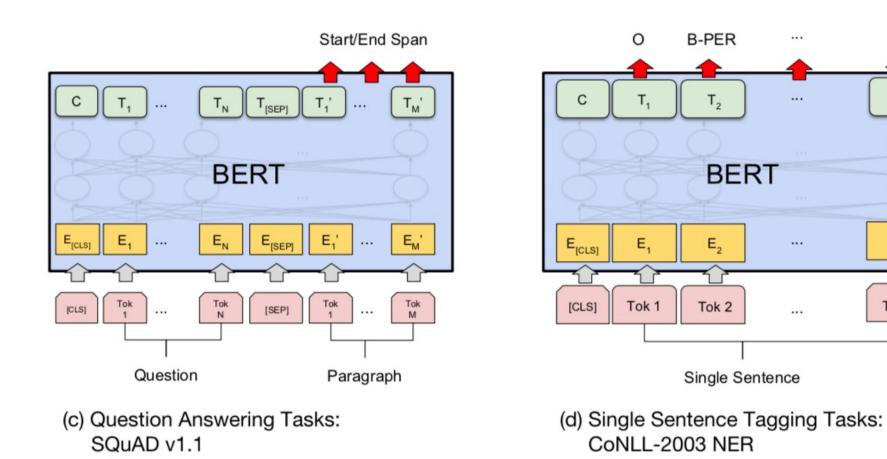
(c) Question Answering Tasks: SQuAD v1.1 (d) Single Sentence Tagging Tasks: CoNLL-2003 NER

Source: Devlin, Jacob, Ming-Wei Chang, Kenton Lee, and Kristina Toutanova (2018). "BERT: Pre-training of Deep Bidirectional Transformers for Language Understanding." arXiv preprint arXiv:1810.04805

#### **BERT Sequence-level tasks**



#### **BERT Token-level tasks**



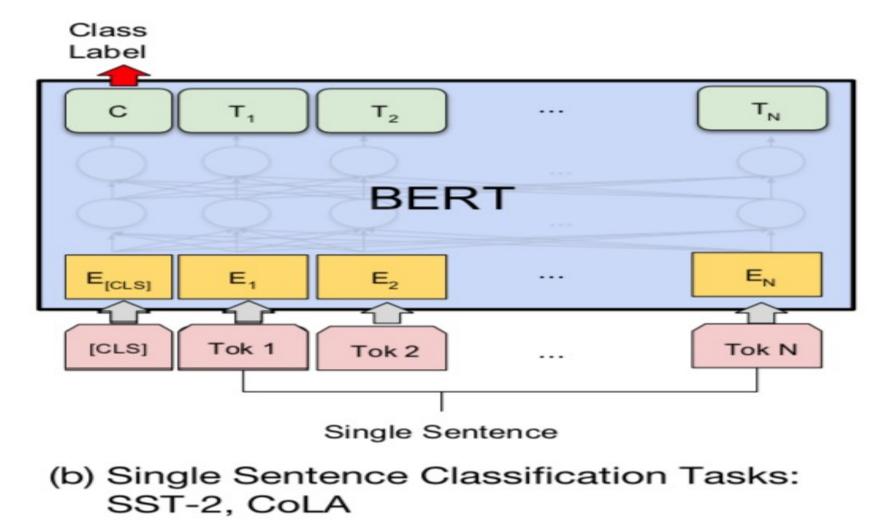
Source: Devlin, Jacob, Ming-Wei Chang, Kenton Lee, and Kristina Toutanova (2018). "BERT: Pre-training of Deep Bidirectional Transformers for Language Understanding." arXiv preprint arXiv:1810.04805 0

TN

EN

Tok N

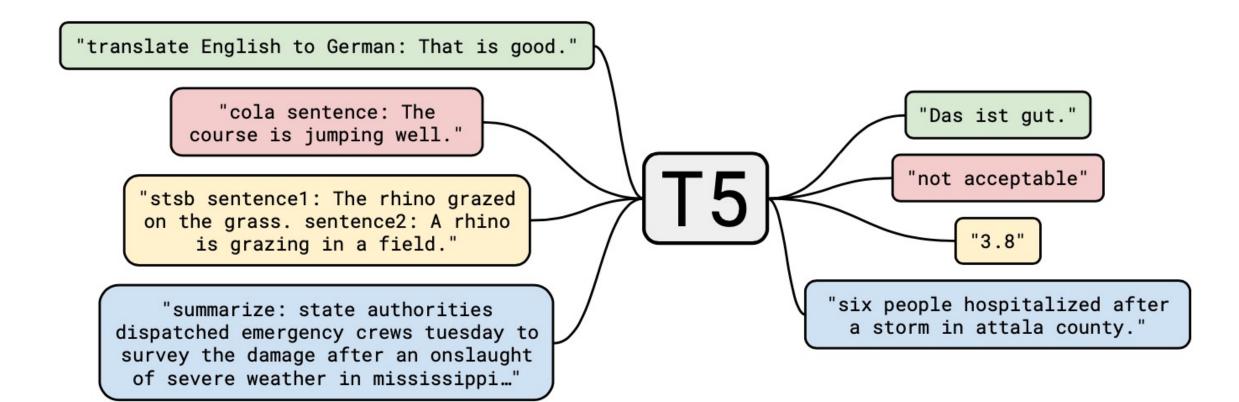
#### Sentiment Analysis: Single Sentence Classification



Source: Devlin, Jacob, Ming-Wei Chang, Kenton Lee, and Kristina Toutanova (2018). "BERT: Pre-training of Deep Bidirectional Transformers for Language Understanding." arXiv preprint arXiv:1810.04805

#### **T5**

#### **Text-to-Text Transfer Transformer**



#### General Language Understanding Evaluation (GLUE) benchmark GLUE Test results

| System               | MNLI-(m/mm) | QQP  | QNLI | SST-2 | CoLA | STS-B | MRPC | RTE  | Average |
|----------------------|-------------|------|------|-------|------|-------|------|------|---------|
|                      | 392k        | 363k | 108k | 67k   | 8.5k | 5.7k  | 3.5k | 2.5k | -       |
| Pre-OpenAI SOTA      | 80.6/80.1   | 66.1 | 82.3 | 93.2  | 35.0 | 81.0  | 86.0 | 61.7 | 74.0    |
| BiLSTM+ELMo+Attn     | 76.4/76.1   | 64.8 | 79.9 | 90.4  | 36.0 | 73.3  | 84.9 | 56.8 | 71.0    |
| OpenAI GPT           | 82.1/81.4   | 70.3 | 88.1 | 91.3  | 45.4 | 80.0  | 82.3 | 56.0 | 75.2    |
| BERT <sub>BASE</sub> | 84.6/83.4   | 71.2 | 90.1 | 93.5  | 52.1 | 85.8  | 88.9 | 66.4 | 79.6    |
| BERTLARGE            | 86.7/85.9   | 72.1 | 91.1 | 94.9  | 60.5 | 86.5  | 89.3 | 70.1 | 81.9    |

**MNLI**: Multi-Genre Natural Language Inference

**QQP**: Quora Question Pairs

**QNLI**: Question Natural Language Inference

**SST-2**: The Stanford Sentiment Treebank

**CoLA**: The Corpus of Linguistic Acceptability

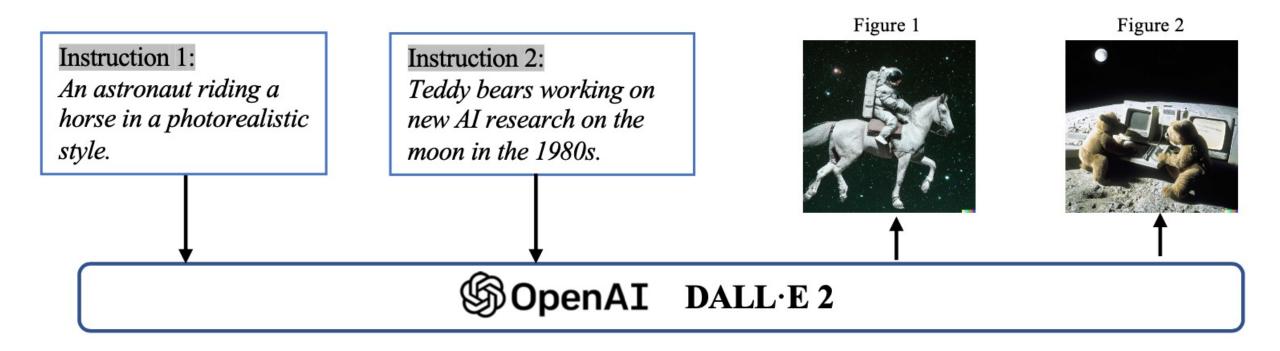
**STS-B**:The Semantic Textual Similarity Benchmark

**MRPC**: Microsoft Research Paraphrase Corpus

**RTE**: Recognizing Textual Entailment

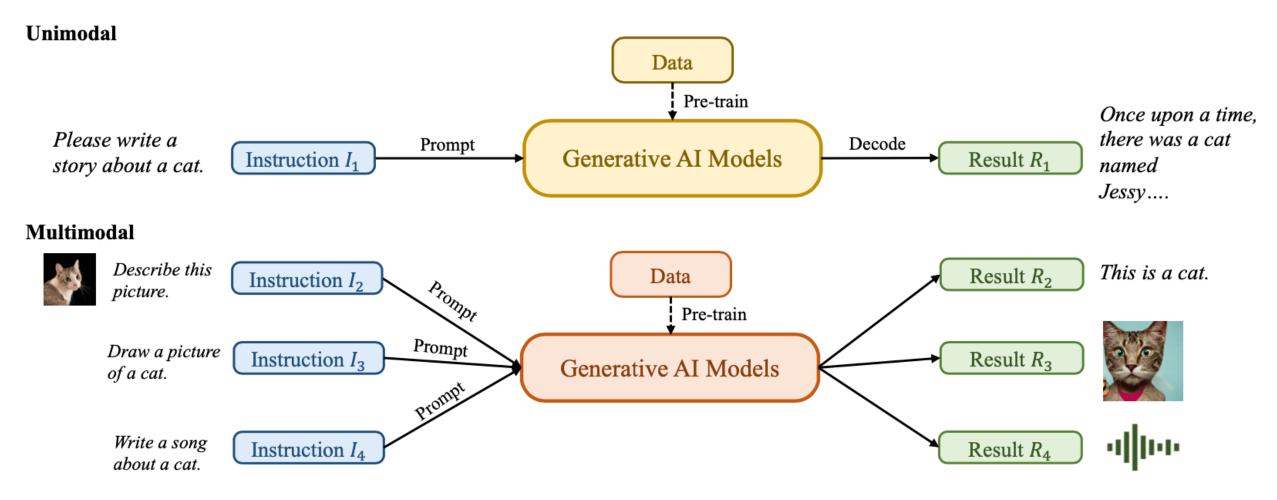
# **Generative** AI Text, Image, Video, Audio **Applications**

**Generative Al (Gen Al)** Al Generated Content (AIGC) Image Generation



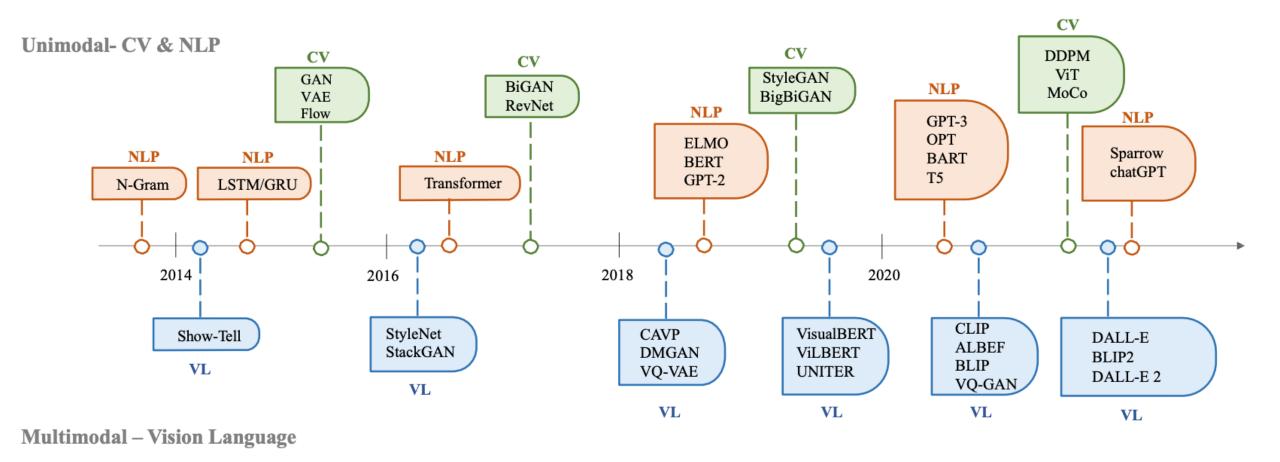
Source: Yihan Cao, Siyu Li, Yixin Liu, Zhiling Yan, Yutong Dai, Philip S. Yu, and Lichao Sun (2023). "A Comprehensive Survey of Al-Generated Content (AIGC): A History of Generative AI from GAN to ChatGPT." arXiv preprint arXiv:2303.04226.

### Generative Al (Gen Al) Al Generated Content (AIGC)

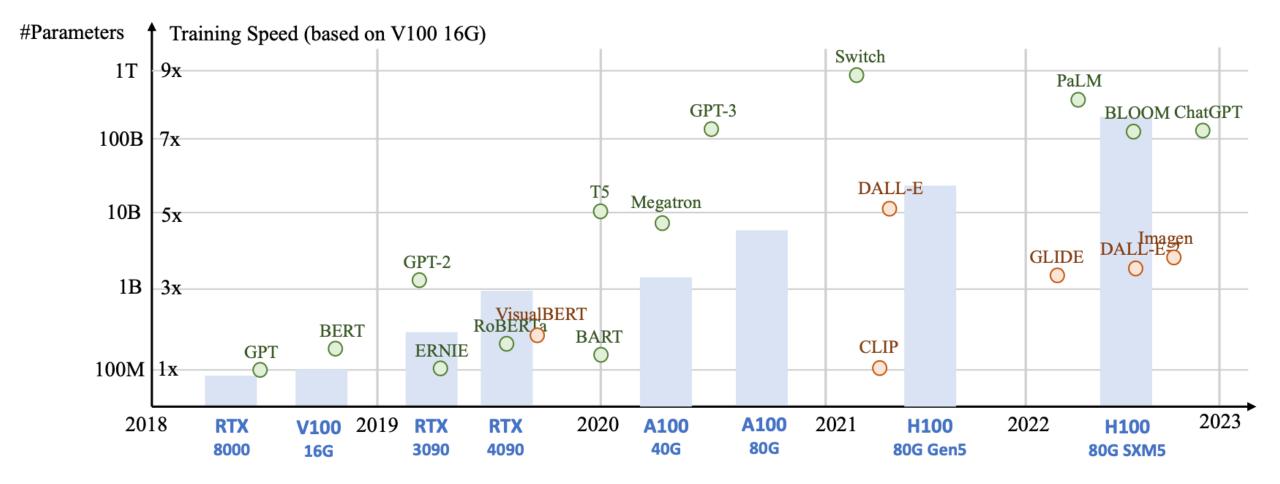


Source: Yihan Cao, Siyu Li, Yixin Liu, Zhiling Yan, Yutong Dai, Philip S. Yu, and Lichao Sun (2023). "A Comprehensive Survey of Al-Generated Content (AIGC): A History of Generative AI from GAN to ChatGPT." arXiv preprint arXiv:2303.04226.

# The history of Generative Al in CV, NLP and VL

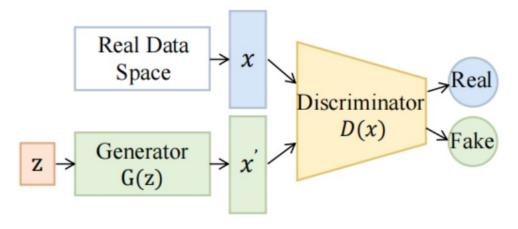


## Generative Al Foundation Models

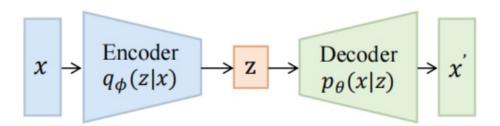


Source: Yihan Cao, Siyu Li, Yixin Liu, Zhiling Yan, Yutong Dai, Philip S. Yu, and Lichao Sun (2023). "A Comprehensive Survey of AI-Generated Content (AIGC): A History of Generative AI from GAN to ChatGPT." arXiv preprint arXiv:2303.04226.

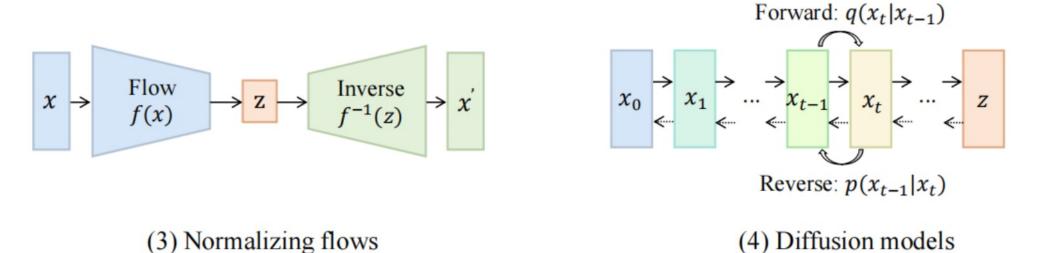
## **Categories of Vision Generative Models**



(1) Generative adversarial networks

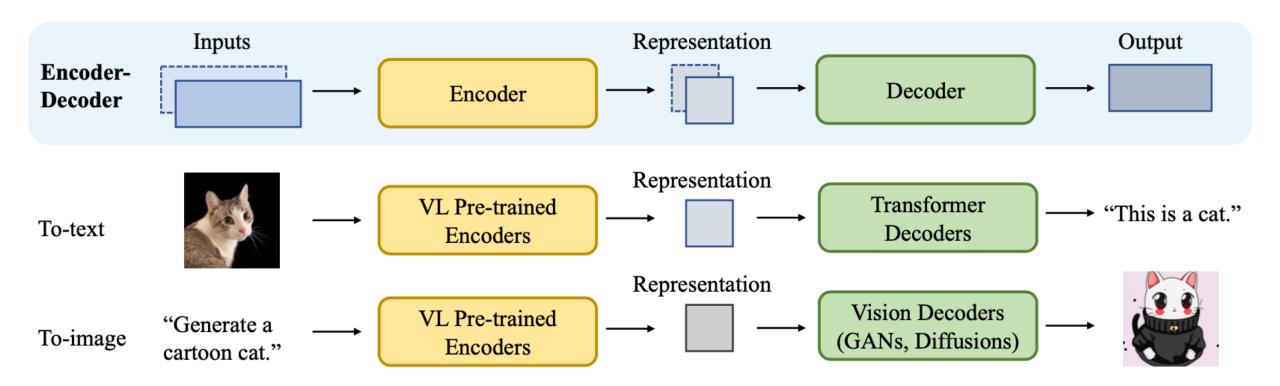


(2) Variational autoencoders

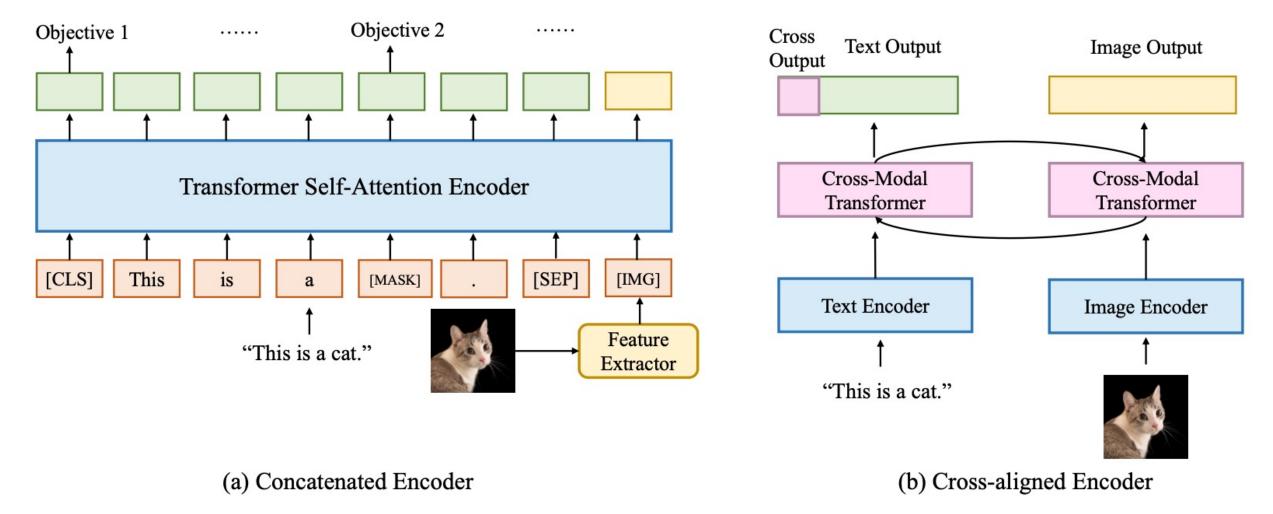


Source: Yihan Cao, Siyu Li, Yixin Liu, Zhiling Yan, Yutong Dai, Philip S. Yu, and Lichao Sun (2023). "A Comprehensive Survey of Al-Generated Content (AIGC): A History of Generative AI from GAN to ChatGPT." arXiv preprint arXiv:2303.04226.

## The General Structure of Generative Vision Language

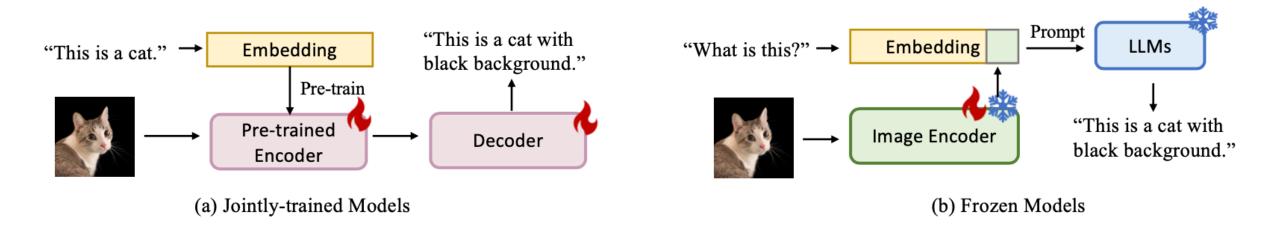


## **Two Types of Vision Language Encoders:** Concatenated Encoders and Cross-aligned Encoders



Source: Yihan Cao, Siyu Li, Yixin Liu, Zhiling Yan, Yutong Dai, Philip S. Yu, and Lichao Sun (2023). "A Comprehensive Survey of Al-Generated Content (AIGC): A History of Generative AI from GAN to ChatGPT." arXiv preprint arXiv:2303.04226.

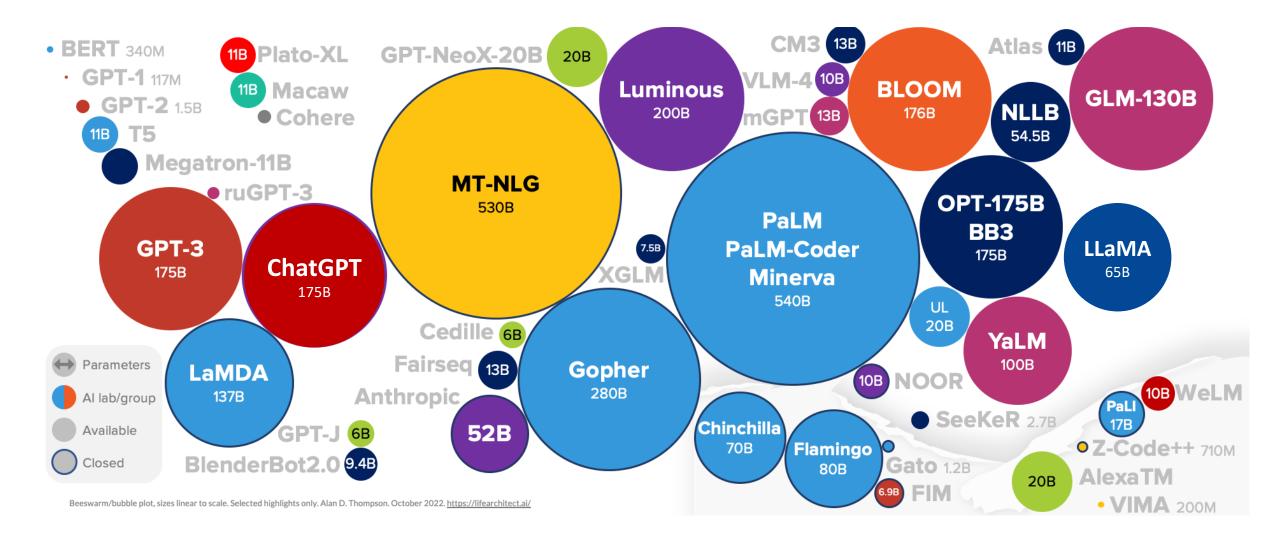
## Two Types of to-language Decoder Models: Jointly-trained Models and Frozen Models



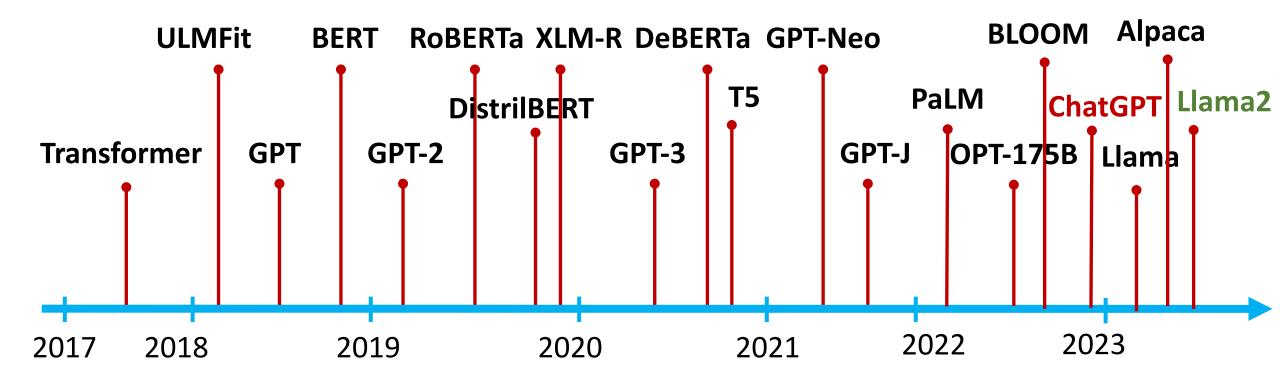
# ChatGPT

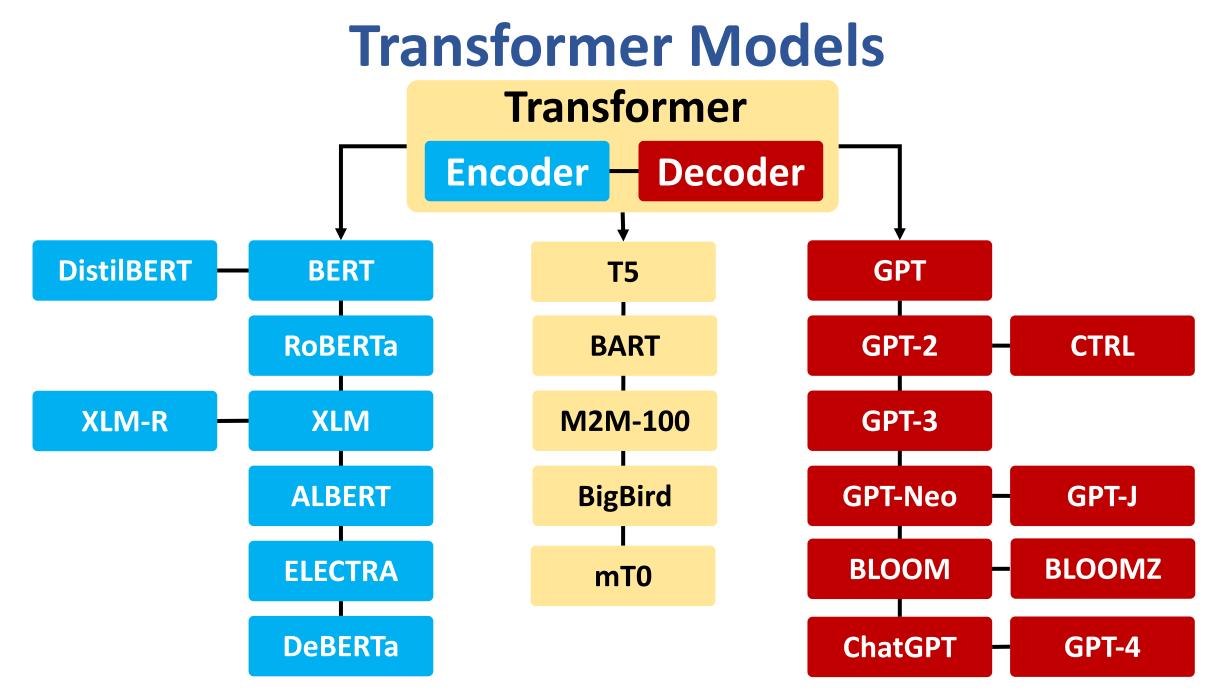
Large Language Models (LLMs) Foundation Models

#### Large Language Models (LLM) (GPT-3, ChatGPT, PaLM, BLOOM, OPT-175B, LLaMA)

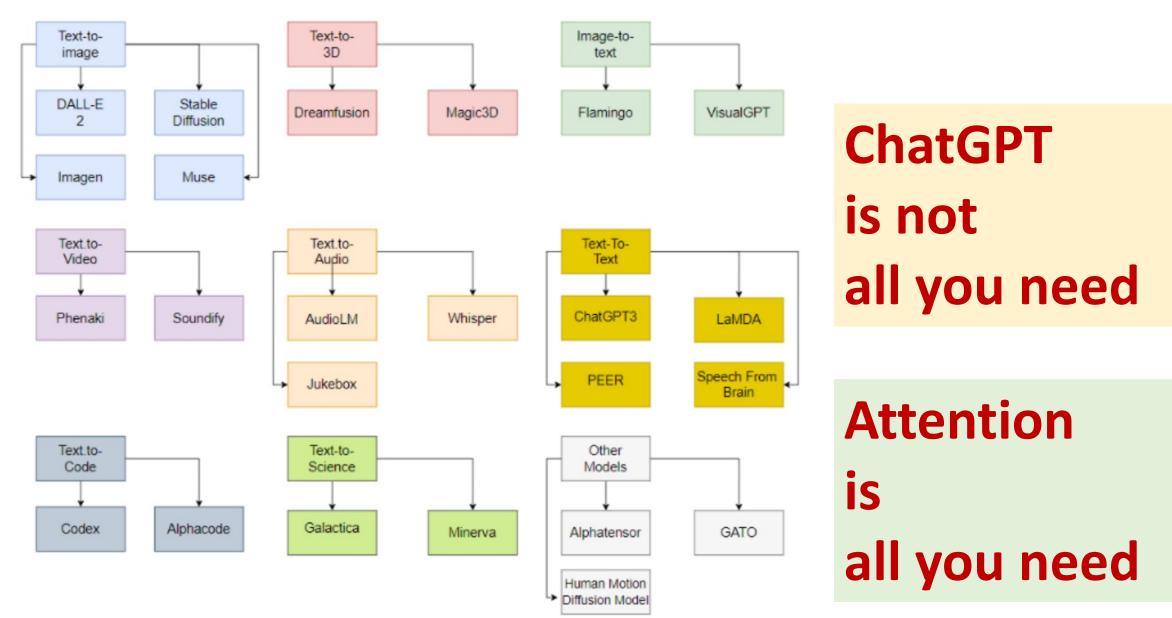


#### **The Transformers Timeline**



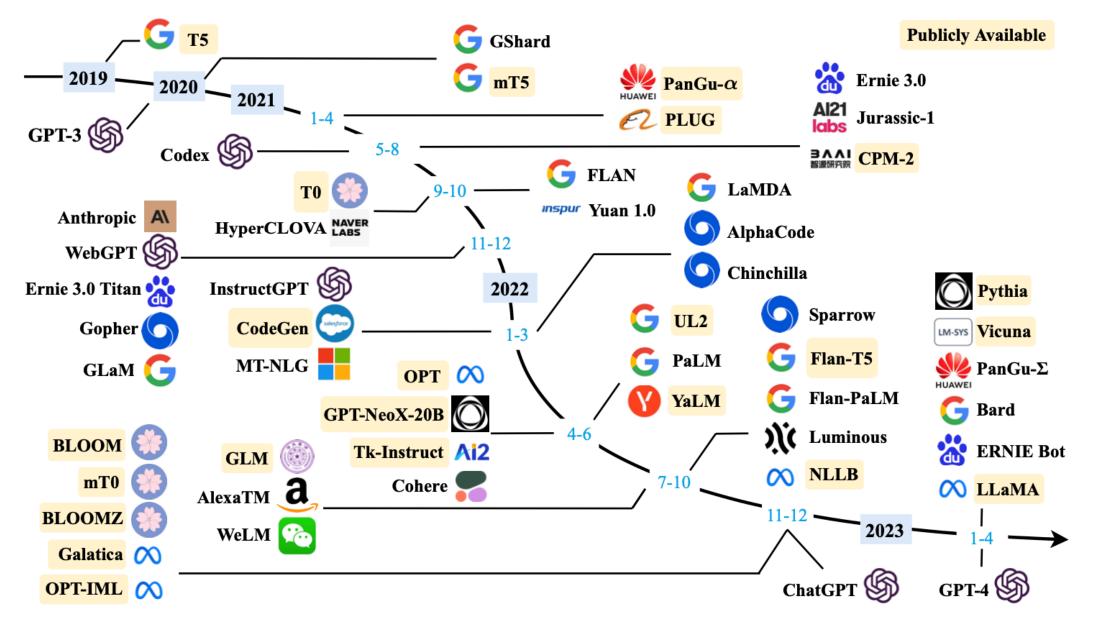


#### **Generative AI Models**

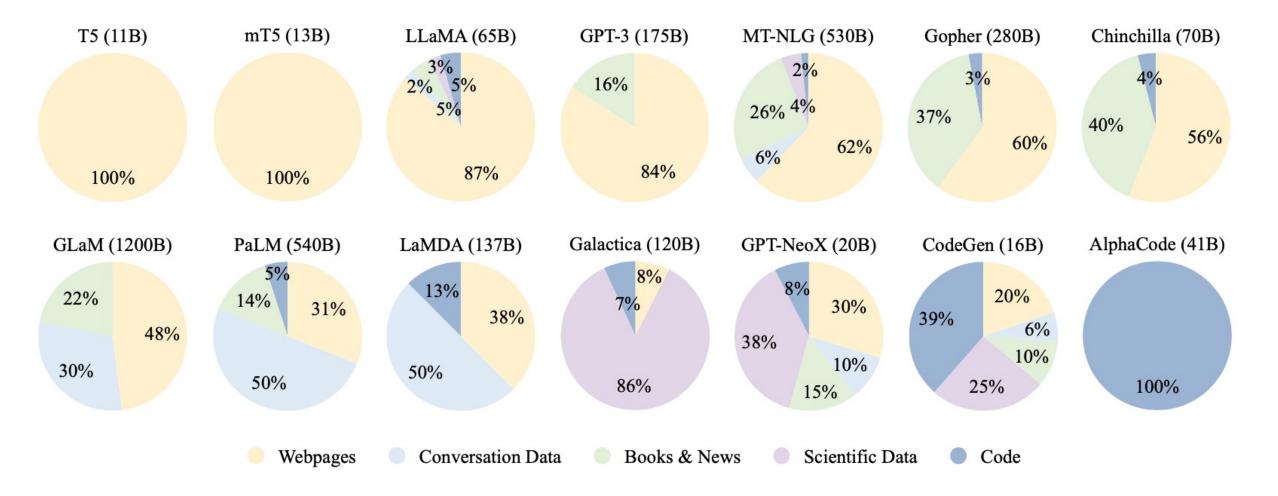


Source: Gozalo-Brizuela, Roberto, and Eduardo C. Garrido-Merchan (2023). "ChatGPT is not all you need. A State of the Art Review of large Generative AI models." arXiv preprint arXiv:2301.04655 (2023).

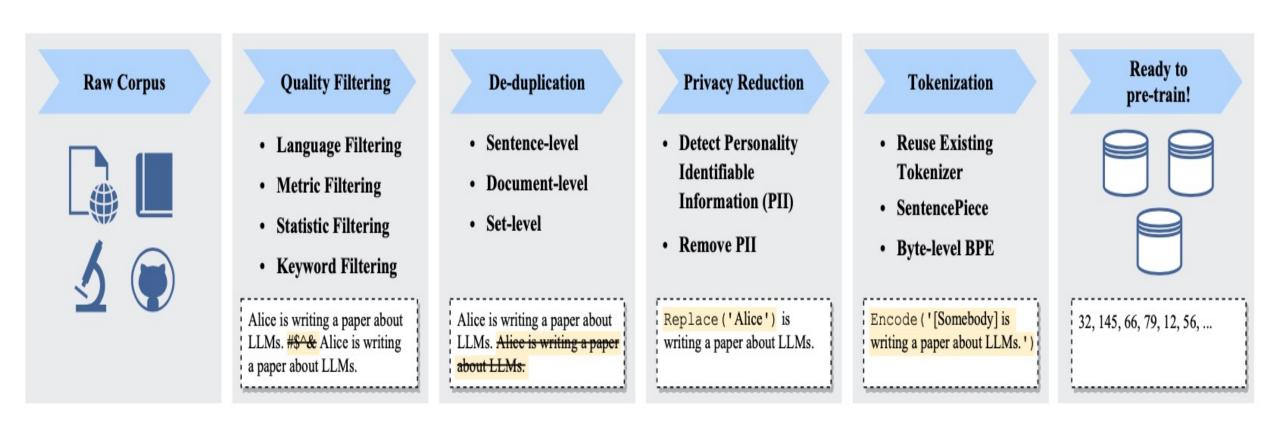
#### Large Language Models (LLMs) (larger than 10B)



# Ratios of various data sources in the pre-training data for existing LLMs



# **Typical Data Preprocessing Pipeline for Pre-training Large Language Models (LLMs)**



## **Hugging Face**



Q Search models, datas

Models = Datasets

sets 🛛 🖹 Spaces

🚔 Solutions 🛛 P

Docs

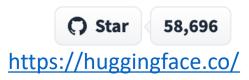
Pricing  $\neg \equiv$ 

Log In Sign Up



# The AI community building the future.

Build, train and deploy state of the art models powered by the reference open source in machine learning.



## **Hugging Face Transformers**

**Hugging Face** 

Q Search models, datasets, users...

Models

Datasets

Spaces

Docs Solutions

Pricing  $\sim \equiv$ 

Cartansformers

team

Features

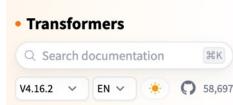
Contents

If you are looking for custom support from the Hugging Face

Supported models

Supported frameworks

Sign Up Log In



#### GET STARTED

- Transformers
- **Quick tour** Installation
- Philosophy
- Glossary

#### USING 😑 TRANSFORMERS

Summary of the tasks Summary of the models Preprocessing data Fine-tuning a pretrained model Distributed training with 🙁 Accelerate

**Transformers** 

State-of-the-art Machine Learning for Jax, Pytorch and TensorFlow

Transformers (formerly known as pytorch-transformers and pytorch-pretrained-bert) provides thousands of pretrained models to perform tasks on different modalities such as text, vision, and audio.

These models can applied on:

- Text, for tasks like text classification, information extraction, question answering, summarization, translation, text generation, in over 100 languages.
- Images, for tasks like image classification, object detection, and segmentation.
- Audio, for tasks like speech recognition and audio classification.

Transformer models can also perform tasks on several modalities combined, such as table question answering, optical character recognition, information extraction from scanned documents, video classification, and visual question answering.

#### https://huggingface.co/docs/transformers/index

## Hugging Face Tasks Natural Language Processing

| Text<br>Classification3345 models       | <b>Token</b><br>Classification<br>1492 models | ES<br>Question<br>Answering<br>1140 models | ☆<br>Translation<br>1467 models      |
|---|---|--|--------------------------------------|
| <b>E</b><br>Summarization<br>323 models | <b>Text Generation</b><br>3959 models         | <b>Fill-Mask</b><br>2453 models            | Sentence<br>Similarity<br>352 models |

#### https://huggingface.co/tasks

## **NLP with Transformers Github**

| ♥ Why GitHub? ✓ Team Enterpris  | se Explore $\vee$ Marketplace Pricing $\vee$  | Search  | C Sign   | n in Sign up  |
|---|---|---|--|---|
| ৢ nlp-with-transformers / notek<br><> Code ⊙ Issues ়ী Pull reque   |   | Notification          Insights                            | ns 양 Fork 170 ☆ Star   | 1.1k -  |
| Image: Provide the second s |   | o file Code -<br>go 🕐 71 commits<br>25 days ago           | About<br>Jupyter notebooks for the N<br>Language Processing with T<br>book |   |
| <ul> <li>data</li> <li>images</li> <li>scripts</li> <li>.gitignore</li> </ul>   | Move dataset to data directory<br>Add README<br>Update issue templates<br>Initial commit  | 4 months ago<br>last month<br>25 days ago<br>4 months ago | <ul> <li></li></ul>  | O'REILLY'<br>Natural Language<br>Processing with<br>Transformers<br>Building Language Applications<br>with Hugging Face |
| <ul> <li>01_introduction.ipynb</li> <li>02_classification.ipynb</li> <li>03_transformer-anatomy.ipynb</li> <li>04_multilingual-ner.ipynb</li> </ul>   | Remove Colab badges & fastdoc refs         Merge pull request #8 from nlp-with-transformers/remove-display-df         [Transformers Anatomy] Remove cells with figure references         Merge pull request #8 from nlp-with-transformers/remove-display-df | 22 days ago   | <b>Releases</b><br>No releases published                                   | Lewis Tunstal<br>Leandro von Werro  |
| 05_text-generation.ipynb  | Merge pull request #8 from nlp-with-transformers/remove-display-di  | f 26 days ago   | Packages   | Leandro von Werre<br>& Thomas Wol   |

https://github.com/nlp-with-transformers/notebooks

## **NLP with Transformers Github Notebooks**

#### O'REILLY'

#### Natural Language Processing with Transformers

Building Language Applications with Hugging Face Lewis Tunstall, Leandro von Werra & Thomas Wolf

#### Running on a cloud platform

To run these notebooks on a cloud platform, just click on one of the badges in the table below:

| Chapter  | Colab            | Kaggle           | Gradient               | Studio Lab         |
|--|------------------|------------------|------------------------|--------------------|
| Introduction                                   | CO Open in Colab | k Open in Kaggle | <b>Run on Gradient</b> | CD Open Studio Lab |
| Text Classification                            | CO Open in Colab | k Open in Kaggle | <b>Run on Gradient</b> | C Open Studio Lab  |
| Transformer Anatomy                            | CO Open in Colab | k Open in Kaggle | <b>Run on Gradient</b> | C Open Studio Lab  |
| Multilingual Named Entity<br>Recognition       | CO Open in Colab | k Open in Kaggle | <b>Run on Gradient</b> | CD Open Studio Lab |
| Text Generation                                | CO Open in Colab | k Open in Kaggle | <b>Run on Gradient</b> | CD Open Studio Lab |
| Summarization                                  | CO Open in Colab | k Open in Kaggle | <b>Run on Gradient</b> | CD Open Studio Lab |
| Question Answering                             | CO Open in Colab | k Open in Kaggle | <b>Run on Gradient</b> | CD Open Studio Lab |
| Making Transformers Efficient in<br>Production | CO Open in Colab | k Open in Kaggle | <b>Run on Gradient</b> | CD Open Studio Lab |
| Dealing with Few to No Labels                  | CO Open in Colab | k Open in Kaggle | <b>Run on Gradient</b> | CD Open Studio Lab |
| Training Transformers from Scratch             | CO Open in Colab | k Open in Kaggle | <b>Run on Gradient</b> | CD Open Studio Lab |
| Future Directions                              | CO Open in Colab | k Open in Kaggle | <b>Run on Gradient</b> | CD Open Studio Lab |

Nowadays, the GPUs on Colab tend to be K80s (which have limited memory), so we recommend using Kaggle, Gradient, or SageMaker Studio Lab. These platforms tend to provide more performant GPUs like P100s, all for free!

#### https://github.com/nlp-with-transformers/notebooks

### **NLP with Transformers**

!git clone https://github.com/nlp-with-transformers/notebooks.git
%cd notebooks
from install import \*
install\_requirements()

from utils import \*
setup chapter()

#### **Text Classification**

text = """Dear Amazon, last week I ordered an Optimus Prime action figure \
from your online store in Germany. Unfortunately, when I opened the package, \
I discovered to my horror that I had been sent an action figure of Megatron \
instead! As a lifelong enemy of the Decepticons, I hope you can understand my \
dilemma. To resolve the issue, I demand an exchange of Megatron for the \
Optimus Prime figure I ordered. Enclosed are copies of my records concerning \
this purchase. I expect to hear from you soon. Sincerely, Bumblebee."""

#### **Text Classification**

text = """Dear Amazon, last week I ordered an Optimus Prime action figure \
from your online store in Germany. Unfortunately, when I opened the package, \
I discovered to my horror that I had been sent an action figure of Megatron \
instead! As a lifelong enemy of the Decepticons, I hope you can understand my \
dilemma. To resolve the issue, I demand an exchange of Megatron for the \
Optimus Prime figure I ordered. Enclosed are copies of my records concerning \
this purchase. I expect to hear from you soon. Sincerely, Bumblebee."""

# from transformers import pipeline classifier = pipeline("text-classification")

```
import pandas as pd
outputs = classifier(text)
pd.DataFrame(outputs)
```

0

# labelscoreNEGATIVE0.901546

Source: Lewis Tunstall, Leandro von Werra, and Thomas Wolf (2022), Natural Language Processing with Transformers: Building Language Applications with Hugging Face, O'Reilly Media.

https://github.com/nlp-with-transformers/notebooks

### **Text Classification**

```
from transformers import pipeline
classifier = pipeline("text-classification")
```

```
import pandas as pd
outputs = classifier(text)
pd.DataFrame(outputs)
```

0

# labelscoreNEGATIVE0.901546

Source: Lewis Tunstall, Leandro von Werra, and Thomas Wolf (2022), Natural Language Processing with Transformers: Building Language Applications with Hugging Face, O'Reilly Media.

https://github.com/nlp-with-transformers/notebooks

### **Named Entity Recognition**

ner\_tagger = pipeline("ner", aggregation\_strategy="simple")
outputs = ner\_tagger(text)
pd.DataFrame(outputs)

|   | entity_group | score    | word          | start | end |
|---|--------------|----------|---------------|-------|-----|
| 0 | ORG          | 0.879010 | Amazon        | 5     | 11  |
| 1 | MISC         | 0.990859 | Optimus Prime | 36    | 49  |
| 2 | LOC          | 0.999755 | Germany       | 90    | 97  |
| 3 | MISC         | 0.556570 | Mega          | 208   | 212 |
| 4 | PER          | 0.590256 | ##tron        | 212   | 216 |
| 5 | ORG          | 0.669692 | Decept        | 253   | 259 |
| 6 | MISC         | 0.498349 | ##icons       | 259   | 264 |
| 7 | MISC         | 0.775362 | Megatron      | 350   | 358 |
| 8 | MISC         | 0.987854 | Optimus Prime | 367   | 380 |
| 9 | PER          | 0.812096 | Bumblebee     | 502   | 511 |

Source: Lewis Tunstall, Leandro von Werra, and Thomas Wolf (2022), Natural Language Processing with Transformers: Building Language Applications with Hugging Face, O'Reilly Media. <u>https://github.com/nlp-with-transformers/notebooks</u>

```
reader = pipeline("question-answering")
question = "What does the customer want?"
outputs = reader(question=question, context=text)
pd.DataFrame([outputs])
```



#### **Summarization**

summarizer = pipeline("summarization")
outputs = summarizer(text, max\_length=45, clean\_up\_tokenization\_spaces=True)
print(outputs[0]['summary\_text'])

Bumblebee ordered an Optimus Prime action figure from your online store in Germany. Unfortunately, when I opened the package, I discovered to my horror that I had been sent an action figure of Megatron instead.

#### **Translation**

Sehr geehrter Amazon, letzte Woche habe ich eine Optimus Prime Action Figur aus Ihrem Online-Shop in Deutschland bestellt. Leider, als ich das Paket öffnete, entdeckte ich zu meinem Entsetzen, dass ich stattdessen eine Action Figur von Megatron geschickt worden war! Als lebenslanger Feind der Decepticons, Ich hoffe, Sie können mein Dilemma verstehen. Um das Problem zu lösen, Ich fordere einen Austausch von Megatron für die Optimus Prime Figur habe ich bestellt. Anbei sind Kopien meiner Aufzeichnungen über diesen Kauf. Ich erwarte, bald von Ihnen zu hören. Aufrichtig, Bumblebee.

#### **Text Generation**

from transformers import set\_seed
set seed(42) # Set the seed to get reproducible results

generator = pipeline("text-generation")
response = "Dear Bumblebee, I am sorry to hear that your order was mixed up."
prompt = text + "\n\nCustomer service response:\n" + response
outputs = generator(prompt, max\_length=200)
print(outputs[0]['generated text'])

Customer service response:

Dear Bumblebee, I am sorry to hear that your order was mixed up. The order was completely mislabeled, which is very common in our online store, but I can appreciate it because it was my understanding from this site and our customer service of the previous day that your order was not made correct in our mind and that we are in a process of resolving this matter. We can assure you that your order

#### **Text Generation**

Dear Amazon, last week I ordered an Optimus Prime action figure from your online store in Germany. Unfortunately, when I opened the package, I discovered to my horror that I had been sent an action figure of Megatron instead! As a lifelong enemy of the Decepticons, I hope you can understand my dilemma. To resolve the issue, I demand an exchange of Megatron for the Optimus Prime figure I ordered. Enclosed are copies of my records concerning this purchase. I expect to hear from you soon. Sincerely, Bumblebee.

Customer service response:

Dear Bumblebee, I am sorry to hear that your order was mixed up. The order was completely mislabeled, which is very common in our online store, but I can appreciate it because it was my understanding from this site and our customer service of the previous day that your order was not made correct in our mind and that we are in a process of resolving this matter. We can assure you that your order

#### Python in Google Colab (Python101)

https://colab.research.google.com/drive/1FEG6DnGvwfUbeo4zJ1zTunjMqf2RkCrT

| ► Python101.ipynb ☆<br>File Edit View Insert Run  | ime Tools Help <u>All changes saved</u>  | 🔲 Comment 🛛 🚢 Share 🏘 🛛 |
|---|--|-------------------------|
| Table of contents   | + Code + Text  | V RAM Disk Editing      |
| Natural Language Processing<br>with Transformers<br>Text Clssification<br>Named Entity Recognition<br>Question Answering                      | <ul> <li>Natural Language Processing with Transformers</li> <li>Source: Lewis Tunstall, Leandro von Werra, and Thomas Wolf (2022), Natural Language Processing with Transform<br/>Applications with Hugging Face, O'Reilly Media.</li> <li>Github: <u>https://github.com/nlp-with-transformers/notebooks</u></li> </ul>  | ↑ ↓ ⇔ 🖪 🖌 🗊 🖬           |
| Summarization<br>Translation<br>Text Generation   | <pre>/ [1] 1 !git clone <u>https://github.com/nlp-with-transformers/notebooks.git</u> 2 %cd notebooks 3 from install import * 4 install_requirements()</pre>   |                         |
| Al in Finance<br>Normative Finance and<br>Financial Theories  | <pre>/ [3] 1 from utils import *     2 setup_chapter()</pre>   |                         |
| Uncertainty and Risk<br>Expected Utility Theory<br>(EUT)<br>Mean-Variance Portfolio<br>Theory (MVPT)<br>Capital Asset Pricing<br>Model (CAPM) | [12] 1 text = """Dear Amazon, last week I ordered an Optimus Prime action figure \<br>2 from your online store in Germany. Unfortunately, when I opened the package, \<br>3 I discovered to my horror that I had been sent an action figure of Megatron \<br>4 instead! As a lifelong enemy of the Decepticons, I hope you can understand my \<br>5 dilemma. To resolve the issue, I demand an exchange of Megatron for the \<br>6 Optimus Prime figure I ordered. Enclosed are copies of my records concerning \<br>7 this purchase. I expect to hear from you soon. Sincerely, Bumblebee.""" |                         |
| Arbitrage Pricing Theory<br>(APT)<br>Data Driven Finance  | - Text Clssification   |                         |
| Financial Econometrics and<br>Regression<br>Data Availability   | <pre>/ [13] 1 from transformers import pipeline<br/>2 classifier = pipeline("text-classification")</pre>   |                         |
| Normative Theories Revisited<br>Mean-Variance Portfolio<br>Theory   | <pre>/ [14] 1 import pandas as pd 2 outputs = classifier(text) 3 pd.DataFrame(outputs)</pre>   |                         |

#### Inputs

#### Question

Which name is also used to describe the Amazon rainforest in English?

#### Context

The Amazon rainforest, also known in English as Amazonia or the Amazon Jungle Question Answering Model Output

Answer Amazonia

https://huggingface.co/tasks/question-answering

#### + Question Answering demo

| using deepset/roberta-base-squad2        |           |          |  |  |
|--|-----------|----------|--|--|
| 월 Question Answering                     | Example 2 | ~        |  |  |
| Where do I live?                         |           | Compute  |  |  |
| Context                                  |           |          |  |  |
| My name is Michael and I live in Taipei. |           |          |  |  |
| Computation time on cpu: 0.0492 s        |           |          |  |  |
| Таіреі                                   |           | 0.920    |  |  |
| JSON Output                              |           | Maximize |  |  |

https://huggingface.co/tasks/question-answering

```
!pip install transformers
from transformers import pipeline
qamodel = pipeline("question-answering")
question = "Where do I live?"
context = "My name is Michael and I live in Taipei."
qamodel(question = question, context = context)
```

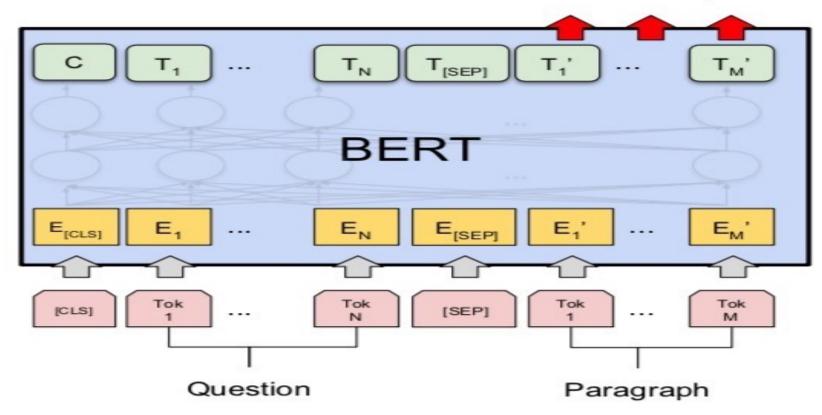
{'answer': 'Taipei', 'end': 39, 'score': 0.9730741381645203, 'start': 33}

```
from transformers import pipeline
qamodel = pipeline("question-answering", model ='deepset/roberta-base-squad2')
question = "Where do I live?"
context = "My name is Michael and I live in Taipei."
output = qamodel(question = question, context = context)
print(output['answer'])
```

Taipei

## Fine-tuning BERT on Question Answering (QA)

Start/End Span

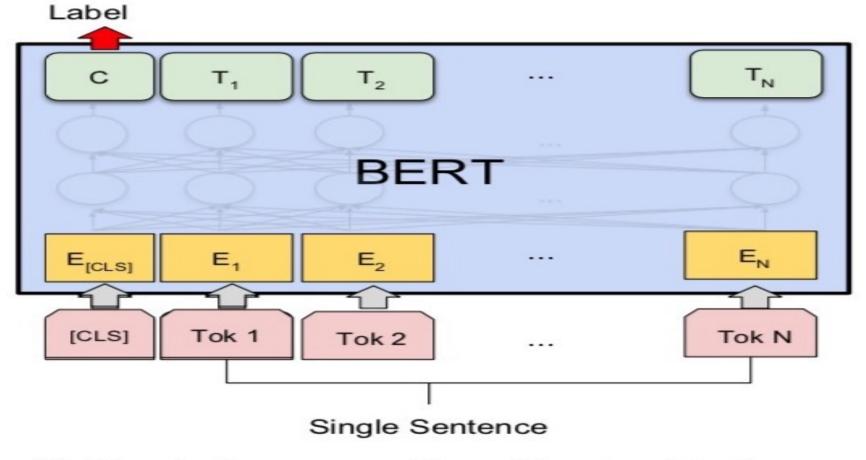


#### (c) Question Answering Tasks: SQuAD v1.1

Source: Devlin, Jacob, Ming-Wei Chang, Kenton Lee, and Kristina Toutanova (2018). "Bert: Pre-training of deep bidirectional transformers for language understanding." arXiv preprint arXiv:1810.04805.

### **Fine-tuning BERT on Dialogue** Intent Detection (ID; Classification)

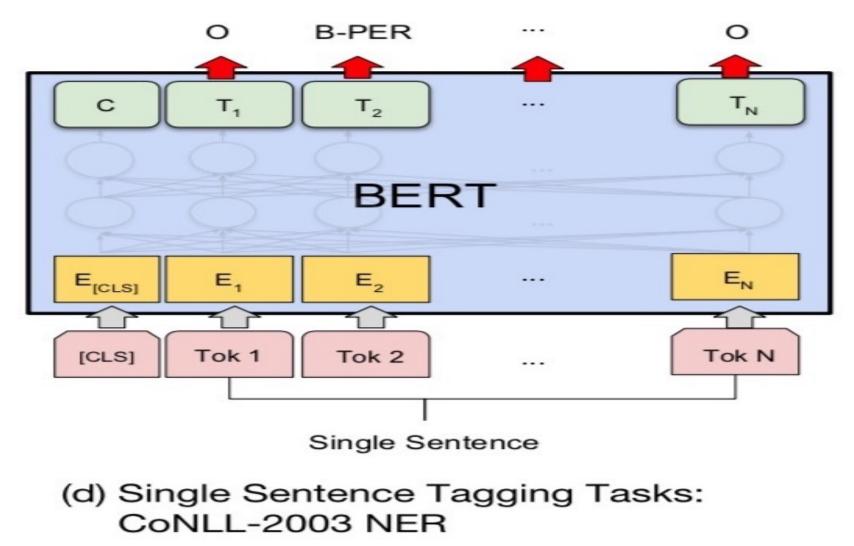
Class



#### (b) Single Sentence Classification Tasks: SST-2, CoLA

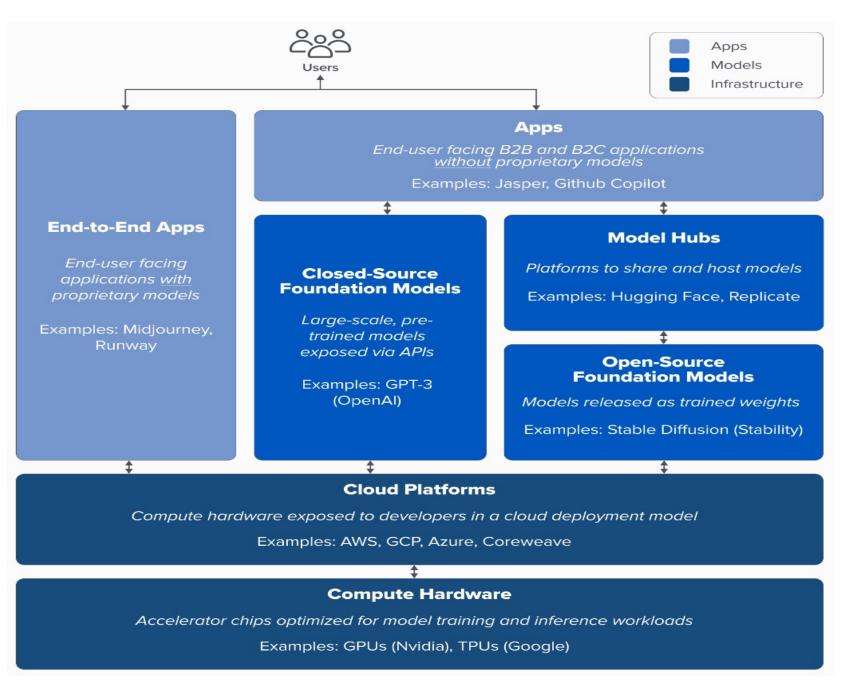
Source: Devlin, Jacob, Ming-Wei Chang, Kenton Lee, and Kristina Toutanova (2018). "Bert: Pre-training of deep bidirectional transformers for language understanding." arXiv preprint arXiv:1810.04805.

# Fine-tuning BERT on Dialogue Slot Filling (SF)



Source: Devlin, Jacob, Ming-Wei Chang, Kenton Lee, and Kristina Toutanova (2018). "Bert: Pre-training of deep bidirectional transformers for language understanding." arXiv preprint arXiv:1810.04805.

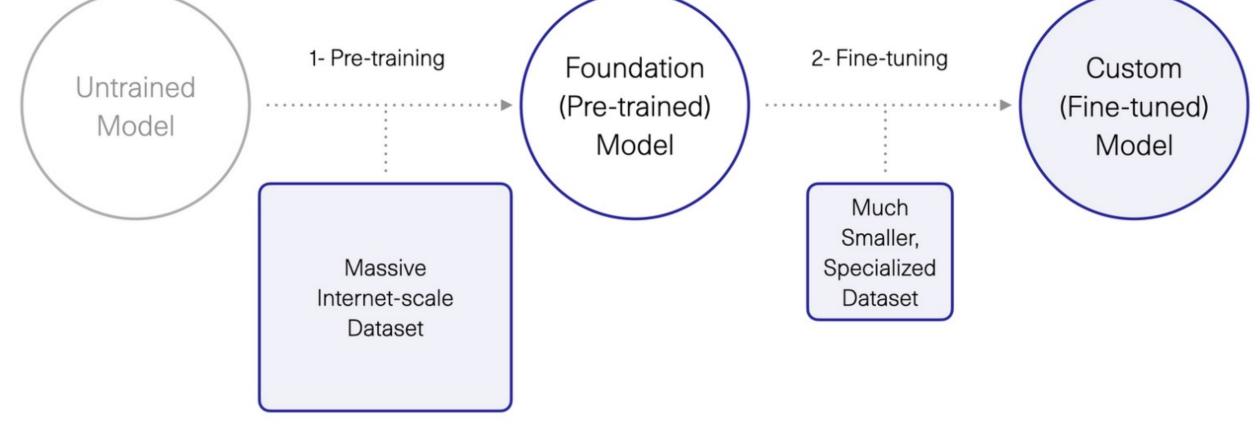
# Generative Al Tech Stack



# **Generative AI Software and Business Factors**

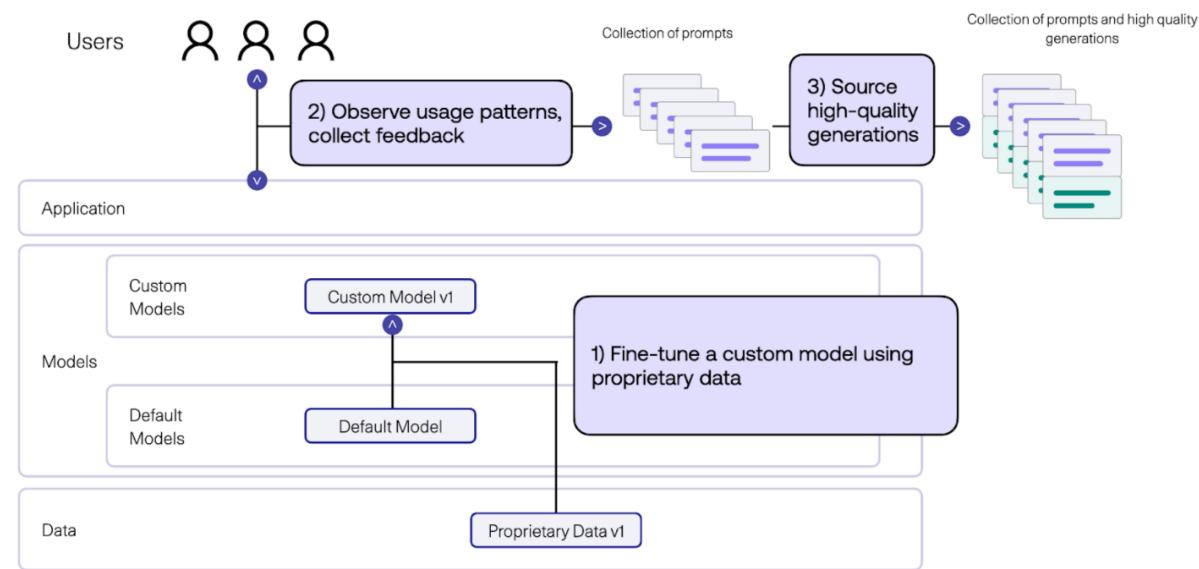
**Business** Proprietary Data Domain Expertise Distribution Factors Application A product utilizing and managing model inputs and outputs Models Large language models, image generation, or other ML models Software MLOps Model management, tracking Data Labeling, evaluation Cloud Platform Hosting, compute, model deployment and monitoring

# Generative Al 1. Pre-training Foundation (Pre-trained) Model 2. Fine-turning Custom (Fine-tuned) Model



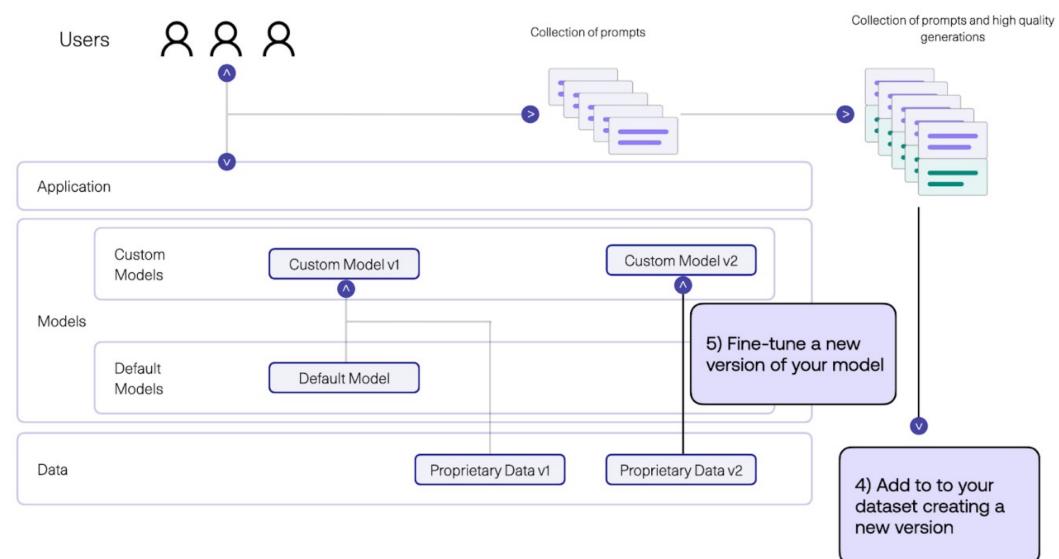
#### **Generative Al**

### **Fine-tune Custom Models using Proprietary Data**

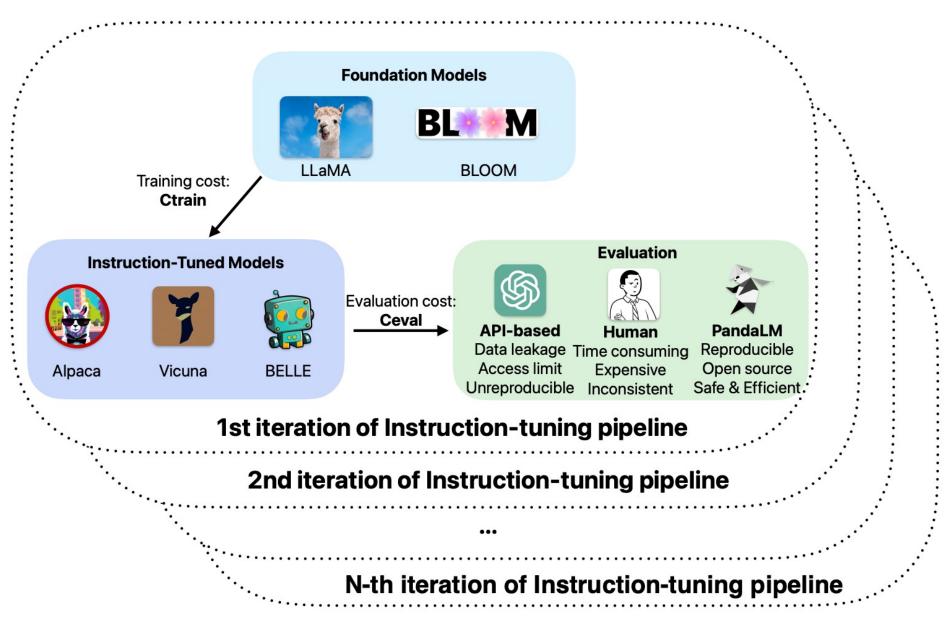


### **Generative Al**

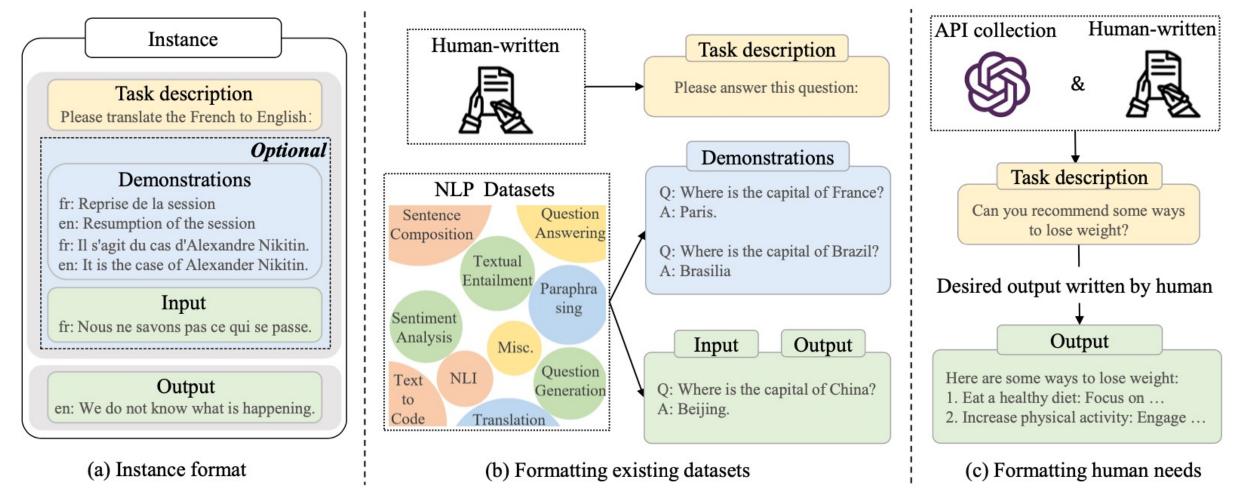
#### **Fine-tune Custom Models using Proprietary Data**



## **Pipeline of Instruction Tuning LLMs**



# Instance Formatting and Two Different Methods for Constructing the Instruction-formatted Instances



# In-context Learning (ICL) and Chain-of-thought (CoT) Prompting

#### **In-Context Learning**

Answer the following mathematical reasoning questions:

- Q: If you have 12 candies and you give 4 candies to your friend, how many candies do you have left?
- 1: The answer is 8.

Nx

- Q: If a rectangle has a length of 6 cm and a width of 3 cm, what is the perimeter of the rectangle?
- A: The answer is 18 cm.

A: The answer is 9.

Q: Sam has 12 marbles. He gives 1/4 of them to his sister. How many marbles does Sam have left?

: Task description

#### **Chain-of-Thought Prompting**

: Query

Answer the following mathematical reasoning questions:

If a rectangle has a length of 6 cm and a width of 3 cm, 0: what is the perimeter of the rectangle? *N* x -For a rectangle, add up the length and width and double it. So, the perimeter of this rectangle is  $(6 + 3) \ge 2 = 18$  cm. The answer is 18 cm. Sam has 12 marbles. He gives 1/4 of them to his sister. How many marbles does Sam have left? A: He gives  $(1 / 4) \times 12 = 3$  marbles. So Sam is left with 12 - 3 = 9 marbles. LLM The answer is 9.

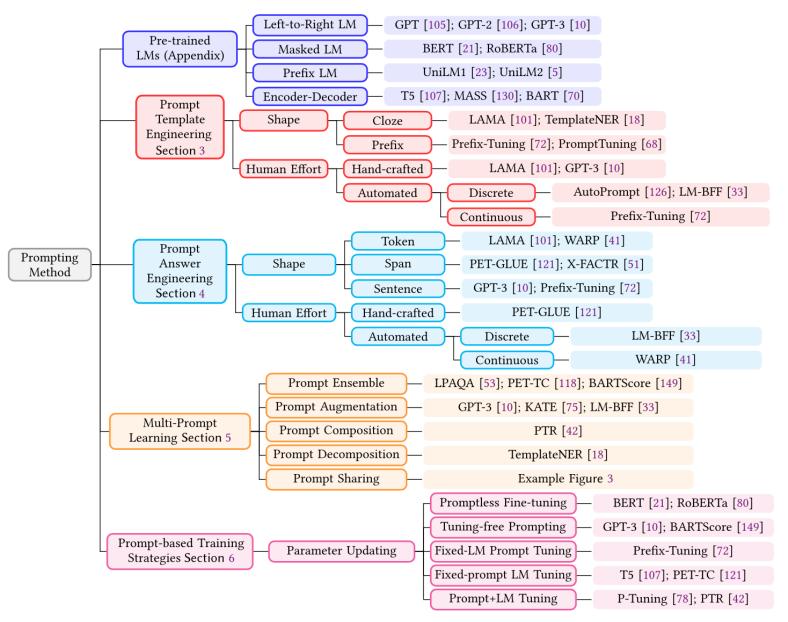
: Chain-of-Thought

: Demonstration

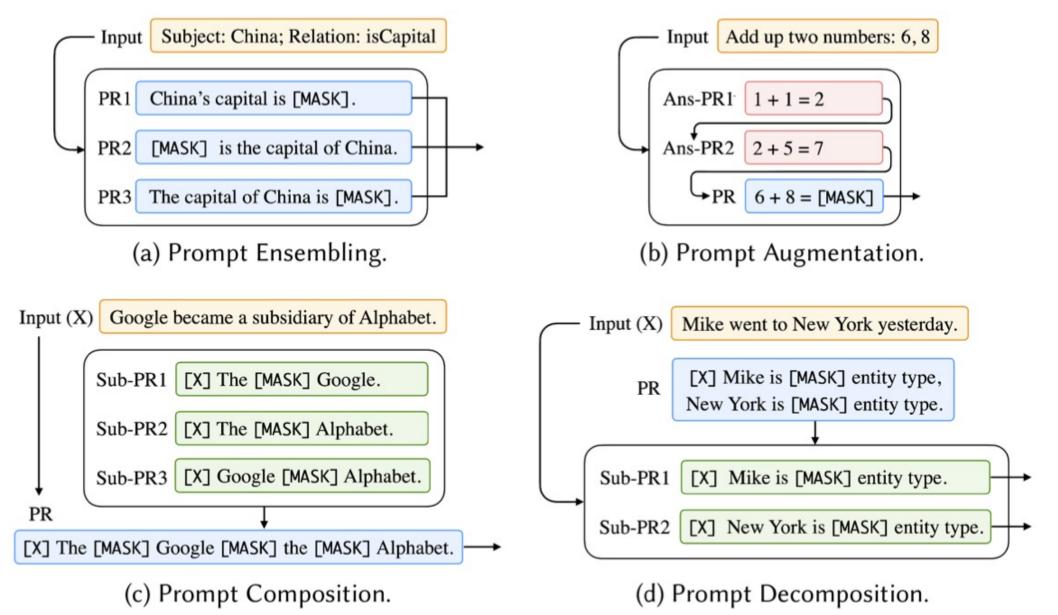
## **Four Paradigms in NLP**

| Paradigm   | Engineering   | Task Relation        |
|--|---|----------------------|
| a. Fully Supervised Learning<br>(Non-Neural Network) | Feature<br>(e.g. word identity, part-of-speech,<br>sentence length)       | CLS TAG              |
| b. Fully Supervised Learning<br>(Neural Network)     | Architecture<br>(e.g. convolutional, recurrent,<br>self-attentional)      | CLS TAG              |
| c. Pre-train, Fine-tune                              | Objective<br>(e.g. masked language modeling, next<br>sentence prediction) | CLS TAG              |
| d. Pre-train, Prompt, Predict                        | Prompt (e.g. cloze, prefix)   | CLS TAG<br>LM<br>GEN |

# **Typology of Prompting Methods**



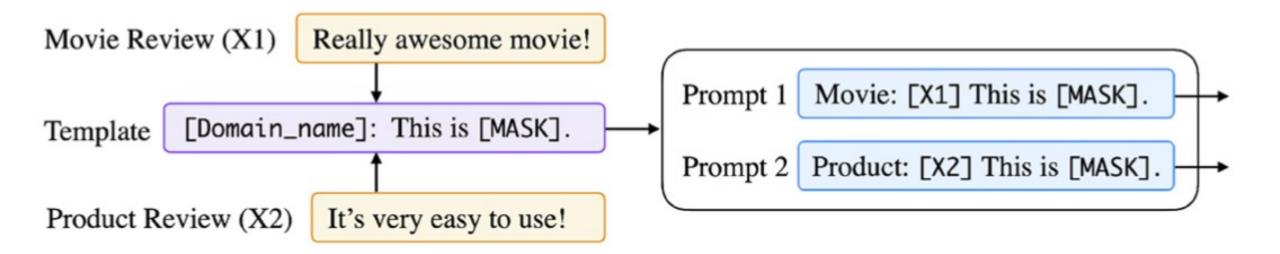
## **Different Multi-Prompt Learning Strategies**



## **Characteristics of Different Tuning Strategies**

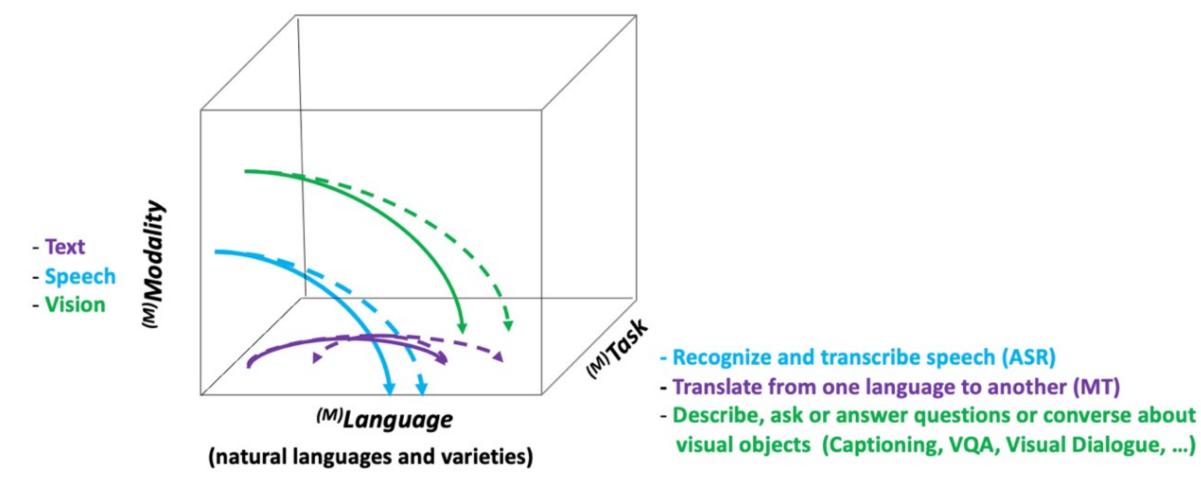
| Strategy               | LM Params | <b>Prompt Params</b> |       | Example                                  |
|------------------------|-----------|----------------------|-------|--|
| 5614665                |           | Additional           | Tuned | 2.nump10                                 |
| Promptless Fine-tuning | Tuned     | _                    |       | ELMo [97], BERT [20], BART [69]          |
| Tuning-free Prompting  | Frozen    | X                    | X     | GPT-3 [9], AutoPrompt [125], LAMA [100]  |
| Fixed-LM Prompt Tuning | Frozen    | ✓                    | Tuned | Prefix-Tuning [71], Prompt-Tuning [67]   |
| Fixed-prompt LM Tuning | Tuned     | X                    | X     | PET-TC [117], PET-Gen [118], LM-BFF [32] |
| Prompt+LM Fine-tuning  | Tuned     | ✓                    | Tuned | PADA [5], P-Tuning [77], PTR [41]        |

# Multi-prompt Learning for Multi-task, Multi-domain, or Multi-lingual Learning



# NLG from a Multilingual, Multimodal and Multi-task perspective

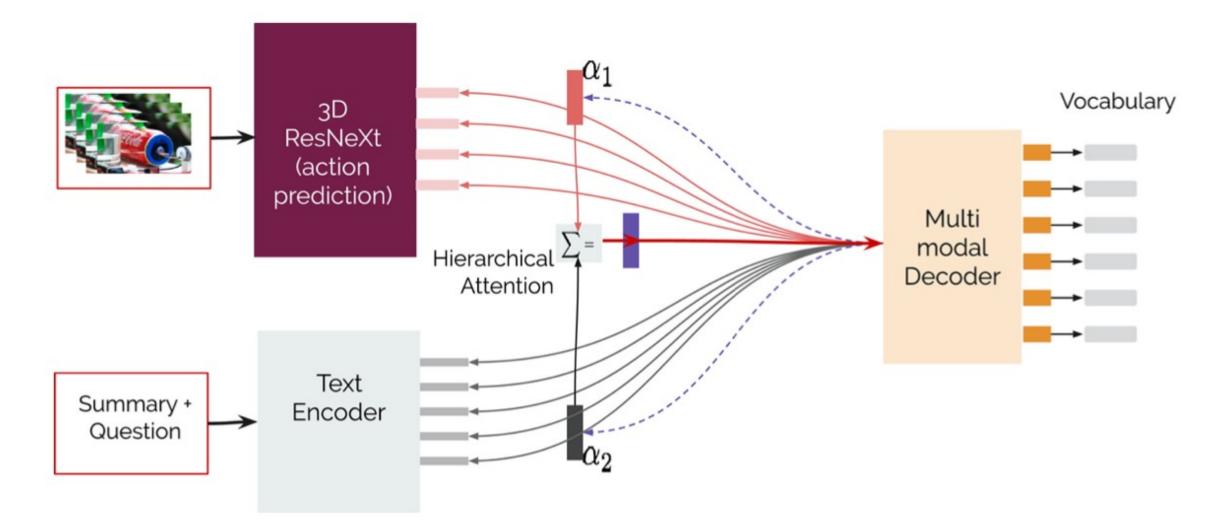
Multi<sup>3</sup>(Natural Language) Generation



Source: Erdem, Erkut, Menekse Kuyu, Semih Yagcioglu, Anette Frank, Letitia Parcalabescu, Barbara Plank, Andrii Babii et al.

"Neural Natural Language Generation: A Survey on Multilinguality, Multimodality, Controllability and Learning." Journal of Artificial Intelligence Research 73 (2022): 1131-1207.

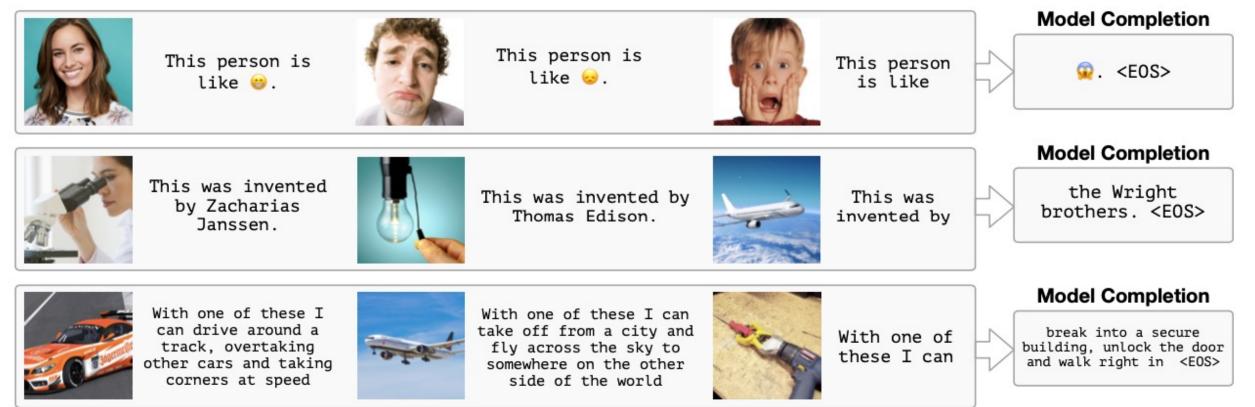
# Text-and-Video Dialog Generation Models with Hierarchical Attention



Source: Erdem, Erkut, Menekse Kuyu, Semih Yagcioglu, Anette Frank, Letitia Parcalabescu, Barbara Plank, Andrii Babii et al.

"Neural Natural Language Generation: A Survey on Multilinguality, Multimodality, Controllability and Learning." Journal of Artificial Intelligence Research 73 (2022): 1131-1207.

# Multimodal Few-Shot Learning with Frozen Language Models

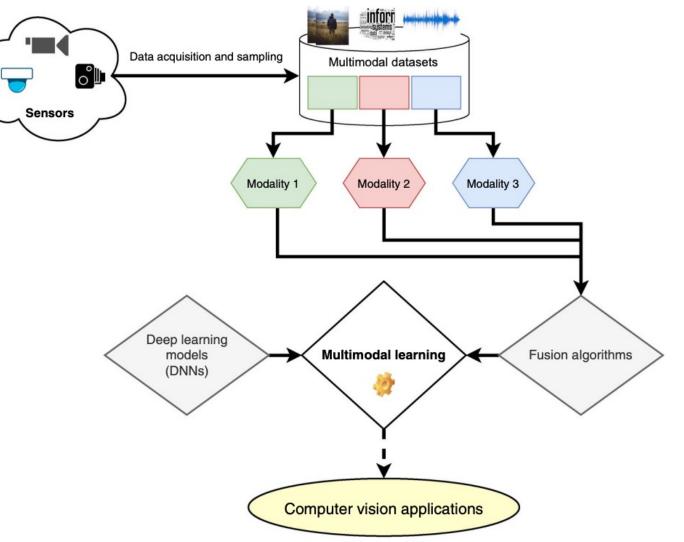


Curated samples with about five seeds required to get past well-known language model failure modes of either repeating text for the prompt or emitting text that does not pertain to the image. These samples demonstrate the ability to generate open-ended outputs that adapt to both images and text, and to make use of facts that it has learned during language-only pre-training.

> Source: Maria Tsimpoukelli, Jacob L. Menick, Serkan Cabi, S. M. Eslami, Oriol Vinyals, and Felix Hill (2021). "Multimodal few-shot learning with frozen language models." Advances in Neural Information Processing Systems 34 (2021): 200-212.

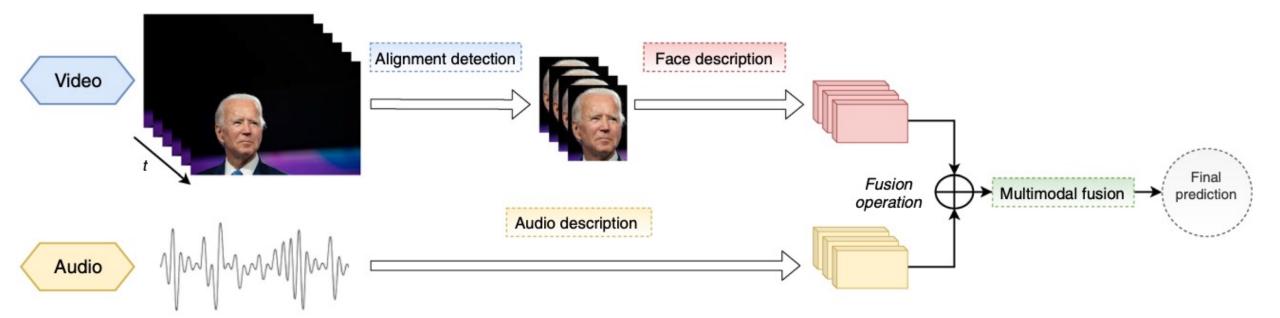
# **Multimodal Pipeline**

#### that includes three different modalities (Image, Text. Audio)



Source: Bayoudh, Khaled, Raja Knani, Fayçal Hamdaoui, and Abdellatif Mtibaa (2022).

# **Video and Audio Multimodal Fusion**

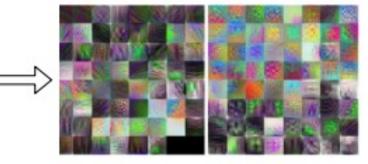


# **Visual and Textual Representation**

#### Image



#### Visual representations (Dense)



#### Text

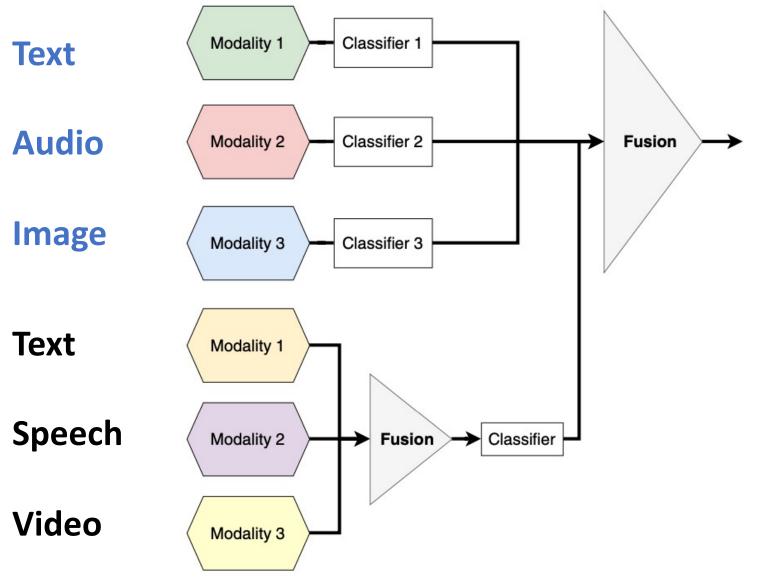
This is the oldest and most important defensive work to have been built along the North African coastline by the Arab conquerors in the early days of Islam. Founded in 796, this building underwent several modifications during the medieval period. Initially, it formed a quadrilateral and then was composed of four buildings giving onto two inner courtyards.

#### Textual representations (Sparse)

| $ \longrightarrow $ | - | _ | _ | _ |
|---------------------|---|---|---|---|
|                     |   |   |   |   |
|                     |   |   |   |   |

Source: Bayoudh, Khaled, Raja Knani, Fayçal Hamdaoui, and Abdellatif Mtibaa (2022).

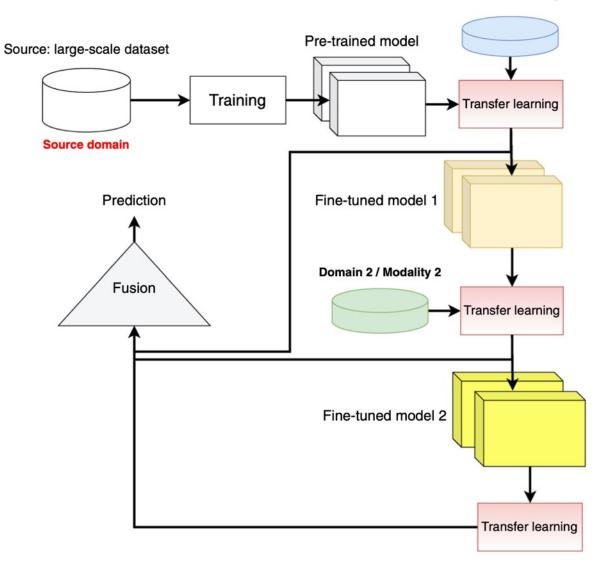
# **Hybrid Multimodal Data Fusion**



Source: Bayoudh, Khaled, Raja Knani, Fayçal Hamdaoui, and Abdellatif Mtibaa (2022).

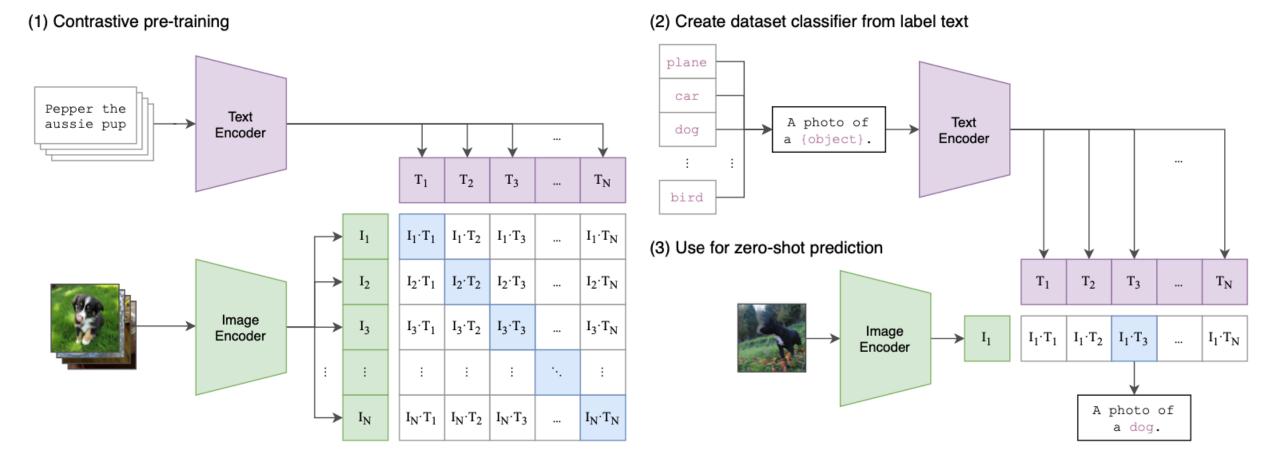
# **Multimodal Transfer Learning**

Domain 1 / Modality 1



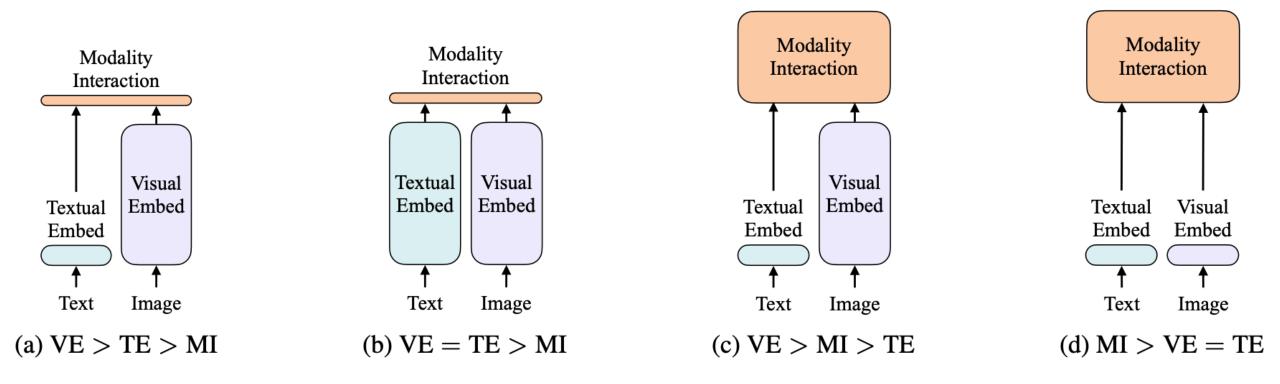
Source: Bayoudh, Khaled, Raja Knani, Fayçal Hamdaoui, and Abdellatif Mtibaa (2022).

# CLIP: Learning Transferable Visual Models From Natural Language Supervision



Source: Radford, Alec, Jong Wook Kim, Chris Hallacy, Aditya Ramesh, Gabriel Goh, Sandhini Agarwal, Girish Sastry et al. (2021) "Learning transferable visual models from natural language supervision." In International Conference on Machine Learning, pp. 8748-8763. PMLR.

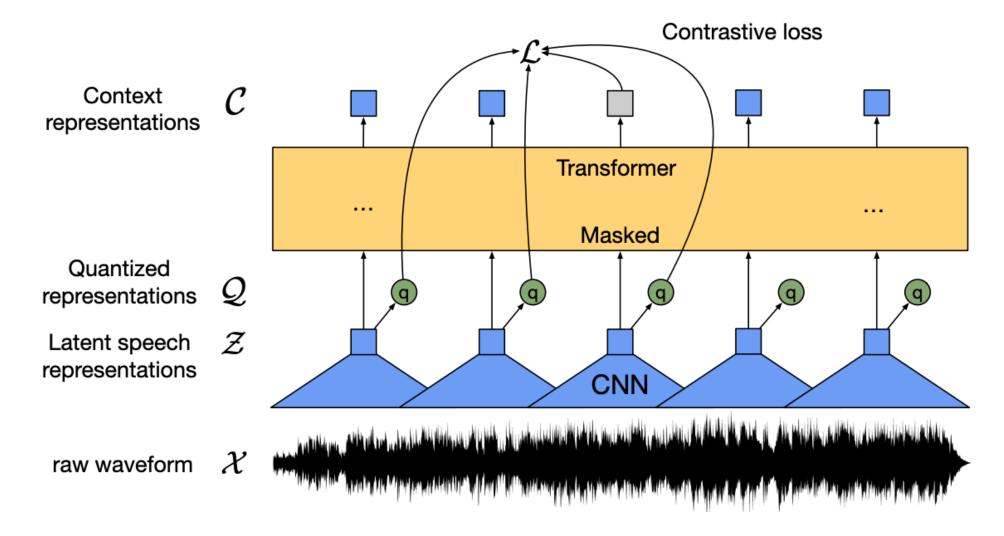
# ViLT: Vision-and-Language Transformer Without Convolution or Region Supervision



Source: Kim, Wonjae, Bokyung Son, and Ildoo Kim (2021). "Vilt: Vision-and-language transformer without convolution or region supervision." In International Conference on Machine Learning, pp. 5583-5594. PMLR.

## wav2vec 2.0:

#### A framework for self-supervised learning of speech representations

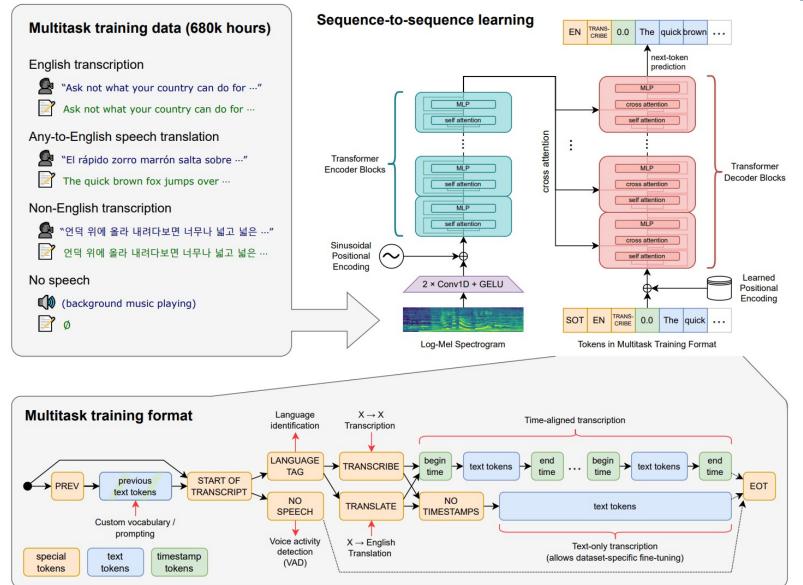


Source: Baevski, Alexei, Yuhao Zhou, Abdelrahman Mohamed, and Michael Auli.

"wav2vec 2.0: A framework for self-supervised learning of speech representations." Advances in Neural Information Processing Systems 33 (2020): 12449-12460.

## Whisper:

#### **Robust Speech Recognition via Large-Scale Weak Supervision**



134

# Llama-2: Comparison to closed-source models (GPT-3.5, GPT-4, PaLM) on academic benchmarks

| Benchmark (shots)          | <b>GPT-3.</b> 5 | GPT-4 | PaLM          | PaLM-2-L | Llama 2              |
|----------------------------|-----------------|-------|---------------|----------|----------------------|
| MMLU (5-shot)              | 70.0            | 86.4  | 69.3          | 78.3     | 68.9                 |
| TriviaQA (1-shot)          | _               | _     | 81.4          | 86.1     | <b>8</b> 5. <b>0</b> |
| Natural Questions (1-shot) | _               | _     | 29.3          | 37.5     | 33.0                 |
| GSM8K (8-shot)             | 5 <b>7.1</b>    | 92.0  | 5 <b>6.</b> 5 | 80.7     | 5 <b>6.8</b>         |
| HumanEval (0-shot)         | 48.1            | 67.0  | 26.2          | -        | 29.9                 |
| BIG-Bench Hard (3-shot)    | _               | _     | 5 <b>2.3</b>  | 65.7     | 5 <b>1.2</b>         |

Results for GPT-3.5 and GPT-4 are from OpenAI (2023). Results for the PaLM model are from Chowdhery et al. (2022). Results for the PaLM-2-L are from Anil et al. (2023).

#### **LLAMA 2: Open Foundation and Fine-Tuned Chat Models**

Hugo Touvron<sup>\*</sup> Louis Martin<sup>†</sup> Kevin Stone<sup>†</sup>

Peter Albert Amjad Almahairi Yasmine Babaei Nikolay Bashlykov Soumya Batra Prajjwal Bhargava Shruti Bhosale Dan Bikel Lukas Blecher Cristian Canton Ferrer Moya Chen Guillem Cucurull David Esiobu Jude Fernandes Jeremy Fu Wenyin Fu Brian Fuller Cynthia Gao Vedanuj Goswami Naman Goyal Anthony Hartshorn Saghar Hosseini Rui Hou Hakan Inan Marcin Kardas Viktor Kerkez Madian Khabsa Isabel Kloumann Artem Korenev Punit Singh Koura Marie-Anne Lachaux Thibaut Lavril Jenya Lee Diana Liskovich Yinghai Lu Yuning Mao Xavier Martinet Todor Mihaylov Pushkar Mishra Igor Molybog Yixin Nie Andrew Poulton Jeremy Reizenstein Rashi Rungta Kalyan Saladi Alan Schelten Ruan Silva Eric Michael Smith Ranjan Subramanian Xiaoqing Ellen Tan Binh Tang Ross Taylor Adina Williams Jian Xiang Kuan Puxin Xu Zheng Yan Iliyan Zarov Yuchen Zhang Angela Fan Melanie Kambadur Sharan Narang Aurelien Rodriguez Robert Stojnic Sergey Edunov Thomas Scialom\*

GenAI, Meta

#### Abstract

In this work, we develop and release Llama 2, a collection of pretrained and fine-tuned large language models (LLMs) ranging in scale from 7 billion to 70 billion parameters. Our fine-tuned LLMs, called LLAMA 2-CHAT, are optimized for dialogue use cases. Our models outperform open-source chat models on most benchmarks we tested, and based on our human evaluations for helpfulness and safety, may be a suitable substitute for closed-source models. We provide a detailed description of our approach to fine-tuning and safety improvements of LLAMA 2-CHAT in order to enable the community to build on our work and contribute to the responsible development of LLMs.

## Llama 2: Open Foundation and Fine-Tuned Chat Models

19 Jul 2023 [cs.CL] 2307.09288v2

# InstructBLIP Vision-Language Models with Instruction Tuning

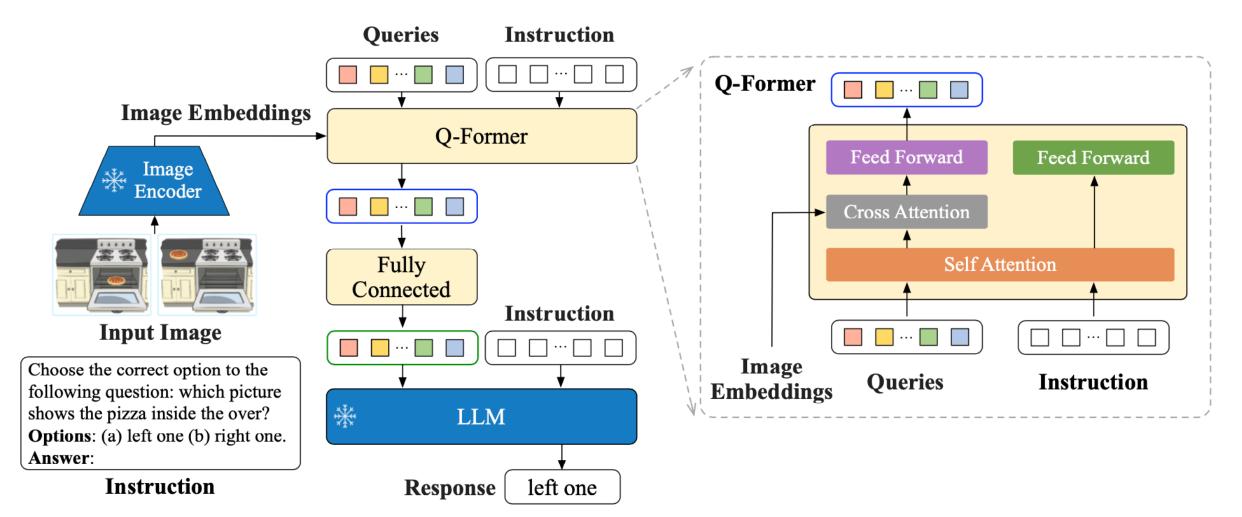


Introduce me this painting in detail.

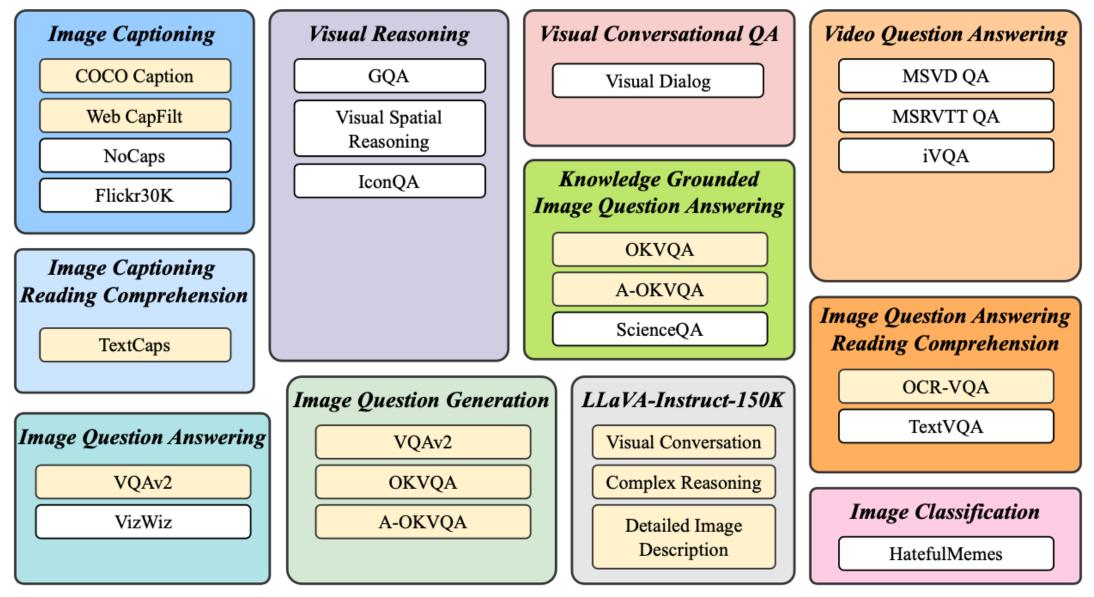


The painting depicts a young girl with a pearl earring, also known as "The Girl with the Pearl Earring" or "Girl with a Pearl Earring". She is wearing a blue dress and has a pearl earring on her left ear. Her hair is pulled back into a bun, and she is looking directly at the viewer. This painting is a famous work of art by Dutch painter Johannes Vermeer, created in 1665. It is considered one of his masterpieces and is widely recognized for its intricate details and realistic portrayal of the young girl's facial expression.

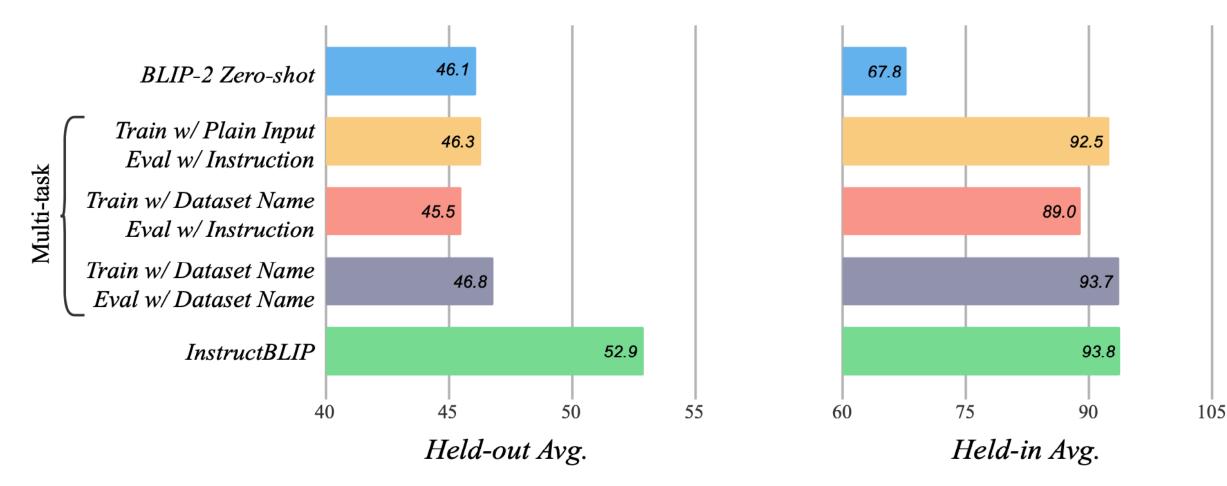
## **Model Architecture of InstructBLIP** Vision-Language Models with Instruction Tuning



## **Vision-Language Instruction Tuning: Datasets**



# Instruction Tuning vs. Multitask Learning based on BLIP-2 FlanT5XL



# Finetuning BLIP-2 and InstructBLIP on downstream datasets

|                                       | ScienceOA        |                         |                  | A-OKVQA       |                |               |                     |  |  |  |
|---------------------------------------|------------------|-------------------------|------------------|---------------|----------------|---------------|---------------------|--|--|--|
|                                       | ScienceQA<br>IMG | OCR-VQA                 | OKVQA            | Direct<br>Val | Answer<br>Test | Multi-<br>Val | choice<br>Test      |  |  |  |
| Previous SOTA                         | LLaVA [25]       | GIT [ <mark>42</mark> ] | PaLM-E(562B) [9] | [15]          | [36]           | [15]          | [ <mark>36</mark> ] |  |  |  |
|                                       | 89.0             | 70.3                    | 66.1             | 56.3          | 61.6           | 73.2          | 73.6                |  |  |  |
| BLIP-2 (FlanT5 <sub>XXL</sub> )       | 89.5             | 72.7                    | 54.7             | 57.6          | 53.7           | 80.2          | 76.2                |  |  |  |
| InstructBLIP (FlanT5 <sub>XXL</sub> ) | <b>90.7</b>      | <b>73.3</b>             | 55.5             | 57.1          | 54.8           | <b>81.0</b>   | <b>76.7</b>         |  |  |  |
| BLIP-2 (Vicuna-7B)                    | 77.3             | 69.1                    | 59.3             | 60.0          | 58.7           | 72.1          | 69.0                |  |  |  |
| InstructBLIP (Vicuna-7B)              | 79.5             | 72.8                    | 62.1             | <b>64.0</b>   | <b>62.1</b>    | 75.7          | 73.4                |  |  |  |

InstructBLIP **Vision-Language Models with Instruction Tuning** LLaVA Large Language and **Vision Assistant** 

**MiniGPT-4** 

[Input Image]



[Input Instruction] Do you know who drew this painting?

Leonardo da Vinci.

[Model Response]

InstructBLIP 🦝

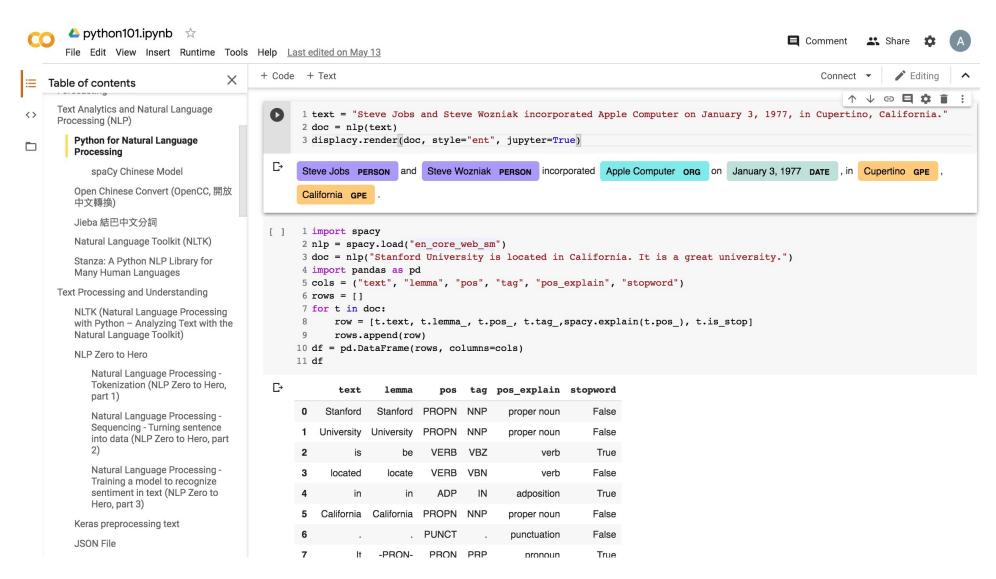
LLaVA

MiniGPT-4

The painting depicts a woman, commonly believed to be Mona Lisa, the famous artwork by Leonardo da Vinci. It is a portrait painting that showcases the woman's enigmatic smile and has become one of the most famous and iconic art pieces in the world. The original work is displayed in the Louvre Museum in Paris, and it is known for its intricate details, use of oil paint, and the artist's innovative techniques that contributed to its enduring appeal and mystery.

The painting is the Mona Lisa, also known as the Mona Lisa, by Leonardo da Vinci. It is one of the most famous paintings in the world and is known for its enigmatic smile and the mysterious identity of the sitter. The painting is housed in the Louvre Museum in Paris, France.

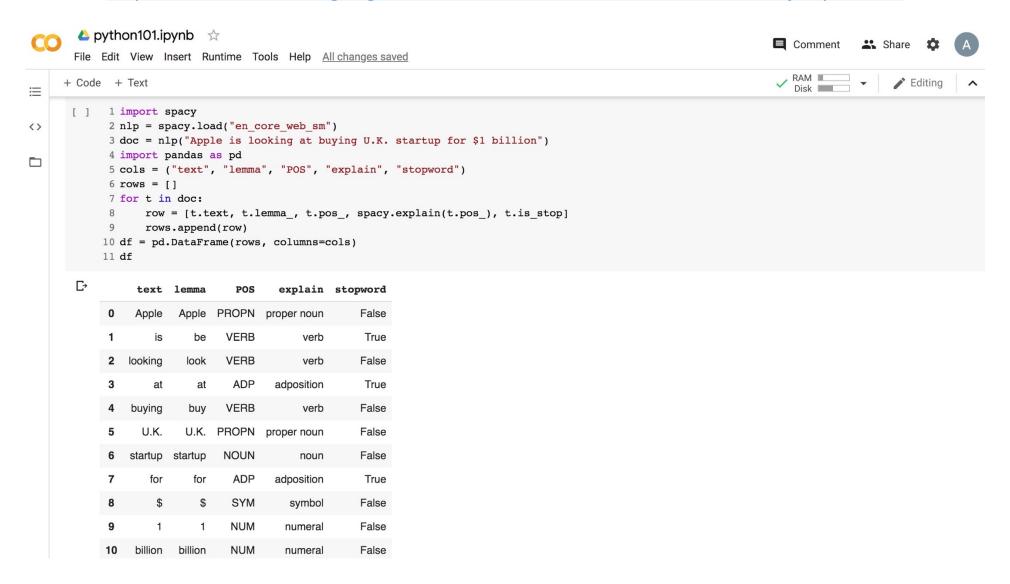
https://colab.research.google.com/drive/1FEG6DnGvwfUbeo4zJ1zTunjMqf2RkCrT



https://colab.research.google.com/drive/1FEG6DnGvwfUbeo4zJ1zTunjMqf2RkCrT

| CO 🛆 python  | 101.ipynb 🕁  |        |   |              | mment  | 👪 Shar | •       |   |
|--|--|--------|---|--------------|--------|--------|---------|---|
| File Edit V  | ew Insert Runtime Tools  | Help A | II changes saved  |              | minent |        |         | A |
| ≡ Table of conter  | nts X  | + Code | e + Text  | ✓ RAN<br>Dis | sk     | -      | Editing | ^ |
| Text Analytics<br>Processing (NL)  | and Natural Language<br>P)   | ⋆ Te   | At Analytics and Natural Language Processing (NL)   | _P)          |        |        |         |   |
| Python for<br>Processing   | Natural Language   |        |   |              |        |        |         |   |
| spaCy (  | Chinese Model  | ▼ Pyt  | hon for Natural Language Processing   |              |        |        |         |   |
| Open Chine<br>中文轉換)  | se Convert (OpenCC, 開放   | spa    | Су  |              |        |        |         |   |
| Jieba 結巴口  | 中文分詞   |        | spaCy: Industrial-Strength Natural Language Processing in Python  |              |        |        |         |   |
| Natural Lan  | guage Toolkit (NLTK)   | •      | Source: https://spacy.io/usage/spacy-101  |              |        |        |         |   |
|  | ython NLP Library for<br>an Languages  | [1]    | 1 !python -m spacy download en_core_web_sm  |              |        |        |         |   |
| Text Processing  | and Understanding  |        |   |              |        |        |         |   |
| with Pythor  | ral Language Processing<br>– Analyzing Text with the<br>guage Toolkit)   | [3]    | <pre>1 import spacy 2 nlp = spacy.load("en_core_web_sm") 3 doc = nlp("Apple is looking at buying U.K. startup for \$1 billio</pre>  | on")         |        |        |         |   |
| NLP Zero to  | Hero   |        | <pre>4 for token in doc:<br/>5     print(token.text, token.pos_, token.dep_)</pre>  |              |        |        |         |   |
| Tokeniz<br>part 1)<br>Natural<br>Sequen<br>into dat<br>2)<br>Natural<br>Training | Language Processing -<br>cation (NLP Zero to Hero,<br>Language Processing -<br>cing - Turning sentence<br>a (NLP Zero to Hero, part<br>Language Processing -<br>g a model to recognize<br>ent in text (NLP Zero to |        | Apple PROPN nsubj<br>is AUX aux<br>looking VERB ROOT<br>at ADP prep<br>buying VERB pcomp<br>U.K. PROPN compound<br>startup NOUN dobj<br>for ADP prep<br>\$ SYM quantmod<br>1 NUM compound<br>billion NUM pobj |              |        |        |         |   |

https://colab.research.google.com/drive/1FEG6DnGvwfUbeo4zJ1zTunjMqf2RkCrT



https://colab.research.google.com/drive/1FEG6DnGvwfUbeo4zJ1zTunjMqf2RkCrT

|    | ; 1  | Text   |   |  |             |              | × RA   | sk 📃 🗸 Edit | ting |
|----|--|--|---|--|-------------|--------------|--|-------------|------|
|    | 2 r<br>3 c<br>4 i<br>5 c<br>6 r<br>7 f<br>8<br>9 | <pre>doc = nlp(<br/>mport par<br/>cols = ("t<br/>cows = []<br/>for t in c<br/>row =<br/>rows.a</pre> | cy.load("<br>("Stanford<br>ndas as po<br>cext", "lo<br>doc:<br>[t.text,<br>append(roo | d Univer<br>d<br>emma", "<br>t.lemma<br>W) | sity is loc | ain", "stopw | . It is a great university.")<br>s_), t.is_stop] |             |      |
| C→ | 11 c   |  | lemma   | Pog  | 1           | stopword     |  |             |      |
| L. | 0  | text   |   | PROPN                                      | proper noun | False        |  |             |      |
|    |  |  |   |  | proper noun | False        |  |             |      |
|    | 2  | is   | be  | VERB                                       | verb        | True         |  |             |      |
|    | 3  | located  | locate  | VERB                                       | verb        | False        |  |             |      |
|    | 4  | in   | in  | ADP  | adposition  | True         |  |             |      |
|    | 5  | California   | California  | PROPN                                      | proper noun | False        |  |             |      |
|    | 6  |  |   | PUNCT                                      | punctuation | False        |  |             |      |
|    | 7  | It   | -PRON-  | PRON                                       | pronoun     | True         |  |             |      |
|    | 8  | is   | be  | VERB                                       | verb        | True         |  |             |      |
|    | 9  | а  | а   | DET  | determiner  | True         |  |             |      |
|    | 10   | great  | great   | ADJ  | adjective   | False        |  |             |      |
|    | 11   | university   | university  | NOUN                                       | noun        | False        |  |             |      |

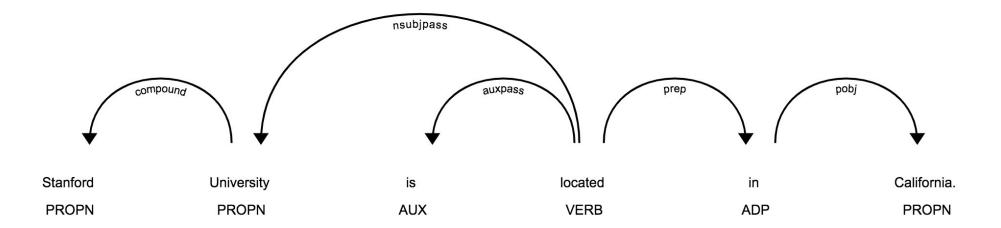
https://colab.research.google.com/drive/1FEG6DnGvwfUbeo4zJ1zTunjMqf2RkCrT

```
🛆 python101.ipynb 🛛 😭
       File Edit View Insert Runtime Tools Help All changes saved
      + Code + Text
:=
       [] 1 import spacy
<>
             2 nlp = spacy.load("en core web sm")
             3 text = "Stanford University is located in California. It is a great university."
             4 \text{ doc} = \text{nlp(text)}
5 for ent in doc.ents:
             6
                   print(ent.text, ent.label )
            Stanford University ORG
            California GPE
       [ ] 1 from spacy import displacy
             2 text = "Stanford University is located in California. It is a great university."
             3 \text{ doc} = \text{nlp(text)}
             4 displacy.render(doc, style="ent", jupyter=True)
        Ŀ
             Stanford University ORG is located in California GPE . It is a great university.
```

https://colab.research.google.com/drive/1FEG6DnGvwfUbeo4zJ1zTunjMqf2RkCrT

1 from spacy import displacy
2 text = "Stanford University is located in California. It is a great university."
3 doc = nlp(text)
4 displacy.render(doc, style="ent", jupyter=True)
5 displacy.render(doc, style="dep", jupyter=True)

Stanford University ORG is located in California GPE . It is a great university.



https://colab.research.google.com/drive/1FEG6DnGvwfUbeo4zJ1zTunjMqf2RkCrT

| CO A python101.ipynb   | Tools Help | Last ed   | dited on May                  | <u>/ 13</u>                        |          |  |   |          | 🗏 Comment 👫 Share 🏟 🗛                                     |  |  |
|--|------------|---|-------------------------------|------------------------------------|----------|--|---|----------|---|--|--|
| Table of contents  | × + Coo    | de +  | Text                          |                                    |          |  |   |          | Connect 👻 🎤 Editing 🖍                                     |  |  |
| Text Analytics and Natural Language<br>Processing (NLP)  | 0          | 2 0   | doc = nlp                     | (text)                             |          |  | zniak incorpo                             |          | e Computer on January 3, 1977, in Cupertino, California." |  |  |
| Processing   |            |   |                               |                                    | .,,      | 00   | , ) [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ |          |   |  |  |
| spaCy Chinese Model  | C→         | Ste   | eve Jobs PE                   | RSON and                           | Steve V  | ve Wozniak PERSON incorporated Apple Computer ORG on January 3, 1977 DATE , in Cupertino GPE , |   |          |   |  |  |
| Open Chinese Convert (OpenCC, 開)<br>中文轉換)  | <b>文</b>   | Ca  | lifornia <b>GPE</b>           |                                    |          |  |   |          |   |  |  |
| Jieba 結巴中文分詞   |            | 1 4   | import spa                    |                                    |          |  |   |          |   |  |  |
| Natural Language Toolkit (NLTK)  |            |   | -                             | cy.load("                          | en_core_ | web_sr   | m")                                       |          |   |  |  |
| Stanza: A Python NLP Library for<br>Many Human Languages   |            | 3 doc = nlp("Stanford University is located in California. It is a great university.")<br>4 import pandas as pd |                               |                                    |          |  |   |          |   |  |  |
| Text Processing and Understanding  |            | 5 cols = ("text", "lemma", "pos", "tag", "pos_explain", "stopword")<br>6 rows = []                              |                               |                                    |          |  |   |          |   |  |  |
| NLTK (Natural Language Processing<br>with Python – Analyzing Text with th<br>Natural Language Toolkit) |            | 7 f<br>8<br>9   | for t in a<br>row =<br>rows.a | <pre>ain(t.pos_), t.is_stop]</pre> |          |  |   |          |   |  |  |
| NLP Zero to Hero   |            | 10 c<br>11 c  | -                             | ataFrame(:                         | rows, co | lumns=   | =cols)                                    |          |   |  |  |
| Natural Language Processing -<br>Tokenization (NLP Zero to Hero<br>part 1)                             | C→         |   | text                          | lemma                              | pos      | tag  | pos_explain                               | stopword |   |  |  |
| Natural Language Processing -  |            | 0   | Stanford                      | Stanford                           | PROPN    | NNP  | proper noun                               | False    |   |  |  |
| Sequencing - Turning sentence<br>into data (NLP Zero to Hero, par                                      |            | 1   | University                    | University                         | PROPN    | NNP  | proper noun                               | False    |   |  |  |
| 2)   |            | 2   | is                            | be                                 | VERB     | VBZ  | verb                                      | True     |   |  |  |
| Natural Language Processing -  |            | 3   | located                       | locate                             | VERB     | VBN  | verb                                      | False    |   |  |  |
| Training a model to recognize<br>sentiment in text (NLP Zero to  |            | 4   | in                            | in                                 | ADP      | IN   | adposition                                | True     |   |  |  |
| Hero, part 3)  |            | 5   | California                    | California                         | PROPN    | NNP  | proper noun                               | False    |   |  |  |
| Keras preprocessing text   |            | 6   |                               |                                    | PUNCT    |  | punctuation                               | False    |   |  |  |
| JSON File  |            | 7   | It                            | -PRON-                             | PRON     | PRP  | pronoun                                   | True     |   |  |  |







- Artificial Intelligence in Finance and Quantitative
  - Fall 2021, Fall 2022, Fall 2023
- Artificial Intelligence for Text Analytics
  - Spring 2022, Fall 2023
- Big Data Analytics
  - Fall 2020, Spring 2023
- Software Engineering
  - Fall 2020, Fall, 2021, Spring 2022, Spring 2023
- Artificial Intelligence
  - Spring 2021, Fall 2022
- Data Mining
  - Spring 2021
- Foundation of Business Cloud Computing
  - Spring 2021, Spring 2022, Spring 2023
- Python for Accounting Applications
  - Fall 2023



# **Research Projects**

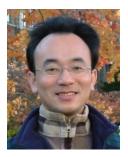


- 1. Applying AI technology to construct knowledge graphs of cryptocurrency anti-money laundering: a few-shot learning model
  - MOST, 110-2410-H-305-013-MY2, 2021/08/01~2023/07/31
- 2. Fintech Green Finance for Carbon Market Index, Corporate Finance, and Environmental Policies. Carbon Emission Sentiment Index with AI Text Analytics
  - NTPU, 112-NTPU\_ORDA-F-003 , 2023/01/01~2024/12/31
- 3. Digital Support, Unimpeded Communication: The Development, Support and Promotion of AI-assisted Communication Assistive Devices for Speech Impairment. Multimodal Cross-lingual Task-Oriented Dialogue System for Inclusive Communication Support
  - NSTC 112-2425-H-305-002-, 2023/05/01-2026/04/30
- 4. Establishment and Implement of Smart Assistive Technology for Dementia Care and Its Socio-Economic Impacts. Intelligent, individualized and precise care with smart AT and system integration
  - NSTC, NSTC, 112-2627-M-038-001-, 2023/08/01~2024/07/31
- 5. Use deep learning to identify commercially dental implant systems observational study
  - USTP-NTPU-TMU, USTP-NTPU-TMU-112-01, 2023/01/01~2023/12/31
- 6. Metaverse AI Multimodal Cross-Language Task-Oriented Dialogue System
  - ATEC Group x NTPU, NTPU-112A413E01, 2023/05/01~2026/04/30
- 7. Metaverse Avatar Automatic Metadata Generation Module
  - FormosaVerse x NTPU, NTPU-111A413E01, 2022/12/01~2023/11/30
- 8. Pilot Study on Universal Data Processing for Code Generation Engine
  - III x NTPU, NTPU-112A513E01, 2023/08/01~2023/12/22

# Summary



- This course introduces the fundamental concepts, research issues, and hands-on practices of Artificial Intelligence for Text Analytics.
- Topics include:
  - **1.** Introduction to Introduction to Artificial Intelligence for Text Analytics
  - 2. Foundations of Text Analytics: Natural Language Processing (NLP)
  - 3. Python for Natural Language Processing
  - 4. Natural Language Processing with Transformers
  - 5. Text Classification and Sentiment Analysis
  - 6. Multilingual Named Entity Recognition (NER), Text Similarity and Clustering
  - 7. Text Summarization and Topic Models
  - 8. Text Generation with Large Language Models (LLMs)
  - 9. Question Answering and Dialogue Systems
  - 10. Deep Learning, Generative AI, Transfer Learning, Zero-Shot, and Few-Shot Learning for Text Analytics
  - **11.** Case Study on Artificial Intelligence for Text Analytics



## **Artificial Intelligence for Text Analytics**





#### **Contact Information**

Min-Yuh Day, Ph.D.

Associate Professor

Institute of Information Management, National Taipei University

Tel: 02-86741111 ext. 66873

Office: B8F12

Address: 151, University Rd., San Shia District, New Taipei City, 23741 Taiwan

Email: myday@gm.ntpu.edu.tw

Web: <u>http://web.ntpu.edu.tw/~myday/</u>

